

## APPENDIX D

# Engagements and agencies in this review

As part of this review, we surveyed 798 recommendations in 76 engagements. We have listed audited agencies with unresolved recommendations in these engagements below.

FIGURE D1: **2021–22 agencies with unresolved recommendations by engagement**

Engagement	Date tabled	Audited agencies
<i>Major Infrastructure Program Delivery Capability</i>	19/8/2021	DJPR, DoT, DTF, Major Transport Infrastructure Authority
<i>Management of Spending in Response to COVID-19</i>	27/10/2021	DET, DELWP, DFFH, DJPR, DJCS, DPC, DoT, DTF
<i>Managing Conflicts of Interest in Procurement</i>	8/9/2021	DFFH, DJPR, Parks Victoria
<i>Protecting Victoria's Biodiversity</i>	13/10/2021	DELWP
<i>Supplying and Using Recycled Water</i>	17/11/2021	DELWP, Environment Protection Authority Victoria

Source: VAGO.

FIGURE D2: **2020–21 agencies with unresolved recommendations by engagement**

Engagement	Date tabled	Audited agencies
<i>Accessibility of Tram Services</i>	15/10/2020	DoT
<i>Accessing Emergency Funding to Meet Urgent Claims</i>	24/11/2020	DTF
<i>Administration of Victorian Courts</i>	13/10/2021	Court Services Victoria
<i>Clinical Governance: Health Services</i>	24/6/2021	Ballarat Health Services, Melbourne Health, Peninsula Health, Western Health
<i>Delivering the Solar Homes Program</i>	24/6/2021	DELWP

Engagement	Date tabled	Audited agencies
<i>Early Years Management in Victorian Sessional Kindergartens</i>	15/10/2020	DET
<i>Follow up of Managing the Level Crossing Removal Program</i>	14/10/2020	DoT
<i>Grants to the Migrant Workers Centre</i>	17/2/2021	DFFH
<i>Implementing a New Infringements Management System</i>	5/5/2021	DPC, DTF, Victorian Public Sector Commission
<i>Maintaining Local Roads</i>	17/3/2021	City of Greater Bendigo, Gannawarra Shire Council, Maribyrnong City Council, Northern Grampians Shire Council, Yarra Ranges Council
<i>Major Projects Performance</i>	22/9/2021	DTF
<i>Management of the Student Resource Package</i>	5/8/2020	DET
<i>Measuring and Reporting on Service Delivery</i>	26/5/2021	DET, DELWP, DFFH, DJPR, DJCS, DPC, DoT, DTF
<i>Reducing Bushfire Risks</i>	14/10/2020	Country Fire Authority, DELWP,
<i>Reducing the Harm Caused by Gambling</i>	18/3/2021	DFFH, DJCS, Victorian Responsible Gambling Foundation
<i>Rehabilitating Mines</i>	5/8/2020	DELWP, DJPR
<i>Service Victoria—Digital Delivery of Government Services</i>	18/3/2021	DPC, Service Victoria
<i>Sexual Harassment in Local Government</i>	9/12/2020	Ararat Rural City Council, Corangamite Shire Council, DJPR, Frankston City Council, Latrobe City Council, Moreland City Council
<i>Systems and Support for Principal Performance</i>	9/12/2020	DET
<i>Victoria's Homelessness Response</i>	17/9/2020	DFFH

Source: VAGO.

