

APPENDIX D

DET's and schools' ICT responsibilities

FIGURE D1: **School ICT responsibility by each tier**

ICT tier		Responsibility	
		DET	Schools
Tier 1: infrastructure and connectivity			
Servers	DET curriculum server	✓	
	DET administrative server	✓	
	Local school server		✓
	CASES21 server backups	✓	
	Curriculum data backups		✓
Cabling	Cable infrastructure	✓	
Switching	Network core	✓	
	Network edge		✓
Wireless	local wireless (local area network, WAPs)	✓	
Security	Identity management	✓	
	Cybersecurity (firewalls, filtering)		✓
	Cybersecurity (wide area network level)	✓	
Internet	WAN and internet (VicSmart, iiNet)	✓	
Tier 2: devices and software			
Desktops/notebooks	Device policy and implementation (one-to-one student devices)		✓
	Shared devices (computer labs)		✓
	Admin devices (CASES21 workstation)	✓	
	Staff devices (TPN)	✓	

ICT tier		Responsibility	
		DET	Schools
Software	Cloud (SOE: Office 365 and G-Suite)	✓	
	Microsoft licences (Office 365, Windows)	✓	
	Software solutions (eduSTAR)	✓	✓
	Website (default: iiNet hosted)	✓	
Tier 3: peripherals and innovation			
Printers	Printers and photocopiers		✓
Collaboration tools	Videoconferencing (Webex boards, system-wide licensing)	✓	
	Digital tools (microscopes)		✓
Telephony	Telecommunications Purchasing and Management Strategy (previously Telstra IP Telephony)		✓
	Mobile phones		✓
Projectors	Screens and projectors		✓
Tier 4: technical support and professional learning			
Technical support	Local support (local SRP-funded technicians and ICT managers)		✓
	TSSP	✓	
Professional development	ICT strategic planning (planning workshops)	DET assists	✓
	Professional learning (ICT systems training, personal development plans)	DET assists	✓

Source: VAGO, based on DET data.