

Video transcript: Responses to Performance Engagement Recommendations: Annual Status Update

Review objective

In this limited assurance review, we looked at how agencies have responded to and implemented recommendations made to them by the Victorian Auditor-General's Office.

Why this review is important

Our performance engagement recommendations aim to address the root causes of poor performance in government activities. This annual review provides transparency and accountability to the Victorian public and Parliamentarians on how agencies are addressing these risks identified in our performance engagements.

Who we examined

We examined all 9 Victorian Government departments and 84 other government entities. These entities include authorities, government bodies and local councils.

What we examined

We examined agencies' progress in accepting and implementing our performance engagement recommendations. We asked agencies to respond to our recommendations by stating if they accept them, the actions they will take in response and when the expected completion date of their actions will be.

In this review, we focused on recommendations we made between July 2018 and December 2021.

What we concluded

We found that most agencies accept and are acting on our recommendations.

The agencies we examined accepted 98 per cent of our recommendations.

These agencies had completed 66 per cent of these accepted recommendations in a median time of 11 months.

Department performance

Between July 2018 and December 2021, the 9 government departments received more recommendations than other government entities. This is largely because we include them in more of our performance engagements.

The departments have completed 63 per cent of their accepted recommendations from this period. Individual departments' completion rates range from 54 to 74 per cent.

The departments have taken a median of 10 months to complete their recommendations, with a range of zero to 14 months.

In conclusion

We found that overall, agencies are accepting and implementing our performance engagement recommendations. However, we urge agencies with ageing recommendations to resolve them, so the risks we identified in engagements are addressed and necessary improvements are made.

This limited assurance review will continue as an annual update of agencies' progress in implementing our performance engagement recommendations.

Our dashboard, which is available on our website, allows you to explore our performance engagement recommendations. You can also use the dashboard to view agencies' actions in response to individual recommendations.

For more information, or to read our full report, please go to audit.vic.gov.au

More information

Note: To access the complete video, please go to <https://youtu.be/4wQ9G4Fur34>