

# VAGO

Victorian Auditor-General's Office

The Hon Nazih Elasmir MLC  
President  
Legislative Council  
Parliament House  
Melbourne

The Hon Colin Brooks MP  
Speaker  
Legislative Assembly  
Parliament House  
Melbourne

Dear Presiding Officers

Under the provisions of the *Audit Act 1994*, I transmit my report *Measuring and Reporting on Service Delivery*.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Andrew Greaves', with a large, sweeping flourish extending downwards and to the right.

Andrew Greaves  
*Auditor-General*

26 May 2021