

Responses to Performance Engagement Recommendations: Annual Status Update 2025

September 2025

Independent assurance report to Parliament
2025–26: 4

This report is printed on Monza Recycled paper. Monza Recycled is certified Carbon Neutral by The Carbon Reduction Institute (CRI) in accordance with the global Greenhouse Gas Protocol and ISO 14040 framework. The Lifecycle Analysis for Monza Recycled is cradle to grave including Scopes 1, 2 and 3. It has FSC Mix Certification combined with 99% recycled content.

ISBN 978-1-921650-13-0

Responses to Performance Engagement Recommendations: Annual Status Update 2025

Independent assurance report to Parliament

Published by order, or under the authority,
of the Parliament of Victoria

September 2025

The Hon Shaun Leane MLC
President
Legislative Council
Parliament House
Melbourne

The Hon Maree Edwards MP
Speaker
Legislative Assembly
Parliament House
Melbourne

Dear Presiding Officers

Under the provisions of the *Audit Act 1994*, I transmit my report *Responses to Performance Engagement Recommendations: Annual Status Update 2025*.

Yours faithfully



Andrew Greaves
Auditor-General
10 September 2025

The Victorian Auditor-General's Office (VAGO) acknowledges the Traditional Custodians of the lands and waters throughout Victoria. We pay our respects to Aboriginal and Torres Strait Islander communities, their continuing culture, and to Elders past and present.

Contents

Review snapshot 1

1. Our key findings..... 2

2. How agencies responded to our recommendations..... 6

3. Appendices..... 14

Review snapshot

Are public sector agencies implementing our performance engagement recommendations in a timely way?

Why we did this review

Our performance engagements assess if government agencies are effectively and efficiently meeting their objectives, economically using resources and complying with legislation.

They often identify opportunities for improvement, which we reflect in our recommendations.

There is no legislative requirement for audited agencies to accept, complete or publicly report on our recommendations.

We do this annual review to monitor how agencies have addressed our recommendations. This makes agencies' responses and actions more transparent to Parliament and Victorians.

Key background information



Source: VAGO.

What we concluded

Agencies told us they accepted and have completed most of our recommendations. Nothing came to our attention to suggest agency attestations are unreliable.

Of the 1,260 recommendations from reports we tabled between 1 July 2019 and 30 June 2024, agencies:

- accepted 96 per cent, the same percentage as last year
- completed 82 per cent of the accepted recommendations, which is a decrease from 85 per cent last year
- took a median of 11 months to complete them, which is faster than a median of 13 months last year
- only completed 35 per cent by their initial target completion date.

Agencies reported they had not resolved 18 per cent of accepted recommendations, compared with 15 per cent last year. Agencies should complete these recommendations to address the risks we identified in our reports.

1.

Our key findings

What we examined

Our review followed 2 lines of inquiry:

1. What is the status of all recommendations between 1 January 2017 and 30 June 2024, including those that were accepted but unresolved at 30 June 2024?
2. Do agencies have an evidence-based and reliable assurance process about the status of recommendations they accepted?

To answer these questions we examined 60 agencies we made recommendations to between 1 July 2019 and 20 June 2024. We also surveyed agencies with unresolved recommendations from before July 2019.

Terms used in this report

Agency

In this report, an agency is any public service organisation that meets the definition of a public body under the *Audit Act 1994*. This includes government departments, local councils, health and education services and other authorities.

Attestation

An attestation is a confirmation from a staff member on behalf of a surveyed agency that its response is accurate and complete to the best of their knowledge.

Engagement

An engagement is a performance audit or review.

Recommendation

A recommendation is a formal suggestion we provide to an agency after a performance audit or review, and publish in our reports. Recommendations usually focus on how an agency can improve its performance or address a risk.

Tabling date

The tabling date is the date we formally present a report to Parliament.

Background information

We do performance engagements to assess if Victorian public sector agencies, programs and services are operating effectively, efficiently and economically and comply with relevant legislation.

At the end of an engagement we table a report in Parliament that outlines our findings and recommendations to agencies about how they can improve their performance.

We give agencies the opportunity to respond to our recommendations before we table our reports. We publish their responses in our reports. Agencies can accept each recommendation:

- in full
- in part
- in principle
- not at all.

Some agencies also provide an action plan that outlines how they will address each recommendation with target completion dates.

We do this review each year to survey agencies about their progress.

Following up on unresolved recommendations

For this review we followed up agencies with unresolved recommendations. We asked these agencies:

- if they still accepted each unresolved recommendation
- if they had now completed the recommendation
- when they completed the recommendation or updated the target completion date.

This year we also interviewed a sample of 13 agencies about their attestation process for completing our survey.

See Appendix E or the accompanying dashboard on our website for more information about the original recommendations.

What we found

This section focuses on our key findings, which fall into 2 areas:

1. Agencies told us they have accepted and completed most of our recommendations.
2. While some agencies had gaps in their assurance processes, we found nothing to suggest their attestations are not reliable.

Consultation with agencies

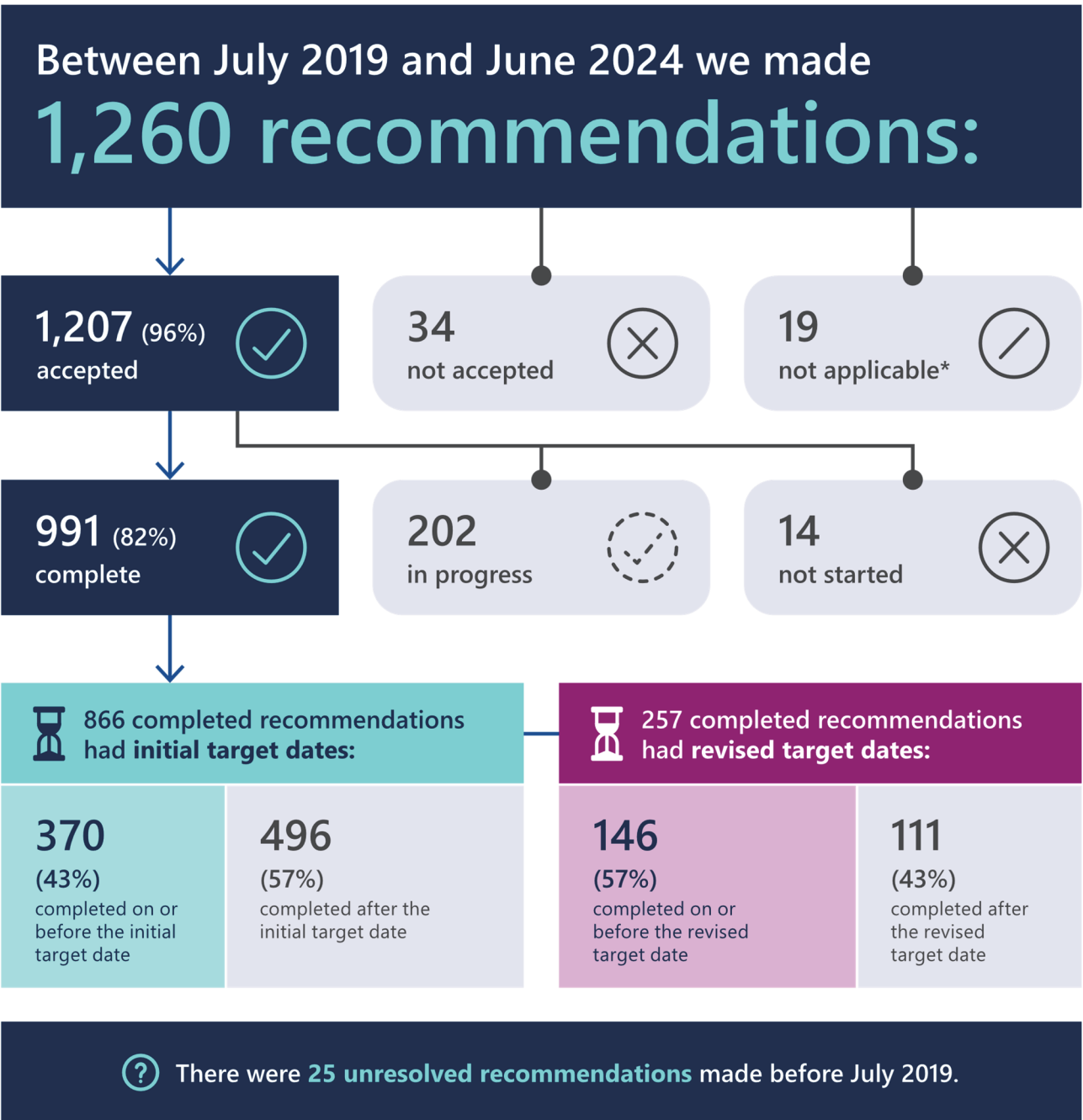
When reaching our conclusions, we consulted with the reviewed agencies and considered their views.

You can read their full responses in Appendix A.

Key finding 1: Agencies told us they have accepted and completed most of our recommendations

Figure 1 shows the status of recommendations we made as of December 2024.

Figure 1: Status of recommendations we examined in this report



*Not applicable refers to recommendations an agency accepted at the time the report was tabled but are no longer being implemented by the agency.
Source: VAGO.

Key finding 2: While some agencies had gaps in their assurance processes, we found nothing to suggest their attestations are not reliable

This year we interviewed 13 agencies about their process for responding to our survey. We list these agencies in Appendix C.

Through our interviews we found nothing to suggest that these agencies' attestations for their survey responses are not reliable.

We identified the following examples of best practice:

- regularly checking the status of an agency's recommendations with its responsible officers and reporting results to its executives
- requiring the responsible officer to explain any extensive delay in a recommendation's completion date
- storing evidence of a recommendation's completion in a record that is accessible to relevant staff
- informing the agency's head of its response to our survey and receiving their written approval for the attestation.

Some agencies did not do all of these steps, but all 13 completed at least some of them.

2.

How agencies responded to our recommendations

Covered in this section:

- Agencies told us they accepted and completed most of our recommendations
- Agencies completed most recommendations after their initial target completion date
- There are still 25 unresolved recommendations from before July 2019
- While some agencies had gaps in their assurance processes, we found nothing to suggest their attestations are not reliable

Agencies told us they accepted and completed most of our recommendations

Acceptance status

Before tabling a report we ask the audited agencies if they accept our recommendations.

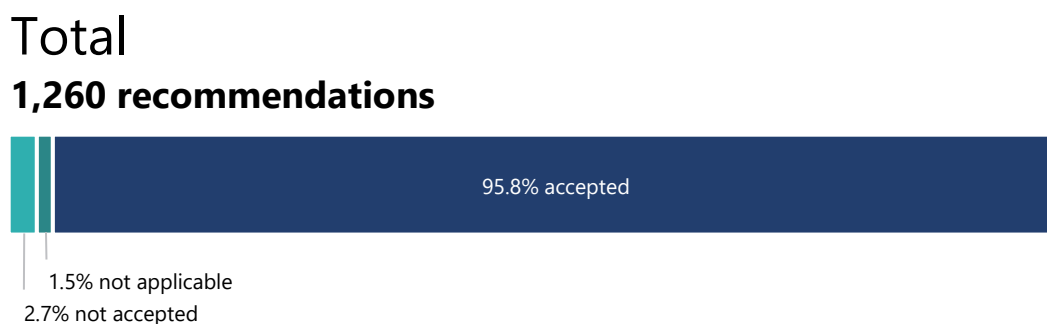
In this review we asked agencies if they had changed any responses to 'not accepted' or 'not applicable'. Common reasons for this are:

- the recommendation is no longer relevant, for example:
 - the agency's circumstances have changed
 - the agency is doing other work that makes the recommendation no longer relevant
- the agency does not have the resources (time or money) to implement the recommendation.