FIGURE D3: 2019–20 agencies with unresolved recommendations by engagement

Engagement	Date tabled	Audited agencies
<i>Cenitex: Meeting Customer Needs for ICT Shared Services</i>	17/10/2019	Cenitex, DPC
<i>Council Libraries</i>	13/11/2019	Alpine Shire Council, Buloke Shire Council, DJPR, Eastern Regional Libraries Corporation, Mornington Peninsula Shire Council
<i>Enrolment Processes at Technical and Further Education Institutes</i>	11/9/2019	Box Hill Institute, William Angliss Institute
<i>Follow up of Access to Public Dental Services in Victoria</i>	28/11/2019	DH
<i>Follow up of Regulating Gambling and Liquor</i>	28/11/2019	Victorian Gambling and Casino Control Commission
<i>Freight Outcomes from Regional Rail Upgrades</i>	18/3/2020	DoT, V/Line

Engagement	Date tabled	Audited agencies
<i>Managing Development Contributions</i>	18/3/2020	DELWP, Victorian Planning Authority
<i>Managing Registered Sex Offenders</i>	28/8/2019	Victoria Police
<i>Managing Support and Safety Hubs</i>	27/5/2020	DFFH
<i>Personnel Security: Due Diligence Over Public Service Employees</i>	21/5/2020	DFFH, DH, DJCS, DPC, DTF, Victorian Public Sector Commission
<i>Protecting Critically Endangered Grasslands</i>	17/6/2020	DELWP
<i>Ravenhall Prison: Rehabilitating and Reintegrating Prisoners</i>	19/3/2020	DJCS
<i>Safety on Victoria's Roads—Regional Road Barriers</i>	18/6/2020	DoT
<i>Sexual Harassment in the Victorian Public Service</i>	28/11/2019	DET, DFFH, DH, DJCS, DPC, DoT, DTF

Source: VAGO.

FIGURE D4: 2018–19 agencies with unresolved recommendations by engagement

Engagement	Date tabled	Audited agencies
<i>Access to Mental Health Services</i>	21/3/2019	DH
<i>Child and Youth Mental Health</i>	5/6/2019	DH
<i>Compliance with the Asset Management Accountability Framework</i>	23/5/2019	DJCS, DTF
<i>Crime Data</i>	5/9/2018	Victoria Police
<i>Delivering Local Government Services</i>	19/9/2018	DJPR, Moira Shire Council, Wyndham City Council
<i>Follow up of Oversight and Accountability of Committees of Management</i>	5/9/2018	DELWP
<i>Local Government Assets: Asset Management and Compliance</i>	23/5/2019	City of Darebin, Colac Otway Shire Council, Hindmarsh Shire Council, Mildura Rural City Council, Nillumbik Shire Council
<i>Local Government Insurance Risks</i>	25/7/2018	City of Stonnington, DJPR, Municipal Association of Victoria, Pyrenees Shire Council
<i>Managing Private Medical Practice in Public Hospitals</i>	20/6/2019	DH, St Vincent's Hospital, Western Health
<i>Managing Rehabilitation Services in Youth Detention</i>	8/8/2018	DJCS
<i>Managing the Environmental Impacts of Domestic Wastewater</i>	19/9/2018	DELWP, Environment Protection Authority Victoria, Mornington Peninsula Shire Council, Yarra Ranges Council, Yarra Valley Water
<i>Melbourne Metro Tunnel Project—Phase 1: Early Works</i>	6/6/2019	DPC, DTF, DoT
<i>Police Management of Property and Exhibits</i>	5/9/2018	Victoria Police

Engagement	Date tabled	Audited agencies
<i>Recovering and Reprocessing Resources from Waste</i>	6/6/2019	Environment Protection Authority Victoria, Metropolitan Waste and Resource Recovery Group, Sustainability Victoria
<i>Reporting on Local Government Performance</i>	23/5/2019	Baw Baw Shire Council, Borough of Queenscliffe, City of Casey, DJPR, Horsham Rural City Council, Moonee Valley City Council
<i>School Compliance with Victoria's Child Safe Standards</i>	20/6/2019	DET, Victorian Registration and Qualifications Authority
<i>School Councils in Government Schools</i>	26/7/2018	DET
<i>Security and Privacy of Surveillance Technologies in Public Places</i>	19/9/2018	East Gippsland Shire Council, Hume City Council, Whitehorse City Council
<i>Security of Government Buildings</i>	29/5/2019	DFFH, DH, DJCS, DPC, DTF
<i>Security of Patients' Hospital Data</i>	29/5/2019	Barwon Health, Royal Children's Hospital, Royal Victorian Ear and Eye Hospital
<i>Security of Water Infrastructure Control Systems</i>	29/5/2019	DELWP, Melbourne Water, Yarra Valley Water
<i>State Purchase Contracts</i>	20/9/2018	DELWP, DJCS, DPC, DTF

Source: VAGO.

