

# Appendix B: Abbreviations, acronyms and glossary

**Abbreviations** We use the following abbreviations in this report:

## Abbreviation

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the department	Department of Health
the framework	Victorian Health Services Performance Monitoring Framework
ISO 45003	ISO 45003:2021 <i>Occupational health and safety management – Psychological health and safety at work – Guidelines for managing psychosocial risks</i>
OHS Act	<i>Occupational Health and Safety Act 2004</i>
WorkSafe	WorkSafe Victoria

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**Acronyms** We use the following acronyms in this report:

## Acronym

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EBA	enterprise bargaining agreement
PPE	personal protective equipment
VAGO	Victorian Auditor-General's Office
VAHI	Victorian Agency for Health Information
VPSC	Victorian Public Sector Commission
WHO	World Health Organization

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## Glossary

This glossary includes an explanation of the types of engagements we perform:

### Term

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**Reasonable assurance** We achieve reasonable assurance by obtaining and verifying direct evidence from a variety of internal and external sources about an agency's performance. This enables us to express an opinion or draw a conclusion against an audit objective with a high level of assurance. We call these audit engagements.

See our [assurance services fact sheet](#) for more information.

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**Limited assurance** We obtain less assurance when we rely primarily on an agency's representations and other evidence generated by that agency. However, we aim to have enough confidence in our conclusion for it to be meaningful. We call these types of engagements assurance reviews and typically express our opinions in negative terms. For example, that nothing has come to our attention to indicate there is a problem.

See our [assurance services fact sheet](#) for more information.

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