Of the 1,260 recommendations we made between 1 July 2019 and 30 June 2024, agencies accepted 1,208 (96 per cent) when we tabled the report.

As Figure 2 shows, at the time of this review agencies told us they still accepted 1,207 (96 per cent).

Figure 2: Acceptance status of recommendations at the time of this review

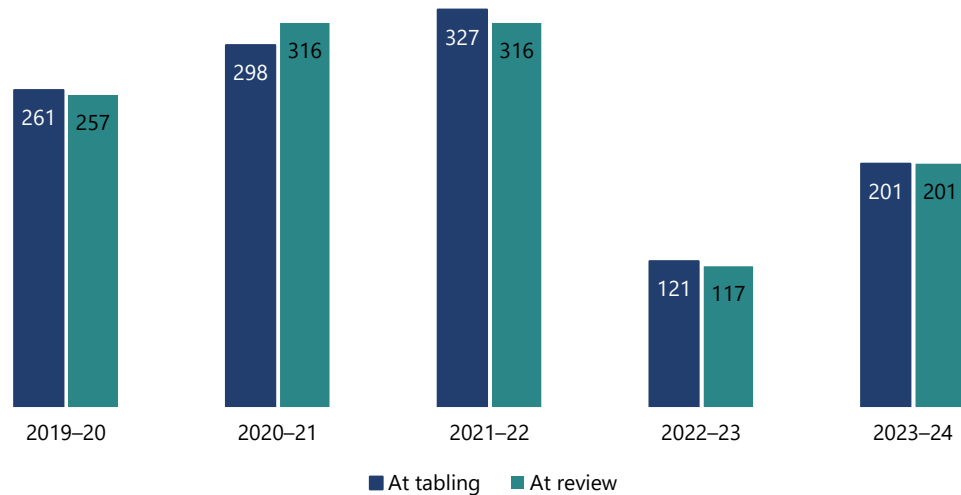


Source: VAGO.

Figure 3 shows the breakdown of recommendations that agencies:

- accepted when the report tabled
- still accepted when we surveyed them for this report.

Figure 3: Number of recommendations accepted at the time of tabling and at the time of this review



Source: VAGO.

Completion status

In this review agencies told us they had:

- completed 991 (82 per cent) of the 1,207 accepted recommendations
- not completed 216 (18 per cent) of the 1,207 accepted recommendations.

This year's completion rate is slightly below last year's. In last year's review agencies told us they had completed 85 per cent of accepted recommendations.

We categorise unresolved recommendations as either 'in progress' or 'not started'.

As Figure 4 shows, agencies told us that of the 216 unresolved recommendations:

- 202 were in progress
- 14 were not started.

Figure 4: Status of accepted recommendations included in this review by tabling year

	2019-20	2020-21	2021-22	2022-23	2023-24	Total
Complete	252	283	297	67	92	991
In progress	5	33	19	49	96	202
Not started				1	13	14

Source: VAGO.

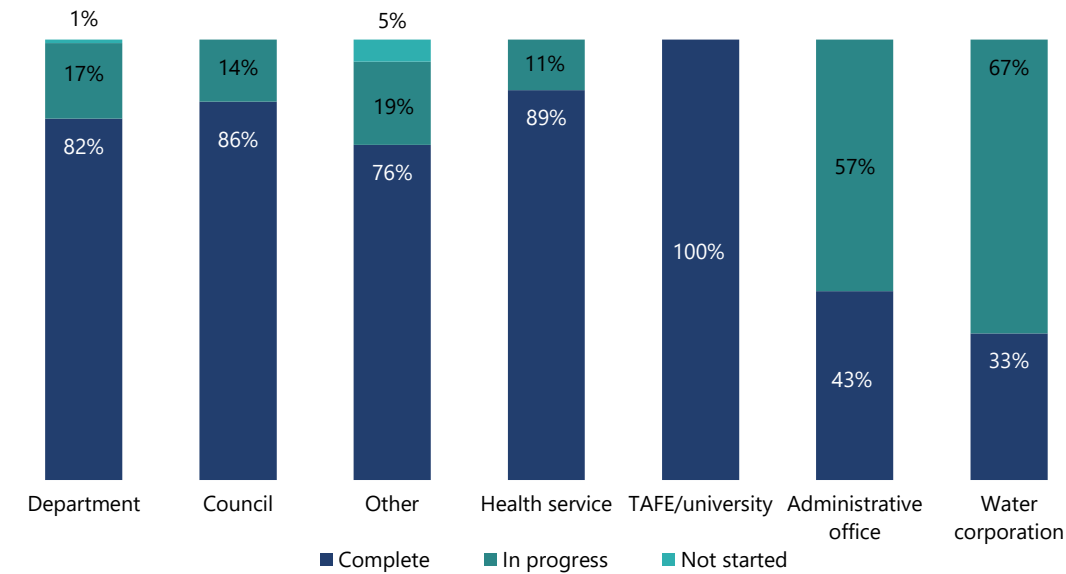
Completion status by type of agency

Figure 5 shows the percentage of accepted recommendations by agency type and completion status.

We categorised agencies into the following groups:

- government department
- council
- health service
- TAFE/university
- water authority
- administrative office
- other (for example, Victorian Planning Authority, Victoria Police and Parks Victoria).

Figure 5: Accepted recommendations by agency type and completion status



Source: VAGO.

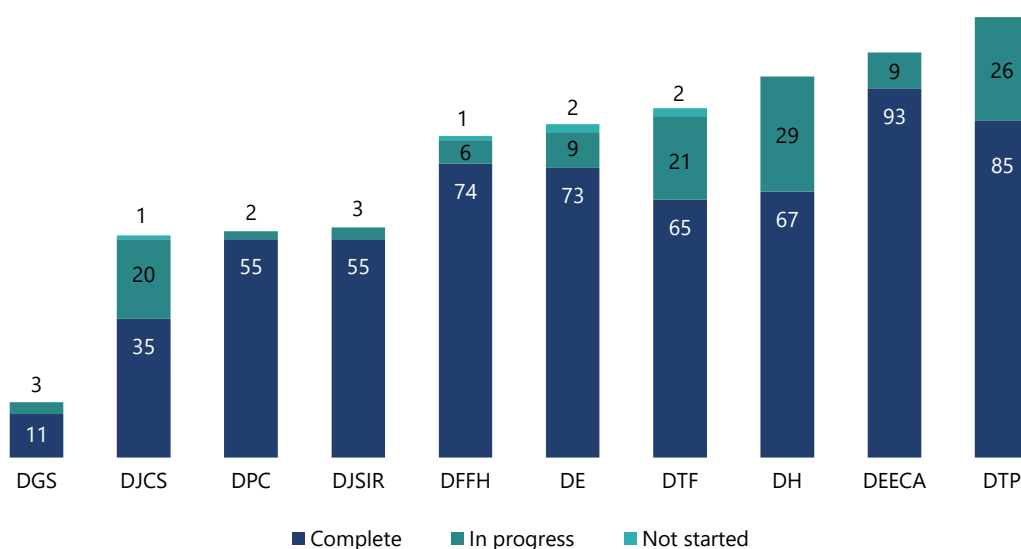
Completion status by department

Of the 1,260 recommendations we made between 1 July 2019 and 30 June 2024, 777 (62 per cent) were to government departments.

Departments accepted 747 (96 per cent) of these recommendations. They have completed 613 (82 per cent) of the accepted recommendations.

Figure 6 shows the status of accepted recommendations by department.

Figure 6: Status of accepted recommendations by department



Note: See Appendix B for the list of department name acronyms.
Source: VAGO.

Agencies completed most recommendations after their initial target completion date

Setting and revising completion dates

Our recommendations help agencies address the risks and issues we identify in our performance engagements.

When an agency first accepts a recommendation it can set a target completion date. It can revise this target date as many times as needed.

While some recommendations are more complex than others, agencies should seek to complete recommendations:

- in a timely way
- in line with their own target completion dates.

Overall completion time

Agencies took a median of 11 months to complete recommendations tabled between 1 July 2019 and 30 June 2024. This is faster than the median of 13 months in last year's report.

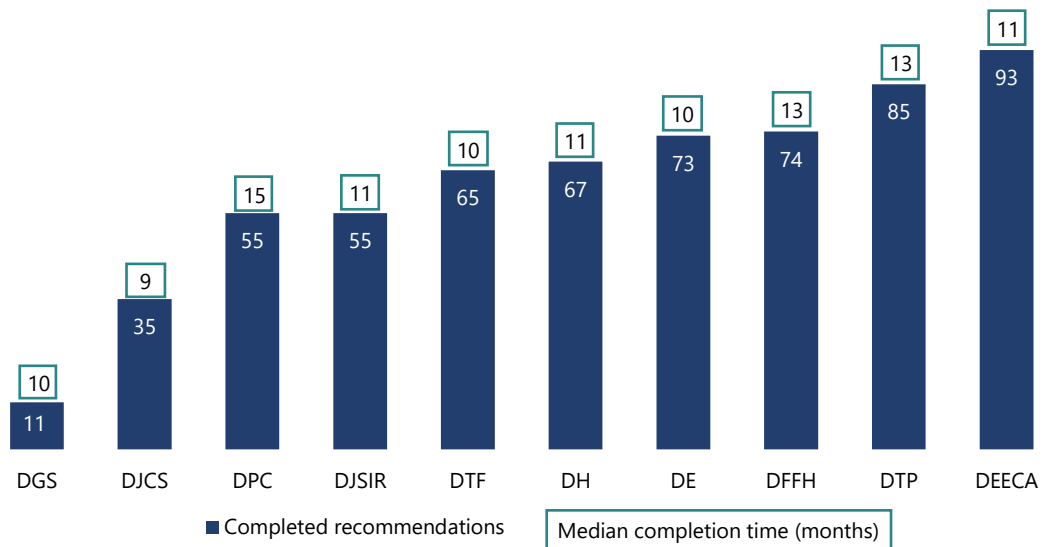
The shortest completion time in this year's review was zero months. The longest was 51 months.

Completion time by department

Departments took a median of 11 months to complete their recommendations. Notably:

- the Department of Premier and Cabinet (DPC) had the longest median completion time at 15 months
- the Department of Justice and Community Safety (DJCS) had the shortest median completion time at 9 months
- the Department of Energy, Environment and Climate Action (DEECA) completed the highest number of recommendations (93) at a median time of 11 months.

Figure 7: Number of completed recommendations and median completion time by department



Note: See Appendix B for the list of department name acronyms.
Source: VAGO.

Initial target completion dates

Of the 1,207 accepted recommendations, agencies set an initial target completion date for 1,070 (89 per cent).

