APPENDIX B
Acronyms, abbreviations and glossary

Acronyms

CPAS	Court Practice Advice and Support
CPOM	Child Protection Operating Model
CPP	child protection practitioner
CPWP	Child Protection Wellbeing Program
DFFH	Department of Families, Fairness and Housing
DHHS	Department of Health and Human Services
EAP	Employee Assistance Program
FTE	full-time equivalent
VAGO	Victorian Auditor-General's Office
VLA	Victoria Legal Aid

Abbreviations

our 2018 audit	*Maintaining the Mental Health of Child Protection Practitioners*

Glossary

Reasonable assurance	We achieve reasonable assurance by obtaining and verifying direct evidence from a variety of internal and external sources about an agency's performance. This enables us to express an opinion or draw a conclusion against an audit objective with a high level of assurance. We call these audit engagements. See our assurance services fact sheet for more information.
Limited assurance	We obtain less assurance when we rely primarily on an agency's representations and other evidence generated by that agency. However, we aim to have enough confidence in our conclusion for it to be meaningful. We call these types of engagements assurance

reviews and typically express our opinions in negative terms. For example, that nothing has come to our attention to indicate there is a problem. See our assurance services fact sheet for more information.