FIGURE D5: 2017–18 agencies with unresolved recommendations by engagement

Engagement	Date tabled	Audited agencies
<i>Assessing Benefits from the Regional Rail Link Project</i>	10/5/2018	DoT
<i>Community Health Program</i>	6/6/2018	DH
<i>Effectively Planning for Population Growth</i>	23/8/2017	DELWP, DH, DJPR
<i>Follow Up of Selected 2012–13 and 2013–14 Performance Audits</i>	20/6/2018	DELWP, Victorian Fisheries Authority*
<i>Fraud and Corruption Control</i>	29/3/2018	DoT
<i>ICT Disaster Recovery Planning</i>	29/11/2017	DFFH, DH
<i>Local Government and Economic Development</i>	8/3/2018	Corangamite Shire Council
<i>Maintaining the Mental Health of Child Protection Practitioners</i>	10/5/2018	DFFH
<i>Managing Surplus Government Land</i>	8/3/2018	DET, DTF
<i>Managing the Level Crossing Removal Program</i>	14/12/2017	DoT
<i>Protecting Victoria's Coastal Assets</i>	29/3/2018	DELWP, DoT, East Gippsland Shire Council, Great Ocean Road Coast and Parks Authority, Parks Victoria, Mornington Peninsula Shire Council
<i>Safety and Cost Effectiveness of Private Prisons</i>	29/3/2018	DJCS
<i>The Victorian Government ICT Dashboard</i>	20/6/2018	DTF

Engagement	Date tabled	Audited agencies
<i>V/Line Passenger Services</i>	9/8/2017	DoT
<i>Victorian Public Hospital Operating Theatre Efficiency</i>	18/10/2017	Melbourne Health

Note: \*The Victorian Fisheries Authority did not take part in this review, so we carried forward data from its earlier update.  
Source: VAGO.

FIGURE D6: **2016–17 agencies with unresolved recommendations by engagement**

Engagement	Date tabled	Audited agencies
<i>Board Performance</i>	11/5/2017	DPC
<i>Efficiency and Effectiveness of Hospital Services: Emergency Care</i>	26/10/2016	Goulburn Valley Health, Mercy Health, Mildura Base Public Hospital, Southwest Healthcare, Wimmera Health Care Group
<i>Maintaining State-Controlled Roadways</i>	22/6/2017	DoT
<i>Managing Public Sector Records</i>	8/3/2017	DET, DPC
<i>Managing School Infrastructure</i>	11/5/2017	DET
<i>Managing Victoria's Public Housing</i>	21/6/2017	DFFH, DTF
<i>Public Participation and Community Engagement: Local Government Sector</i>	10/5/2017	Maribyrnong City Council, Mitchell Shire Council
<i>Public Participation in Government Decision-Making</i>	10/5/2017	DPC

Source: VAGO.

FIGURE D7: **2015–16 agencies with unresolved recommendations by engagement**

Engagement	Date tabled	Audited agencies
<i>Digital Dashboard: Status Review of ICT Projects and Initiatives—Phase 2</i>	9/3/2016	University of Melbourne
<i>Local Government Service Delivery: Recreational Facilities</i>	23/3/2016	South Gippsland Shire Council
<i>Managing and Reporting on the Performance and Cost of Capital Projects</i>	4/5/2016	V/Line
<i>Monitoring Victoria's Water Resources</i>	25/5/2016	Melbourne Water
<i>Patient Safety in Victorian Public Hospitals</i>	23/3/2016	DH

Source: VAGO.