The median target date was 7 months after tabling.

Agencies completed:

- 370 recommendations (35 per cent) by the initial target date
- 496 recommendations (46 per cent) after the initial target date.

The longest delay in completing a recommendation was 45 months after the initial target date.

Revised completion dates

Agencies revised the initial target completion date for 406 recommendations in this year's review (38 per cent of recommendations with an initial target date).

The median revision was a 12-month extension from the initial date, or 22 months from the tabling date.

Of the 406 the recommendations with a revised date, agencies:

- extended the target completion date for 361 (89 per cent)
- brought forward the target completion date for 45 (11 per cent).

In this year's survey agencies told us they completed 257 of the 406 recommendations with revised dates. However, some agencies did not meet their revised completion dates.

Of the 217 completed recommendations with extended dates, agencies completed 102 (47 per cent) after the revised date. The length of the additional delay was a median of 70 days.

Completion dates for unresolved recommendations

Agencies set an initial target completion date for 204 (94 per cent) of the 216 unresolved recommendations.

They went on to revise the target completion date for 149 of these 204 recommendations (73 per cent).

The median extension was an 18-month delay from the initial target completion date.

There are still 25 unresolved recommendations from before July 2019

Older recommendations

We asked agencies for updates on 40 unresolved recommendations we made before July 2019.

Of these recommendations, 25 are still unresolved.

As Figure 8 shows, these 25 recommendations relate to 13 agencies across 12 engagements.

These older recommendations have been tabled for a median of 77 months (over 6 years).

We urge the responsible agencies to resolve these recommendations. This will help them address the risks we found and make necessary improvements.

Figure 8: Engagements tabled before July 2019 with unresolved recommendations (in order of tabling date)

Engagement title	Tabling date	Unresolved recommendations	Current responsible agency
<i>Managing Public Sector Records</i>	8 March 2017	4	Department of Government Services (DGS)
<i>ICT Disaster Recovery Planning</i>	29 November 2017	1	Department of Families, Fairness and Housing (DFFH)
		2	Department of Health (DH)
<i>Protecting Victoria's Coastal Assets</i>	29 March 2018	2	Mornington Peninsula Shire Council
		1	East Gippsland Shire Council
		1	Great Ocean Road Coast and Parks Authority
<i>Safety and Cost Effectiveness of Private Prisons</i>	29 March 2018	1	DJCS
<i>Local Government Insurance Risks</i>	25 July 2018	1	Municipal Association of Victoria
<i>Managing Rehabilitation Services in Youth Detention</i>	8 August 2018	1	DJCS
<i>Managing the Environmental Impacts of Domestic Wastewater</i>	19 September 2018	1	Mornington Peninsula Shire Council
<i>Compliance with the Asset Management Accountability Framework</i>	23 May 2019	1	DJCS
		1	Department of Treasury and Finance (DTF)
<i>Local Government Assets: Asset Management and Compliance</i>	23 May 2019	2	Colac Otway Shire Council
		1	City of Darebin
		1	Mildura Rural City Council
<i>Security of Government Buildings</i>	29 May 2019	1	DGS
		1	DJCS
<i>Security of Patients' Hospital Data</i>	29 May 2019	2	Barwon Health

Source: VAGO.

The longest-standing unresolved recommendations are from the *Managing Public Sector Records* report in March 2017. DGS told us it plans to complete them by July 2027.

These 4 recommendations, which we originally addressed to DPC, did not have an initial target completion date.

The DH and DFFH told us they plan to complete the remaining recommendations from the November 2017 report *ICT Disaster Recovery Planning* by the end of June 2025.

Their original target completion date was the end of 2018.

See Appendix E for more information about the recommendations listed in Figure 8.

While some agencies had gaps in their assurance processes, we found nothing to suggest their attestations are not reliable

Attestation process for survey responses

For this review we interviewed 13 surveyed agencies about:

- their process or procedure for assessing and reporting on the status of their recommendations
- how they assess and store evidence about the status of their recommendations
- if a responsible officer approves the status of each recommendation
- if the head of the agency approves its survey attestation or delegates approval to another person.

We found nothing to suggest that agencies’ attestations are not reliable.

Best-practice assurance processes	An agency should ...	Of the 13 agencies interviewed ...
	have a clear process for assessing and reporting on the status of each recommendation.	all agencies had a clear process and could show us examples of that process.
	assess and store evidence of completed recommendations.	all agencies demonstrated they assess submitted evidence when a responsible officer reports a recommendation as completed. However, 3 agencies did not store that evidence in a clear, accessible way.
	confirm the status of each recommendation with the responsible officer.	all agencies confirmed the status of each recommendation with the responsible officer before completing our survey.
	inform the head of the agency or their approved delegate about the status of each recommendation before submitting its survey responses.	one agency did not have documentation to prove it informed its agency head. However, the agency told us it did get their approval.
	get the head of the agency or an approved delegate to attest to its survey responses.	<ul style="list-style-type: none"> • 8 agencies got their agency head to attest to their survey responses • 3 agencies got an approved delegate to attest to their survey responses • 2 agencies could not provide documentation to show the person who attested to the survey responses had delegation from the agency head to do so.

We also saw other examples of good practice. For example, some agencies:

- made quarterly reports to their executives on the progress of recommendations and gave them an additional briefing when completing our survey
 - kept documentation of each recommendation's status in a centralised system
 - required a responsible officer to explain why when a recommendation was more than 6 months overdue.
-

3.

Appendices

There are 5 appendices covering responses from reviewed agencies and information about how we perform our work.

Appendix A: Submissions and comments

Appendix B: Acronyms and glossary

Appendix C: Review scope and method

Appendix D: Performance engagements and agencies included in this review

Appendix E: Agency responses to our survey

Appendix A:

Submissions and comments

We have consulted with all surveyed agencies, and we considered their views when reaching our review conclusions. As required by the *Audit Act 1994*, we gave a draft copy of this report, or relevant extracts, to those agencies and asked for their submissions and comments.

Responsibility for the accuracy, fairness and balance of those comments rests solely with the relevant agency head.

Responses received

Agency	Page
City of Darebin	A-2
Department of Education	A-3
Department of Energy, Environment and Climate Action	A-4
Department of Families, Fairness and Housing	A-5
Department of Government Services	A-6
Department of Treasury and Finance	A-7
Department of Transport and Planning	A-8
Environment Protection Authority Victoria	A-9
Victorian Managed Insurance Authority	A-10

25 July 2025

In reply please quote reference:

Ref: A8164331

Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31, 35 Collins Street
Melbourne, Victoria 3000



Darebin City Council
ABN 75 815 980 522

Dear Mr Greaves

Local Government Assets: Asset Management and Compliance – Responses to Performance Engagement Recommendations Annual Status Update 2025.

Thank you for your recent correspondence to the Mayor, Cr Kristine Olaris OAM regarding the proposed report *Responses to Performance Engagement Recommendations Annual Status Update 2025*.

We appreciate the opportunity to provide feedback ahead of the tabling of the report in Parliament and confirm that we have no further comments to make at this time.

Darebin is committed to the ongoing enhancement of its asset management systems and has made significant progress in delivering the recommendations outlined in the report. We are working diligently towards the final implementation of technology-related recommendations, in-line with Darebin's digital transformation project, due for completion in 2028.

Once again, we thank VAGO for the opportunity to be part of this important audit and reconfirm our commitment to the implementation of all audit actions over the coming years.

Yours sincerely



Anne Howard
Chief Executive Officer

Postal Address

PO Box 91
Preston VIC 3072
T 03 8470 8888
F 03 8470 8877
darebin.vic.gov.au



National Relay Service
relayservice.gov.au

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service.



Speak your language
T 03 8470 8470

العربية
繁體中文
Ελληνικά
हिंदी
Italiano
Македонски
नेपाली
ਪੰਜਾਬੀ
Soomalii
Español
اردو
Tiếng Việt



Department of Education

Secretary

2 Treasury Place
East Melbourne Victoria 3002
Telephone +61 3 9637 2000

COR25166070

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
[REDACTED]

Dear Mr Greaves

Proposed report for the limited assurance review: Responses to performance engagement recommendations - annual status update 2025

Thank you for your letter of 17 July 2025, and the opportunity to review and comment on the proposed report for this limited assurance review.

The Department of Education is committed to continuous improvement and addressing recommendations identified through VAGO's performance audits and limited assurance reviews. The department has reviewed the proposed report and has no comments.

Should you wish to discuss this further, please contact Shamiso Mtenje, Executive Director, Assurance, Knowledge and Executive Services on [REDACTED] or by email on [REDACTED].

Yours sincerely

[REDACTED]

Kate Rattigan
Acting Secretary
30/07/2025

Your details will be dealt with in accordance with the *Public Records Act 1973* and the *Privacy and Data Protection Act 2014*. Should you have any queries or wish to gain access to your personal information held by this department please contact our Privacy Officer at the above address





Department of Energy, Environment
and Climate Action

PO Box 500, East Melbourne,
Victoria 8002 Australia

SEC-250700269

Andrew Greaves
Auditor-General
Level 31 / 35 Collins Street
MELBOURNE VIC 3000
Via email: [REDACTED]

Dear Auditor-General

Proposed draft report – Responses to performance engagement recommendations: Annual status update 2025

Thank you for your invitation to comment on the Victorian Auditor-General's Office's (VAGO) proposed draft report for the performance engagement - *Responses to performance engagement recommendations: Annual status update 2025*.

The Department of Energy, Environment and Climate Action (DEECA) supports the need for transparency to Parliament and Victorians on how agencies have addressed recommendations from your engagement reports. DEECA welcomes your findings and will continue to apply best practice approaches to assure the accuracy of my attestation on the status of our recommendations.

I thank your staff for their work and look forward to a continued productive relationship with your office.

Yours sincerely

[REDACTED]

John Bradley
Secretary

30/07/2025





Secretary

Department of Families, Fairness and Housing

50 Lonsdale Street
Melbourne Victoria 3000
Telephone: 1300 475 170
GPO Box 1774
Melbourne Victoria 3001
www.dffh.vic.gov.au

BAC-CO-57203

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31 / 35 Collins Street
Melbourne VIC 3000

Dear Mr Greaves

Thank you for your letter dated 17 July 2025 providing the Department of Families, Fairness and Housing (the Department) with the opportunity to comment on the proposed report *Responses to Performance Engagement Recommendations Annual Status Update 2025*.

The Department remains committed to continuous improvement and continues to monitor the implementation of VAGO performance audit recommendations. The department has reviewed the report and has no further comment.

Yours sincerely



Peta McCammon
Secretary
29/07/2025





Department of Government Services

Level 5
1 Macarthur Street
East Melbourne Victoria 3002
Telephone: (03) 9651 5111
dgs.vic.gov.au

BSEC-250700629

Andrew Greaves
Auditor-General
Level 31, 35 Collins Street
Melbourne Victoria 3000

Dear Auditor-General

Thank you for your letter dated 17 July 2025, enclosing the proposed report for the *Limited Assurance Review proposed report: Responses to Performance Engagement Recommendations, Annual Status Update 2025*.

The Department of Government Services (DGS) appreciates the opportunity to participate in this review and assessment of its progress against the performance audit recommendations.

