

Appendix A:

Submissions and comments

We have consulted with the Department of Families, Fairness and Housing, and we considered its views when reaching our review conclusions. As required by the *Audit Act 1994*, we gave a draft copy of this report to the department and asked for its submission and comments.

Responsibility for the accuracy, fairness and balance of those comments rests solely with the department agency head.

Responses received

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Department of Families, Fairness and Housing	A-2



Secretary

Department of Families, Fairness and Housing

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BAC-EOB-903

Mr. Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31 / 35 Collins Street
Melbourne VIC 3000

Dear Mr. Greaves

Thank you for your letter dated 31 March 2025 providing the Department of Families, Fairness and Housing (the department) with the opportunity to comment on the proposed Independent assurance report to Parliament – The Orange Door: follow-up.

The department has reviewed the report and the acquittal table and has no further comments.

The department remains committed to keeping women, children and families safe. The Orange Door network provides access to supports and services for people experiencing family violence and those who need assistance with the care and wellbeing of children and young people. We are focused on continuing to strengthen the service system response.

The department continues to progress key priorities highlighted in the report, including, updating key documents, evolving aspects of the service model, expanding on current risk assessments and strengthening performance and governance arrangements.

Thank you for the engagement and the collaborative manner in which your team worked with the department throughout the audit process. We look forward to continuing to improve The Orange Door service model and to promoting the safety and wellbeing of Victorians.

Yours sincerely



Peta McCammon
Secretary
10/04/2025



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