

# Video transcript: Responses to Performance Engagement Recommendations: Annual Status Update 2023 30 August 2023

## About this review

Between July 2018 and June 2022, we made 1,518 recommendations to 100 public sector agencies.

Agencies included the central departments, local councils and other government bodies.

In this review we looked at whether those agencies are implementing our recommendations in a timely way.

## Why we review government agencies

Our performance engagements examine whether agencies are:

- effectively and efficiently meeting their objectives
- using resources economically
- and complying with legislation.

We make recommendations where we see opportunities for improvement.

Agencies do not have to accept, complete or report on our recommendations.

However, for transparency, each year we review their progress, focusing on unresolved recommendations.

## What we concluded

We concluded that most agencies are acting on our recommendations.

We found that agencies accepted 97% of our recommendations.

And of these, they have completed 79%, taking a median of 12 months.

There are still 303 accepted recommendations agencies have not resolved.

Completing them would reduce the risks we identified in our reports.

We have asked these agencies to tell us when they expect to finish this work.

## Find out more

You can explore our performance engagement recommendations and agency responses in our online dashboard.

To read our full report, explore the dashboard or download a transcript of this video, please see our website.