Since its establishment 1 January 2023, the department has worked to address several aging recommendations that were previously issued to other agencies and discontinue those recommendations no longer relevant. As shown in your review, DGS has addressed a substantial number of recommendations with only eight recommendations remaining. The scale and complexity of the remaining recommendations have impacted on the timeframes and the dates for these have been revised.

The department is committed to addressing VAGO's recommendations and has a robust assurance program in place to support the continued timely implementation of recommendations.

Yours sincerely



Jo de Morton
Secretary

12/08/2025

OFFICIAL: Sensitive



Department of Treasury and Finance

1 Treasury Place
Melbourne Victoria 3002 Australia
Telephone: +61 3 9651 5111
dtf.vic.gov.au

D25/79976

Mr Andrew Greaves
Auditor-General
Level 31, 35 Collins Street
MELBOURNE VIC 3000

[Redacted]
Dear Auditor General 

RESPONSES TO PERFORMANCE ENGAGEMENT RECOMMENDATIONS ANNUAL STATUS UPDATE 2025

Thank you for your letter dated 17 July 2025, enclosing the proposed Limited Assurance Review: *Responses to performance engagement recommendations: Annual Status Update*.

The Department of Treasury and Finance acknowledges the importance of this review and appreciates the opportunity to participate.

The Department has reviewed the proposed report and has no feedback or comment.

If you require further information, please contact Ms Simone Millen, Director Risk and Audit Services, Department of Government Services by email at [Redacted].

Yours sincerely

[Redacted signature block]

Chris Barrett
Secretary

29 / 07 / 2025





Department of Transport and Planning

GPO Box 2392
Melbourne, Victoria 3001 Australia

Ref: BSEC-1-25-2883

Mr Andrew Greaves
Auditor-General of Victoria
Victorian Auditor-General's Office
Level 31, 35 Collins Street
MELBOURNE VIC 3000

Dear Mr Greaves

Victorian Auditor-General's Office - Responses to performance engagement recommendations: annual status update 2025 - Proposed report

Thank you for your letter of 17 July 2025 and for providing the Department of Transport and Planning (the Department) with an opportunity to respond to the proposed report (the Report) for the *Responses to performance engagement recommendations: annual status update 2025* limited assurance review.

I welcome the Report's findings and note that the Department has established best practice assurance processes for the management of your office's recommendations.

The Department acknowledges the importance of providing Parliament and the public with information about the extent to which public entities, including the Department, are responding to and monitoring actions against recommendations.

The Department is committed to the timely completion of accepted recommendations, recognising that complex recommendations require a longer completion period.

The Department has no further comment on the report.

Yours sincerely



Jeroen Weimar
Secretary

Date: 30 July 2025



EPA ref: BR3199

Andrew Greaves
Auditor-General
via email: [REDACTED]



Dear Auditor-General

Response to VAGO Performance Engagement Recommendations: Annual Status Update 2025

Thank you for your letter of 17 July 2025 about the Victorian Auditor-General's Office (VAGO) proposed report: Responses to Performance Engagement Recommendations Annual Status Update 2025.

Environment Protection Authority Victoria (EPA) thanks VAGO for the opportunity to provide comment on the proposed report ahead of tabling in Parliament.

We confirm we have no feedback or additional comments to provide.

We look forward to continuing to work with VAGO on future engagements.

If your office would like any further information, they may contact Dru Marsh, Acting Chief Quality Officer at [REDACTED] or on [REDACTED].

Yours sincerely



Joss Crawford
Interim Chief Executive Officer

31 July 2025

epa.vic.gov.au
Environment Protection Authority Victoria
GPO Box 4395, Melbourne VIC 3001
1300 372 842



DX210082



31 July 2025

Mr Andrew Greaves
Auditor-General

Email: [REDACTED]
[REDACTED]

Dear Mr Greaves,

Re: Limited assurance review - Proposed report for your review and commentary Responses to Performance Engagement Recommendations Annual Status Update 2025

Thank you for your letter dated 17 July 2025, enclosing the draft report *Responses to Performance Engagement Recommendations Annual Status Update 2025*, as part of VAGO's Limited Assurance Review.

VMIA acknowledges the information in the report for the *Managing State-Significant Risk* audit reflects its current status.

We refer to the agreed management action for recommendation 4:

"VMIA will work with the secretariat for the State Significant Risk IDC and the Department of Treasury and Finance to improve reporting to the Assistant Treasurer on the maturity of State Significant risks, where required."

We understand that you are aware that the State Significant Risk IDC has been discontinued in favour of other approaches to better leverage existing mechanisms and forums of government. We will support this work as required.

If you require further clarification, please contact Andrew Davies, Chief Executive Officer, at [REDACTED]

Yours sincerely

[REDACTED]

Elana Rubin
Chairperson, VMIA Board

CC: Andrew Davies, Chief Executive Officer, VMIA.

VMIA is the Victorian
Government's insurer
and risk adviser

Level 10 South,
161 Collins Street
Melbourne VIC 3000

P (03) 9270 6900
contact@vmia.vic.gov.au

vmia.vic.gov.au
© Victorian Managed
Insurance Authority



Victorian Managed Insurance Authority (VMIA) acknowledges the Traditional Custodians of the land on which we do business and we pay our respects to Elders past and present. We acknowledge the important contribution that Aboriginal and Torres Strait Islander peoples make in creating a thriving Victoria.

Appendix B:

Acronyms and glossary

Acronyms

We use the following acronyms in this report:

Acronym	Full spelling
DE	Department of Education
DEECA	Department of Energy, Environment and Climate Action
DFFH	Department of Families, Fairness and Housing
DGS	Department of Government Services
DH	Department of Health
DJCS	Department of Justice and Community Safety
DJSIR	Department of Jobs, Skills, Industry and Regions
DPC	Department of Premier and Cabinet
DTF	Department of Treasury and Finance
DTP	Department of Transport and Planning
VAGO	Victorian Auditor-General's Office

Glossary

The following terms are included in or relevant to this report

Term	Explanation
Level of assurance	<p>This is a measure of the confidence we have in our conclusions. The quality and quantity of evidence we obtain affects our level of assurance.</p> <p>We design our work programs with the information needs of our report users in mind. We consider if we need to provide them with reasonable assurance or if a lower level of assurance may be appropriate.</p>
Limited assurance	<p>We obtain less assurance when we rely primarily on an agency's representations and other evidence generated by that agency. However, we aim to have enough confidence in our conclusion for it to be meaningful. We call these types of engagements assurance reviews and typically express our opinions in negative terms. For example, 'nothing has come to our attention to indicate there is a problem.'</p> <p>See our assurance services fact sheet for more information.</p>

Appendix C:

Review scope and method

Scope of this review

Our review objective	This review assessed if agencies have implemented our performance engagement recommendations in a timely way.
What we examined	<p>During this review we surveyed 60 agencies (see Figure D1 for a complete list) that had 456 unresolved recommendations from 78 performance engagement reports tabled before 30 June 2024 (see Figure C1). We asked:</p> <ul style="list-style-type: none">• if they still accepted these recommendations• the completion status of these recommendations. <p>All 60 agencies attested that their responses to our survey were accurate and complete.</p>

Figure C1: Unresolved recommendations in this review tabled before 30 June 2024 by tabling year

	2016–17	2017–18	2018–19	2019–20	2020–21	2021–22	2022–23	2023–24	Total
Unresolved recommendations	4	11	25	9	74	54	75	204	456

Source: VAGO.

Why we conducted this review	<p>Our performance engagements identify opportunities for public sector agencies to improve how they work.</p> <p>We do this by identifying risks, weaknesses and poor performance, as well as by sharing examples of better practice. We then make recommendations on how agencies can address areas for improvement.</p> <p>Audited agencies are not legislatively required to accept, complete or publicly report on our recommendations. As a result, we do this annual review to monitor how the agencies we audit address our findings.</p> <p>This makes agencies' responses to our recommendations more transparent to Parliament and the community.</p>
-------------------------------------	--

Conducting this review

Assessing performance To form a conclusion against our objective we used the following lines of inquiry and associated evaluation criteria.

Line of inquiry	Criteria
1. What is the status and timing of all recommendations between 1 January 2017 and June 2024, including those that were accepted but unresolved at 30 June 2024?	<div>1.1 Agencies attest to their progress in addressing unresolved recommendations, including:<ul style="list-style-type: none">the implementation status of each recommendationdate completed or when due to be completed.</div> <div>1.2 Agencies complete recommendations by their initial or revised target dates.</div>
2. Do agencies have an evidence-based and reliable assurance process about the status of recommendations they accepted?	<div>2.1 Agencies review evidence of their actions and progress against their original action plans to determine the status of their recommendations and inform their attestation.</div> <div>2.2 Agencies use consistent processes to gain assurance about the status of recommendations they accepted.</div>

Our methods We asked all agencies to complete a survey about the status of unresolved recommendations tabled before 30 June 2024.

In total, the survey responses covered 456 recommendations from 78 performance engagements involving 60 agencies (see Appendix D).

All agencies self-attested that their survey responses as at 31 December 2024 were accurate and complete.

We also interviewed staff at 13 agencies about their survey attestation processes to assess reliability and consistency. These agencies were:

- DE
- DH
- DPC
- DTF
- DTP
- Environment Protection Authority Victoria
- Hume City Council
- Mornington Peninsula Shire Council
- Office of the Public Advocate
- St Vincent's Health Australia
- State Revenue Office
- Suburban Rail Loop Authority
- Victoria Police.

Level of assurance

In an assurance review, we primarily rely on the agency's representations and internally generated information to form our conclusions. By contrast, in a performance audit, we typically gather evidence from an array of internal and external sources, which we analyse and substantiate using various methods. Therefore, an assurance review obtains a lower level of assurance than a performance audit (meaning we have slightly less confidence in the accuracy of our conclusion).

Compliance

We conducted our review in accordance with the *Audit Act 1994* and ASAE 3500 *Performance Engagements* to obtain limited assurance to provide a basis for our conclusion.

We complied with the independence and other relevant ethical requirements related to assurance engagements.

Cost and time

The full cost of the review and preparation of this report was \$291,173.

The duration of the review was 5 months from initiation to tabling.

Appendix D:

Performance engagements and agencies included in this review

For this review we surveyed 60 agencies about 456 unresolved recommendations from 78 performance engagements. Figure D1 lists these engagements and agencies.

