

Appendix B:

Abbreviations, acronyms and glossary

Abbreviations We use the following abbreviations in this report:

| Abbreviation | Full spelling |
|-----------------------|--|
| agencies | Victorian Government departments and Victoria Police |
| the Framework | <i>Information Management Framework for the Victorian Public Service</i> |
| Data Quality Standard | <i>Data Quality Information Management Framework</i> standard |
| the Guideline | <i>Data Quality Guideline Information Management Framework</i> |

Acronyms We use the following acronyms in this report:

| Acronym | Full spelling |
|-----------|--|
| BIL | Business Impact Level |
| DE | Department of Education |
| DEECA | Department of Energy, Environment and Climate Action |
| DFFH | Department of Families, Fairness and Housing |
| DGS | Department of Government Services |
| DH | Department of Health |
| DJCS | Department of Justice and Community Safety |
| DJSIR | Department of Jobs, Skills, Industry and Regions |
| DPC | Department of Premier and Cabinet |
| DTF | Department of Treasury and Finance |
| DTP | Department of Transport and Planning |
| VAGO | Victorian Auditor-General's Office |
| VPDSF BIL | <i>Victorian Protective Data Security Framework Business Impact Levels</i> |

Glossary

The following terms are included in or relevant to this report

| Term | Explanation |
|----------------------|---|
| Level of assurance | <p>This is a measure of the confidence we have in our conclusions. The quality and quantity of evidence we obtain affects our level of assurance.</p> <p>We design our work programs with the information needs of our report users in mind. We consider if we need to provide them with reasonable assurance or if a lower level of assurance may be appropriate.</p> |
| Limited assurance | <p>We obtain less assurance when we rely primarily on an agency's representations and other evidence generated by that agency. However, we aim to have enough confidence in our conclusion for it to be meaningful. We call these types of engagements assurance reviews and typically express our opinions in negative terms. For example, 'nothing has come to our attention to indicate there is a problem'.</p> <p>See our assurance services fact sheet for more information.</p> |
| Reasonable assurance | <p>We achieve reasonable assurance by obtaining and verifying direct evidence from a variety of internal and external sources about an agency's performance. This enables us to draw a conclusion against an objective with a high level of assurance. We call these performance audits.</p> <p>See our assurance services fact sheet for more information.</p> |