Figure D1: Performance engagements and agencies included in this review

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Access to Emergency Healthcare</i>	25 June 2024	DH
<i>Accessibility of Tram Services</i>	15 October 2020	DTP
<i>Accessing Emergency Funding to Meet Urgent Claims</i>	24 November 2020	DTF
<i>Administration of Victorian Courts</i>	13 October 2021	Court Services Victoria
<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	20 June 2024	DE, DEECA, DFFH, DGS, DH, DJCS, DJSIR, DPC, DTF, DTP
<i>Business Continuity During COVID-19</i>	23 February 2022	DFFH, DH, DJCS, DJSIR, DPC, DTF
<i>Cenitex: Meeting Customer Needs for ICT Shared Services</i>	17 October 2019	DGS
<i>Clinical Governance: Department of Health</i>	1 September 2021	DH
<i>Collecting State-based Tax Revenue</i>	21 June 2023	DTF, State Revenue Office
<i>Community Health Program</i>	6 June 2018	DH
<i>Compliance with the Asset Management Accountability Framework</i>	23 May 2019	DJCS, DTF
<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	29 November 2023	DE, DEECA, DFFH, DGS, DH, DJCS, DJSIR, DPC, DTF, DTP
<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	22 June 2023	DJCS, DFFH
<i>Council Libraries</i>	13 November 2019	Buloke Shire Council
<i>Crime Data</i>	5 September 2018	Victoria Police
<i>Cybersecurity: Cloud Computing Products</i>	16 August 2023	DE, DH, DJSIR, DPC, Moorabool Shire Council, South East Water, DGS, Office of the Victorian Information Commissioner, Grampians Health
<i>Delivering Local Government Services</i>	19 September 2018	Moir Shire Council

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Domestic Building Oversight Part 1: Regulation</i>	1 November 2023	Victorian Building Authority
<i>Domestic Building Oversight Part 2: Dispute Resolution</i>	19 June 2024	Domestic Building Dispute Resolution Victoria
<i>Effectiveness of Arterial Road Congestion Initiatives</i>	20 June 2024	DTP, Victorian Infrastructure Delivery Authority
<i>Effectiveness of Rail Freight Support Programs</i>	27 June 2023	DTP
<i>Effectiveness of the Tutor Learning Initiative</i>	19 June 2024	DE
<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	15 November 2023	Austin Health, Barwon Health, Central Gippsland Health, DH
<i>Fair Presentation of Service Delivery Performance 2022</i>	22 March 2023	DTF
<i>Fair Presentation of Service Delivery Performance 2023</i>	30 November 2023	DEECA, DTF
<i>Fraud Control Over Local Government Grants</i>	11 May 2022	Hume City Council, Warrnambool City Council
<i>Freight Outcomes from Regional Rail Upgrades</i>	18 March 2020	V/Line
<i>Government Advertising</i>	6 April 2022	DPC, DTF
<i>Grants to the Migrant Workers Centre</i>	17 February 2021	DFFH
<i>Guardianship and Decision-making for Vulnerable Adults</i>	29 May 2024	DJCS, Office of the Public Advocate
<i>ICT Disaster Recovery Planning</i>	29 November 2017	DFFH, DH
<i>ICT Provisioning in Schools</i>	6 April 2022	DE
<i>Implementing a New Infringements Management System</i>	5 May 2021	DGS, DTF
<i>Integrated Transport Planning</i>	4 August 2021	DTP
<i>Kinship Care</i>	22 June 2022	DFFH
<i>Literacy and Numeracy Achievement Outcomes for Victorian Students</i>	1 May 2024	DE
<i>Local Government Assets: Asset Management and Compliance</i>	23 May 2019	City of Darebin, Colac Otway Shire Council, Mildura Rural City Council
<i>Local Government Insurance Risks</i>	25 July 2018	Municipal Association of Victoria
<i>Maintaining Local Roads</i>	17 March 2021	Gannawarra Shire Council, Maribyrnong City Council, Northern Grampians Shire Council, Yarra Ranges Council
<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	9 March 2023	DTP
<i>Major Projects Performance Reporting 2023</i>	30 November 2023	Court Services Victoria, DFFH, DH, DJCS, DJSIR, DTF, DTP, Victorian Infrastructure Delivery Authority, Suburban Rail Loop Authority
<i>Managing Body-Worn Cameras</i>	8 June 2022	Victoria Police

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Managing Private Medical Practice in Public Hospitals</i>	20 June 2019	St Vincent's Hospital
<i>Managing Public Sector Records</i>	8 March 2017	DGS
<i>Managing Rehabilitation Services in Youth Detention</i>	8 August 2018	DJCS
<i>Managing State-significant Risks</i>	27 June 2024	DTF, Victorian Managed Insurance Authority
<i>Managing the Environmental Impacts of Domestic Wastewater</i>	19 September 2018	Mornington Peninsula Shire Council
<i>Measuring and Reporting on Service Delivery</i>	26 May 2021	DE, DEECA, DFFH, DTF, DH, DPC, DTP
<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	20 June 2024	DTP, Victorian Infrastructure Delivery Authority
<i>Offsetting Native Vegetation Loss on Private Land</i>	11 May 2022	DEECA, Yarra Ranges Council
<i>Personnel Security: Due Diligence Over Public Service Employees</i>	21 May 2020	DGS, DTF, Victorian Public Sector Commission
<i>Planning Social Housing</i>	19 June 2024	Homes Victoria
<i>Principal Health and Wellbeing</i>	22 June 2023	DE
<i>Protecting Victoria's Biodiversity</i>	13 October 2021	DEECA
<i>Protecting Victoria's Coastal Assets</i>	29 March 2018	East Gippsland Shire Council, Great Ocean Road Coast and Parks Authority, Mornington Peninsula Shire Council
<i>Quality of Major Transport Infrastructure Project Business Cases</i>	21 September 2022	DTF
<i>Ravenhall Prison: Rehabilitating and Reintegrating Prisoners</i>	19 March 2020	DJCS
<i>Recovering and Reprocessing Resources from Waste</i>	6 June 2019	Sustainability Victoria
<i>Reducing Bushfire Risks</i>	14 October 2020	DEECA
<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	6 December 2023	Victoria Police
<i>Reducing the Harm Caused by Gambling</i>	18 March 2021	DH, DJCS
<i>Reducing the Illegal Disposal of Asbestos</i>	16 November 2023	Environment Protection Authority Victoria, WorkSafe Victoria
<i>Regulating Food Safety</i>	20 June 2023	City of Casey, City of Greater Geelong, City of Kingston, DH, Hepburn Shire Council, Manningham City Council
<i>Regulating Private Pool and Spa Safety</i>	22 February 2023	City of Greater Bendigo, Frankston City Council, Melton City Council, Mornington Peninsula Shire Council, Surf Coast Shire Council
<i>Rehabilitating Mines</i>	5 August 2020	DEECA
<i>Safety and Cost Effectiveness of Private Prisons</i>	29 March 2018	DJCS

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Security and Privacy of Surveillance Technologies in Public Places</i>	19 September 2018	Whitehorse City Council
<i>Security of Government Buildings</i>	29 May 2019	DGS, DJCS
<i>Security of Patients' Hospital Data</i>	29 May 2019	Barwon Health
<i>Service Victoria – Digital Delivery of Government Services</i>	18 March 2021	DGS
<i>Sexual Harassment in Local Government</i>	9 December 2020	Ararat Rural City Council, Frankston City Council, Latrobe City Council
<i>Supporting Sexual and Reproductive Health</i>	17 May 2023	DH
<i>Supporting Students with Disability</i>	21 June 2023	DE
<i>Systems and Support for Principal Performance</i>	9 December 2020	DE
<i>The Effectiveness of Victoria Police's Staff Allocation</i>	1 September 2022	Victoria Police
<i>Victoria's Alcohol and Other Drug Treatment Data</i>	6 October 2022	DH
<i>Victoria's Homelessness Response</i>	17 September 2020	DFFH
<i>Withdrawal from 2026 Commonwealth Games</i>	20 March 2024	DPC, DTF

Source: VAGO.

Appendix E:

Agency responses to our survey

Agencies self-attested to the accuracy and completeness of their survey responses as at 31 December 2024.

Our survey sought information on the status of unresolved recommendations from performance engagements tabled before 30 June 2024.

In total, the survey responses included 456 recommendations from 78 engagements that involved 60 agencies. Figure E1 contains the relevant agency's survey response for these recommendations.

To view agencies' responses to all recommendations tabled between July 2019 and June 2024, visit this report's dashboard at www.audit.vic.gov.au.

Figure E1: Agencies' 2025 survey responses for unresolved recommendations

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Treasury and Finance	Managing State-significant Risks	1	Yes – partially accept		In progress	1/07/2025	
Department of Treasury and Finance	Managing State-significant Risks	2	Yes – partially accept		In progress	1/07/2025	
Department of Treasury and Finance	Managing State-significant Risks	3	Yes – partially accept		In progress	1/07/2025	
Victorian Managed Insurance Authority	Managing State-significant Risks	4	Yes – accept in full		In progress	31/12/2025	
Department of Treasury and Finance	Managing State-significant Risks	5	Yes – partially accept		In progress	1/07/2025	
Department of Health	Access to Emergency Healthcare	1	Yes – accept in full		In progress	30/06/2025	
Department of Health	Access to Emergency Healthcare	2	Yes – accept in full		In progress	30/06/2025	
Department of Health	Access to Emergency Healthcare	3	Yes – partially accept		In progress	30/06/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Transport and Planning	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		Complete		30/06/2024
Department of Premier and Cabinet	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		Complete		4/12/2024
Department of Justice and Community Safety	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		In progress	30/04/2025	
Department of Jobs, Skills, Industry and Regions	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		Complete		31/12/2024
Department of Health	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		Complete		31/12/2024
Department of Government Services	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		Complete		31/12/2024
Department of Energy, Environment and Climate Action	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		In progress	30/06/2025	
Department of Education	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		Complete		31/12/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Families, Fairness and Housing	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		Complete		23/08/2024
Department of Treasury and Finance	Assuring the Integrity of the Victorian Government's Procurement Activities	1	Yes – accept in full		In progress	30/06/2025	
Department of Transport and Planning	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – accept in full		In progress	31/12/2025	
Department of Premier and Cabinet	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – accept in full		Complete		31/12/2024
Department of Justice and Community Safety	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – accept in full		In progress	30/04/2025	
Department of Jobs, Skills, Industry and Regions	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – accept in full		Complete		31/12/2024
Department of Health	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – accept in full		In progress	30/06/2025	
Department of Government Services	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – accept in full		Complete		31/12/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Energy, Environment and Climate Action	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – partially accept		In progress	11/03/2025	
Department of Education	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – accept in full		In progress	30/06/2025	
Department of Families, Fairness and Housing	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – partially accept		In progress	31/12/2025	
Department of Treasury and Finance	Assuring the Integrity of the Victorian Government's Procurement Activities	2	Yes – accept in full		In progress	13/01/2025	
Department of Health	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		Complete		31/12/2024
Department of Transport and Planning	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		Complete		30/06/2024
Department of Premier and Cabinet	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		Complete		4/12/2024
Department of Justice and Community Safety	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		In progress	1/12/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Jobs, Skills, Industry and Regions	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		Complete		31/12/2024
Department of Government Services	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		Complete		31/12/2024
Department of Energy, Environment and Climate Action	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – partially accept		Complete		20/11/2024
Department of Education	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		Complete		31/12/2024
Department of Families, Fairness and Housing	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		Complete		23/05/2024
Department of Treasury and Finance	Assuring the Integrity of the Victorian Government's Procurement Activities	3	Yes – accept in full		In progress	30/06/2025	
Department of Health	Assuring the Integrity of the Victorian Government's Procurement Activities	5	Yes – accept in full		Complete		31/12/2024
Department of Premier and Cabinet	Assuring the Integrity of the Victorian Government's Procurement Activities	5	Yes – accept in full		Complete		4/12/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Justice and Community Safety	Assuring the Integrity of the Victorian Government's Procurement Activities	4	Yes – accept in full		In progress	30/06/2025	
Department of Justice and Community Safety	Assuring the Integrity of the Victorian Government's Procurement Activities	5	Yes – accept in full		In progress	30/11/2025	
Department of Government Services	Assuring the Integrity of the Victorian Government's Procurement Activities	5	Yes – partially accept		Complete		31/12/2024
Department of Energy, Environment and Climate Action	Assuring the Integrity of the Victorian Government's Procurement Activities	5	Yes – partially accept		In progress	7/04/2025	
Department of Education	Assuring the Integrity of the Victorian Government's Procurement Activities	5	Yes – accept in full		In progress	30/06/2025	
Department of Families, Fairness and Housing	Assuring the Integrity of the Victorian Government's Procurement Activities	5	Yes – partially accept		Not started	30/06/2025	
Department of Treasury and Finance	Assuring the Integrity of the Victorian Government's Procurement Activities	5	Yes – partially accept		In progress	30/06/2025	
Department of Transport and Planning	Effectiveness of Arterial Road Congestion Initiatives	1	Yes – accept in full		In progress	30/06/2025	
Department of Transport and Planning	Effectiveness of Arterial Road Congestion Initiatives	2	Yes – partially accept		In progress	31/12/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Transport and Planning	Effectiveness of Arterial Road Congestion Initiatives	3	Yes – accept in full		In progress	31/12/2025	
Department of Transport and Planning	Effectiveness of Arterial Road Congestion Initiatives	6	Yes – accept in full		In progress	31/12/2025	
Department of Transport and Planning	Effectiveness of Arterial Road Congestion Initiatives	7	Yes – partially accept		In progress	31/12/2025	
Victorian Infrastructure Delivery Authority	Effectiveness of Arterial Road Congestion Initiatives	1	Yes – accept in full		In progress	30/06/2025	
Victorian Infrastructure Delivery Authority	Effectiveness of Arterial Road Congestion Initiatives	4	Yes – accept in full		Complete		20/06/2024
Victorian Infrastructure Delivery Authority	Effectiveness of Arterial Road Congestion Initiatives	5	Yes – accept in full		Complete		20/06/2024
Department of Transport and Planning	Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning	1	Yes – accept in full		In progress	31/12/2024	
Department of Transport and Planning	Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning	2	Yes – accept in full		In progress	31/12/2025	
Department of Transport and Planning	Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning	3	Yes – accept in full		In progress	31/12/2025	
Victorian Infrastructure Delivery Authority	Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning	1	Yes – accept in full		Complete		25/09/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Victorian Infrastructure Delivery Authority	Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning	2	Yes – accept in full		In progress	31/12/2025	
Victorian Infrastructure Delivery Authority	Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning	3	Yes – accept in full		In progress	31/12/2025	
Department of Education	Effectiveness of the Tutor Learning Initiative	1	Yes – accept in full		In progress	18/03/2025	
Department of Education	Effectiveness of the Tutor Learning Initiative	2	Yes – partially accept		Complete		19/12/2024
Department of Education	Effectiveness of the Tutor Learning Initiative	3	Yes – accept in full		Not started	30/07/2025	
Domestic Building Dispute Resolution Victoria	Domestic Building Oversight Part 2: Dispute Resolution	1	Yes – accept in full		Complete		13/12/2024
Domestic Building Dispute Resolution Victoria	Domestic Building Oversight Part 2: Dispute Resolution	2	Yes – accept in full		Complete		30/10/2024
Domestic Building Dispute Resolution Victoria	Domestic Building Oversight Part 2: Dispute Resolution	3	Yes – accept in full		Complete		17/12/2024
Domestic Building Dispute Resolution Victoria	Domestic Building Oversight Part 2: Dispute Resolution	4	Yes – accept in full		Complete		16/12/2024
Domestic Building Dispute Resolution Victoria	Domestic Building Oversight Part 2: Dispute Resolution	5	Yes – accept in full		In progress	26/03/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Homes Victoria	Planning Social Housing	1	Yes – accept in full		In progress	30/06/2026	
Homes Victoria	Planning Social Housing	2	Yes – accept in full		In progress	30/06/2025	
Homes Victoria	Planning Social Housing	3	Yes – accept in full		In progress	31/12/2025	
Homes Victoria	Planning Social Housing	4	Yes – accept in full		In progress	30/09/2025	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	1	Yes – accept in full		Complete		31/12/2024
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	2	Yes – accept in full		Complete		30/06/2024
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	3	Yes – accept in full		Not started	31/12/2025	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	4	Yes – accept in full		In progress	30/06/2025	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	5	Yes – accept in full		Not started	30/06/2026	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	6	Yes – accept in full		Not started	31/12/2026	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	7	Yes – accept in full		Not started	31/12/2026	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	8	Yes – partially accept		Not started	30/06/2027	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	9	Yes – accept in full		In progress	30/06/2025	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	10	Yes – accept in full		Not started	30/06/2026	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	11	Yes – accept in full		Complete		31/12/2024
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	12	Yes – partially accept		Not started	30/06/2027	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	13	Yes – partially accept		Not started	30/06/2027	
Department of Justice and Community Safety	Guardianship and Decision-making for Vulnerable Adults	7	Yes – accept in full		In progress	30/06/2025	
Department of Justice and Community Safety	Guardianship and Decision-making for Vulnerable Adults	8	Yes – partially accept		Complete		27/12/2024
Department of Justice and Community Safety	Guardianship and Decision-making for Vulnerable Adults	9	Yes – partially accept		In progress	30/05/2025	
Department of Education	Literacy and Numeracy Achievement Outcomes for Victorian Students	1	Yes – accept in full		In progress	31/03/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Education	Literacy and Numeracy Achievement Outcomes for Victorian Students	2	Yes – accept in full		Complete		7/10/2024
Department of Education	Literacy and Numeracy Achievement Outcomes for Victorian Students	3	Yes – partially accept		Not started	31/08/2025	
Department of Premier and Cabinet	Withdrawal from 2026 Commonwealth Games	1	No	Other	Discontinued		
Department of Treasury and Finance	Withdrawal from 2026 Commonwealth Games	1	No	Other	Discontinued		
Department of Treasury and Finance	Withdrawal from 2026 Commonwealth Games	2	Yes – partially accept		Complete		30/06/2024
Department of Premier and Cabinet	Withdrawal from 2026 Commonwealth Games	2	Yes – partially accept		Complete		4/12/2024
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	1	Yes – accept in full		Complete		16/05/2024
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	2	Yes – accept in full		In progress	30/06/2025	
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	3	Yes – accept in full		In progress	30/06/2025	
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	4	Yes – accept in full		In progress	31/12/2025	
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	5	Yes – partially accept		In progress	12/02/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	6	Yes – accept in full		In progress	30/06/2025	
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	7	Yes – partially accept		In progress	3/03/2025	
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	8	Yes – accept in full		In progress	30/06/2027	
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	9	Yes – partially accept		In progress	31/12/2025	
Victoria Police	Reducing the Harm Caused by Drugs on Victorian Roads	10	Yes – accept in full		Complete		19/09/2024
Department of Treasury and Finance	Major Projects Performance Reporting 2023	2	Yes – partially accept		Complete		31/05/2024
Department of Treasury and Finance	Major Projects Performance Reporting 2023	3	Yes – partially accept		Complete		31/05/2024
Court Services Victoria	Major Projects Performance Reporting 2023	1	Yes – accept in full		Complete		30/05/2024
Department of Families, Fairness and Housing	Major Projects Performance Reporting 2023	1	Yes – accept in full		Complete		1/12/2023
Department of Health	Major Projects Performance Reporting 2023	1	Not applicable	Recommendation moved to another agency due to machinery of government changes	Discontinued		
Department of Jobs, Skills, Industry and Regions	Major Projects Performance Reporting 2023	1	Yes – accept in full		Complete		30/11/2023
Department of Justice and Community Safety	Major Projects Performance Reporting 2023	1	Yes – accept in full		Complete		1/12/2023

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Transport and Planning	Major Projects Performance Reporting 2023	1	Yes – partially accept		In progress	31/05/2024	
Victorian Infrastructure Delivery Authority	Major Projects Performance Reporting 2023	1	Yes – partially accept		In progress	31/05/2024	
Suburban Rail Loop Authority	Major Projects Performance Reporting 2023	1	Yes – partially accept		In progress	3/04/2025	
Department of Treasury and Finance	Fair Presentation of Service Delivery Performance 2023	1	Yes – partially accept		In progress	30/06/2027	
Department of Treasury and Finance	Fair Presentation of Service Delivery Performance 2023	2	Yes – accept in full		In progress	30/06/2027	
Department of Treasury and Finance	Fair Presentation of Service Delivery Performance 2023	3	Yes – accept in full		Not started	31/12/2027	
Department of Treasury and Finance	Fair Presentation of Service Delivery Performance 2023	4	Yes – accept in full		Not started	30/06/2027	
Department of Energy, Environment and Climate Action	Fair Presentation of Service Delivery Performance 2023	5	Yes – partially accept		Complete		11/06/2024
Department of Energy, Environment and Climate Action	Fair Presentation of Service Delivery Performance 2023	6	Yes – accept in full		In progress	31/05/2025	
Department of Energy, Environment and Climate Action	Fair Presentation of Service Delivery Performance 2023	7	Yes – accept in full		Complete		6/08/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Education	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		Complete		31/12/2023
Department of Energy, Environment and Climate Action	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		Complete		2/08/2024
Department of Families, Fairness and Housing	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		Complete		29/01/2024
Department of Government Services	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		Complete		31/12/2024
Department of Health	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		Complete		31/10/2024
Department of Jobs, Skills, Industry and Regions	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		Complete		30/06/2024
Department of Justice and Community Safety	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		Complete		30/11/2023
Department of Premier and Cabinet	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		Complete		12/06/2024
Department of Transport and Planning	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – partially accept		Complete		31/12/2024
Department of Treasury and Finance	Contractors and Consultants in the Victorian Public Service: Spending	1	Yes – accept in full		In progress	22/01/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Treasury and Finance	Contractors and Consultants in the Victorian Public Service: Spending	2	Yes – accept in full		In progress	30/03/2025	
Department of Education	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		30/06/2024
Department of Energy, Environment and Climate Action	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		20/10/2024
Department of Families, Fairness and Housing	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		6/02/2024
Department of Government Services	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		31/12/2024
Department of Health	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		31/10/2024
Department of Jobs, Skills, Industry and Regions	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		7/12/2023
Department of Justice and Community Safety	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		30/11/2024
Department of Premier and Cabinet	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		12/06/2024
Department of Transport and Planning	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		Complete		29/11/2023

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Treasury and Finance	Contractors and Consultants in the Victorian Public Service: Spending	3	Yes – accept in full		In progress	22/01/2025	
Department of Education	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – accept in full		Complete		30/06/2024
Department of Energy, Environment and Climate Action	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – accept in full		Complete		2/08/2024
Department of Families, Fairness and Housing	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes		Complete		29/11/2023
Department of Government Services	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – accept in full		Complete		31/12/2024
Department of Health	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – accept in full		Complete		31/10/2024
Department of Jobs, Skills, Industry and Regions	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – accept in full		Complete		30/06/2024
Department of Justice and Community Safety	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – accept in full		In progress	30/06/2025	
Department of Premier and Cabinet	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – accept in full		In progress	30/06/2025	
Department of Transport and Planning	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – partially accept		Complete		31/12/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Treasury and Finance	Contractors and Consultants in the Victorian Public Service: Spending	4	Yes – partially accept		In progress	22/01/2025	
Department of Health	Contractors and Consultants in the Victorian Public Service: Spending	5	Yes – accept in full		Complete		31/10/2024
Environment Protection Authority Victoria	Reducing the Illegal Disposal of Asbestos	1	Yes – partially accept		In progress	30/06/2025	
WorkSafe Victoria	Reducing the Illegal Disposal of Asbestos	2	Yes – accept in full		Complete		29/04/2024
WorkSafe Victoria	Reducing the Illegal Disposal of Asbestos	3	Yes – accept in full		Complete		13/06/2024
WorkSafe Victoria	Reducing the Illegal Disposal of Asbestos	4	Yes – accept in full		Complete		7/08/2024
Environment Protection Authority Victoria	Reducing the Illegal Disposal of Asbestos	5	Yes – accept in full		In progress	21/05/2025	
Environment Protection Authority Victoria	Reducing the Illegal Disposal of Asbestos	6	Yes – accept in full		In progress	26/05/2025	
Environment Protection Authority Victoria	Reducing the Illegal Disposal of Asbestos	7	Yes – accept in full		In progress	4/03/2025	
Department of Health	Employee Health and Wellbeing in Victorian Public Hospitals	1	Yes – accept in full		In progress	30/06/2025	
Department of Health	Employee Health and Wellbeing in Victorian Public Hospitals	2	Yes – accept in full		In progress	30/06/2025	
Austin Health	Employee Health and Wellbeing in	3	Yes – accept in full		In progress	31/10/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
	Victorian Public Hospitals						
Barwon Health	Employee Health and Wellbeing in Victorian Public Hospitals	3	Yes – accept in full		In progress	31/03/2025	
Central Gippsland Health	Employee Health and Wellbeing in Victorian Public Hospitals	3	Yes – accept in full		In progress	31/08/2025	
Victorian Building Authority	Domestic Building Oversight Part 1: Regulation	1	Yes – partially accept		Complete		29/02/2024
Department of Government Services	Cybersecurity: Cloud Computing Products	1	Yes – accept in full		In progress	31/12/2025	
South East Water	Cybersecurity: Cloud Computing Products	4	Yes – partially accept		In progress	1/12/2025	
Moorabool Shire Council	Cybersecurity: Cloud Computing Products	4	Yes – partially accept		In progress	30/06/2026	
Office of the Victorian Information Commissioner	Cybersecurity: Cloud Computing Products	1	Yes – partially accept		In progress	31/12/2025	
Grampians Health	Cybersecurity: Cloud Computing Products	4	Yes – accept in full		In progress	30/06/2025	
Grampians Health	Cybersecurity: Cloud Computing Products	5	Yes – accept in full		In progress	30/06/2025	
Department of Jobs, Skills, Industry and Regions	Cybersecurity: Cloud Computing Products	4	Yes – accept in full		In progress	30/06/2025	
Department of Education	Cybersecurity: Cloud Computing Products	3	Yes – accept in full		Complete		30/09/2023

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Health	Cybersecurity: Cloud Computing Products	4	Yes – accept in full		Complete		30/06/2024
Department of Health	Cybersecurity: Cloud Computing Products	5	Yes – accept in full		Complete		31/12/2024
Department of Health	Cybersecurity: Cloud Computing Products	6	Yes – accept in full		Complete		30/06/2024
Department of Education	Cybersecurity: Cloud Computing Products	4	Yes – partially accept		In progress	31/03/2026	
Department of Education	Cybersecurity: Cloud Computing Products	6	Yes – accept in full		Complete		17/01/2024
Department of Education	Cybersecurity: Cloud Computing Products	5	Yes – accept in full		Complete		5/10/2023
Department of Education	Cybersecurity: Cloud Computing Products	7	Yes – accept in full		Complete		12/09/2024
Department of Government Services	Cybersecurity: Cloud Computing Products	2	Yes – accept in principle		Complete		30/06/2024
Department of Health	Cybersecurity: Cloud Computing Products	7	Yes – accept in full		Complete		30/09/2024
Department of Jobs, Skills, Industry and Regions	Cybersecurity: Cloud Computing Products	5	Yes – accept in full		In progress	30/06/2025	
Department of Jobs, Skills, Industry and Regions	Cybersecurity: Cloud Computing Products	6	Yes – accept in full		In progress	30/06/2025	
Department of Jobs, Skills, Industry and Regions	Cybersecurity: Cloud Computing Products	7	Yes – accept in full		Complete		11/07/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Premier and Cabinet	Cybersecurity: Cloud Computing Products	4	Yes – accept in full		In progress	31/12/2025	
Department of Premier and Cabinet	Cybersecurity: Cloud Computing Products	5	Yes – accept in full		Complete		6/12/2023
Department of Premier and Cabinet	Cybersecurity: Cloud Computing Products	6	Yes – accept in full		Complete		6/12/2024
Department of Premier and Cabinet	Cybersecurity: Cloud Computing Products	7	Yes – accept in full		Complete		6/12/2023
Grampians Health	Cybersecurity: Cloud Computing Products	6	Yes – accept in full		In progress	30/06/2025	
Grampians Health	Cybersecurity: Cloud Computing Products	7	Yes – accept in full		In progress	30/06/2025	
Moorabool Shire Council	Cybersecurity: Cloud Computing Products	6	Yes – accept in full		Complete		5/06/2024
Moorabool Shire Council	Cybersecurity: Cloud Computing Products	5	Yes – accept in full		Complete		25/07/2023
Moorabool Shire Council	Cybersecurity: Cloud Computing Products	7	Yes – accept in full		In progress	31/03/2025	
Office of the Victorian Information Commissioner	Cybersecurity: Cloud Computing Products	3	Yes – accept in full		In progress	31/12/2025	
Office of the Victorian Information Commissioner	Cybersecurity: Cloud Computing Products	4	Yes – partially accept		In progress	28/04/2025	
Office of the Victorian Information Commissioner	Cybersecurity: Cloud Computing Products	5	Yes – partially accept		In progress	2/04/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Office of the Victorian Information Commissioner	Cybersecurity: Cloud Computing Products	6	Yes – accept in full		In progress	2/04/2025	
Office of the Victorian Information Commissioner	Cybersecurity: Cloud Computing Products	7	Yes – accept in full		In progress	31/03/2025	
South East Water	Cybersecurity: Cloud Computing Products	5	Yes – accept in full		In progress	13/05/2025	
South East Water	Cybersecurity: Cloud Computing Products	6	Yes – accept in full		Complete		29/02/2024
Department of Transport and Planning	Effectiveness of Rail Freight Support Programs	5	Yes – accept in full		In progress	31/12/2025	
Department of Transport and Planning	Effectiveness of Rail Freight Support Programs	4	Yes – accept in full		In progress	31/07/2025	
Department of Transport and Planning	Effectiveness of Rail Freight Support Programs	3	Yes – accept in full		In progress	31/12/2024	
Department of Education	Principal Health and Wellbeing	2	Yes – accept in full		In progress	19/02/2025	
Department of Education	Principal Health and Wellbeing	3	Yes – partially accept		In progress	30/06/2025	
Department of Education	Principal Health and Wellbeing	1	Yes – partially accept		Complete		30/03/2024
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	1	Yes – accept in full		In progress	30/06/2025	
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an	2	Yes – partially accept		In progress	30/06/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
	Acquired Brain Injury						
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	3	No	Agency does not have the resources (time or budget) to implement recommendation	Discontinued		
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	4	Yes – accept in full		In progress	31/12/2025	
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	5	Yes – accept in full		In progress	1/04/2026	
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	6	Yes – partially accept		Complete		13/09/2024
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	7	Yes – partially accept		In progress	30/06/2026	
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	8	Yes – accept in full		In progress	30/06/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	9	Yes – partially accept		In progress	31/12/2025	
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	10	Yes – partially accept		In progress	30/06/2025	
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	11	Yes – partially accept		In progress	30/06/2025	
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	12	Yes – partially accept		In progress	30/06/2025	
Department of Justice and Community Safety	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	13	Yes – partially accept		Not started	30/06/2025	
Department of Families, Fairness and Housing	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	14	Yes – accept in full		In progress	31/12/2026	
Department of Families, Fairness and Housing	Correctional Services for People with Intellectual Disability or an Acquired Brain Injury	15	Yes – accept in full		In progress	31/12/2026	
Department of Education	Supporting Students with Disability	1	Yes – accept in full		Complete		30/04/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Treasury and Finance	Collecting State Based Tax Revenue	1	Yes – accept in full		Complete		28/06/2024
Department of Treasury and Finance	Collecting State Based Tax Revenue	2	Yes – partially accept		Complete		7/05/2024
State Revenue Office	Collecting State Based Tax Revenue	4	Yes – accept in full		Complete		30/04/2024
State Revenue Office	Collecting State Based Tax Revenue	5	Yes – accept in full		Complete		31/03/2024
State Revenue Office	Collecting State Based Tax Revenue	6	Yes – accept in full		Complete		5/12/2024
Department of Health	Regulating Food Safety	5	Yes – accept in full		In progress	30/12/2025	
Department of Health	Regulating Food Safety	4	Yes – accept in full		In progress	30/12/2026	
Department of Health	Regulating Food Safety	7	Yes – accept in full		In progress	30/12/2026	
Department of Health	Regulating Food Safety	8	Yes – accept in full		In progress	30/12/2025	
Department of Health	Regulating Food Safety	9	Yes – accept in full		In progress	30/12/2026	
Department of Health	Regulating Food Safety	10	Yes – accept in full		In progress	30/12/2025	
City of Casey	Regulating Food Safety	1	Yes – accept in full		In progress	30/06/2025	
City of Casey	Regulating Food Safety	2	Yes – accept in full		Complete		31/12/2024
City of Casey	Regulating Food Safety	3	Yes – accept in full		In progress	30/06/2025	
City of Greater Geelong	Regulating Food Safety	1	Yes – accept in full		Complete		23/12/2024
City of Greater Geelong	Regulating Food Safety	2	Yes – accept in full		Complete		23/12/2024
Hepburn Shire Council	Regulating Food Safety	1	Yes – accept in full		Complete		31/12/2024
Hepburn Shire Council	Regulating Food Safety	2	Yes – accept in full		Complete		31/12/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Hepburn Shire Council	Regulating Food Safety	3	Yes – accept in full		In progress	30/06/2025	
City of Kingston	Regulating Food Safety	1	Yes – accept in full		In progress	4/02/2025	
Manningham City Council	Regulating Food Safety	1	Yes – accept in full		Complete		27/05/2024
Manningham City Council	Regulating Food Safety	3	Yes – accept in full		Complete		7/06/2024
Department of Health	Supporting Sexual and Reproductive Health	2	Yes – accept in full		In progress	1/07/2025	
Department of Health	Supporting Sexual and Reproductive Health	1	Yes – accept in full		In progress	31/12/2026	
Department of Health	Supporting Sexual and Reproductive Health	3	Yes – accept in full		In progress	31/12/2025	
Department of Treasury and Finance	Fair Presentation of Service Delivery Performance 2022	1	Yes – partially accept		In progress	30/06/2027	
Department of Treasury and Finance	Fair Presentation of Service Delivery Performance 2022	2	Yes – accept in full		Complete		16/01/2024
Department of Transport and Planning	Maintaining Railway Assets Across Metropolitan Melbourne	1	Yes – accept in full		In progress	31/12/2025	
Department of Transport and Planning	Maintaining Railway Assets Across Metropolitan Melbourne	2	Yes – accept in full		In progress	30/06/2025	
Department of Transport and Planning	Maintaining Railway Assets Across Metropolitan Melbourne	3	Yes – accept in full		In progress	31/12/2024	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Transport and Planning	Maintaining Railway Assets Across Metropolitan Melbourne	4	Yes – accept in full		In progress	30/06/2025	
Department of Transport and Planning	Maintaining Railway Assets Across Metropolitan Melbourne	6	Yes – accept in full		In progress	31/10/2024	
Department of Transport and Planning	Maintaining Railway Assets Across Metropolitan Melbourne	8	Yes – accept in full		In progress	30/11/2025	
Department of Transport and Planning	Maintaining Railway Assets Across Metropolitan Melbourne	9	Yes – accept in full		In progress	30/09/2025	
City of Greater Bendigo	Regulating private pool and spa safety	1	Yes – accept in full		Complete		31/07/2023
Mornington Peninsula Shire Council	Regulating private pool and spa safety	1	Yes – accept in full		In progress	30/06/2025	
Surf Coast Shire Council	Regulating private pool and spa safety	1	Yes – accept in full		Complete		30/09/2024
City of Greater Bendigo	Regulating private pool and spa safety	2	Yes – accept in full		Complete		31/07/2023
Melton City Council	Regulating private pool and spa safety	2	Yes – accept in full		Complete		22/01/2024
Mornington Peninsula Shire Council	Regulating private pool and spa safety	2	Yes – accept in full		In progress	30/06/2025	
Surf Coast Shire Council	Regulating private pool and spa safety	2	Yes – accept in full		In progress	31/12/2025	
City of Greater Bendigo	Regulating private pool and spa safety	3	Yes – accept in full		Complete		30/09/2023
Frankston City Council	Regulating private pool and spa safety	3	Yes – accept in full		Complete		15/04/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Surf Coast Shire Council	Regulating private pool and spa safety	3	Yes – accept in full		In progress	30/09/2025	
City of Greater Bendigo	Regulating private pool and spa safety	4	Yes – accept in full		In progress	31/03/2025	
Mornington Peninsula Shire Council	Regulating private pool and spa safety	4	Yes – accept in full		In progress	30/06/2025	
Department of Health	Victoria's Alcohol and Other Drug Treatment Data	1	Yes – accept in full		In progress	30/06/2025	
Department of Health	Victoria's Alcohol and Other Drug Treatment Data	2	Yes – accept in full		In progress	30/06/2025	
Department of Health	Victoria's Alcohol and Other Drug Treatment Data	3	Yes – accept in full		In progress	30/06/2025	
Department of Health	Victoria's Alcohol and Other Drug Treatment Data	4	Yes – accept in full		In progress	30/06/2025	
Department of Treasury and Finance	Quality of Major Transport Infrastructure Project Business Cases	6	Yes – accept in full		Complete		30/09/2024
Victoria Police	The Effectiveness of Victoria Police's Staff Allocation	1	Yes – partially accept		Complete		17/07/2024
Victoria Police	The Effectiveness of Victoria Police's Staff Allocation	4	Yes – accept in full		In progress	31/12/2025	
Department of Families, Fairness and Housing	Kinship Care	1	Yes – accept in full		Complete		31/12/2024
Department of Families, Fairness and Housing	Kinship Care	2	Yes – accept in full		Complete		31/12/2024
Department of Families,	Kinship Care	4	Yes – accept in full		Complete		31/12/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Fairness and Housing							
Department of Families, Fairness and Housing	Kinship Care	7	Yes – accept in full		Complete		30/06/2024
Department of Families, Fairness and Housing	Kinship Care	8	Not applicable		Discontinued		
Department of Families, Fairness and Housing	Kinship Care	9	Yes – accept in full		In progress	30/06/2025	
Department of Families, Fairness and Housing	Kinship Care	10	Yes – accept in full		Complete		31/12/2024
Department of Families, Fairness and Housing	Kinship Care	11	Yes – accept in full		In progress	30/06/2025	
Victoria Police	Managing Body-Worn Cameras	1	Not applicable	Agency does not have the resources (time or budget) to implement recommendation	Discontinued	30/03/2024	
Victoria Police	Managing Body-Worn Cameras	4	Not applicable	Recommendation was addressed through other processes	Discontinued	31/03/2024	
Department of Energy, Environment and Climate Action	Offsetting native vegetation loss on private land	1	Yes – partially accept		Complete		6/06/2024
Department of Energy, Environment and Climate Action	Offsetting native vegetation loss on private land	3	Yes – partially accept		Complete		6/06/2024
Department of Energy, Environment and Climate Action	Offsetting native vegetation loss on private land	4	Yes – accept in full		Complete		27/06/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Yarra Ranges Council	Offsetting native vegetation loss on private land	5	Yes – accept in full		In progress	31/07/2025	
Yarra Ranges Council	Offsetting native vegetation loss on private land	7	Yes – partially accept		In progress	31/10/2025	
Warrnambool City Council	Fraud Control Over Local Government Grants	9	Yes – accept in full		Complete		29/04/2024
Hume City Council	Fraud Control Over Local Government Grants	9	Yes – accept in full		Complete		6/12/2024
Department of Premier and Cabinet	Government advertising	6	Yes – accept in full		Complete		4/12/2024
Department of Treasury and Finance	Government advertising	6	Yes – accept in full		Complete		30/07/2023
Department of Premier and Cabinet	Government advertising	7	Yes – accept in full		Complete		4/12/2024
Department of Education	ICT provisioning in schools	2	Yes – accept in full		In progress	31/12/2025	
Department of Education	ICT provisioning in schools	3	Yes – accept in full		In progress	31/12/2025	
Department of Premier and Cabinet	Business Continuity During COVID-19	1	Yes – partially accept		Complete		12/06/2024
Department of Treasury and Finance	Business Continuity During COVID-19	1	Yes – partially accept		Complete		1/01/2024
Department of Premier and Cabinet	Business Continuity During COVID-19	2	Yes – accept in full		Complete		12/06/2024
Department of Premier and Cabinet	Business Continuity During COVID-19	3	Yes – accept in full		Complete		12/06/2024
Department of Families,	Business Continuity	4	Yes – accept in full		Complete		30/03/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Fairness and Housing	During COVID-19						
Department of Justice and Community Safety	Business Continuity During COVID-19	5	Yes – accept in full		In progress	30/06/2025	
Department of Justice and Community Safety	Business Continuity During COVID-19	7	No	Recommendation is no longer relevant	Discontinued		
Department of Jobs, Skills, Industry and Regions	Business Continuity During COVID-19	3	Yes – accept in full		Complete		2/05/2024
Department of Jobs, Skills, Industry and Regions	Business Continuity During COVID-19	4	Yes – accept in full		Complete		2/05/2024
Department of Jobs, Skills, Industry and Regions	Business Continuity During COVID-19	5	Yes – accept in full		Complete		2/05/2024
Department of Jobs, Skills, Industry and Regions	Business Continuity During COVID-19	6	Yes – accept in full		Complete		7/09/2022
Department of Jobs, Skills, Industry and Regions	Business Continuity During COVID-19	8	Yes – accept in full		Complete		2/05/2024
Department of Jobs, Skills, Industry and Regions	Business Continuity During COVID-19	9	Yes – accept in full		Complete		2/05/2024
Department of Health	Business Continuity During COVID-19	3	Yes – accept in full		Complete		31/12/2024
Department of Health	Business Continuity During COVID-19	4	Yes – accept in full		In progress	30/06/2025	
Department of Health	Business Continuity During COVID-19	5	Yes – accept in full		In progress	30/06/2025	
Department of Health	Business Continuity	6	Yes – accept in full		Complete		31/12/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
	During COVID-19						
Court Services Victoria	Administration of Victorian Courts	3	Yes – accept in full		Complete		30/06/2024
Court Services Victoria	Administration of Victorian Courts	4	Yes – accept in full		Complete		30/06/2024
Court Services Victoria	Administration of Victorian Courts	13	Yes – partially accept		In progress	30/12/2025	
Department of Energy, Environment and Climate Action	Protecting Victoria's biodiversity	8	Yes – accept in full		In progress	30/04/2025	
Department of Energy, Environment and Climate Action	Protecting Victoria's biodiversity	9	Yes – partially accept		In progress	30/04/2025	
Department of Health	Clinical Governance: Department of Health	1	Yes – accept in full		Complete		31/12/2024
Department of Health	Clinical Governance: Department of Health	2	Yes – accept in full		In progress	31/12/2026	
Department of Health	Clinical Governance: Department of Health	3	Yes – accept in full		In progress	31/12/2026	
Department of Health	Clinical Governance: Department of Health	4	Yes – accept in full		Complete		31/12/2024
Department of Health	Clinical Governance: Department of Health	8	Yes – accept in full		Complete		30/09/2024
Department of Health	Clinical Governance: Department of Health	12	Yes – accept in full		In progress	30/06/2025	
Department of Health	Clinical Governance:	14	Yes – accept in full		In progress	30/06/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
	Department of Health						
Department of Health	Clinical Governance: Department of Health	17	Yes – accept in full		In progress	30/06/2025	
Department of Transport and Planning	Integrated Transport Planning	1	Yes – partially accept		In progress	30/06/2024	
Department of Transport and Planning	Integrated Transport Planning	7	Yes – accept in full		In progress	31/12/2024	
Department of Energy, Environment and Climate Action	Measuring and Reporting on Service Delivery	1	Yes – accept in full		Complete		7/06/2024
Department of Transport and Planning	Measuring and Reporting on Service Delivery	1	Yes – accept in full		In progress	31/03/2025	
Department of Treasury and Finance	Measuring and Reporting on Service Delivery	1	Yes – accept in full		In progress	30/06/2026	
Department of Energy, Environment and Climate Action	Measuring and Reporting on Service Delivery	2	Yes – accept in full		Complete		18/06/2024
Department of Transport and Planning	Measuring and Reporting on Service Delivery	2	Yes – accept in full		In progress	31/03/2025	
Department of Treasury and Finance	Measuring and Reporting on Service Delivery	2	Yes – accept in full		In progress	30/06/2027	
Department of Education	Measuring and Reporting on Service Delivery	3	Yes – partially accept		Complete		29/06/2024
Department of Energy, Environment and Climate Action	Measuring and Reporting on Service Delivery	3	Yes – accept in full		Complete		18/06/2024
Department of Families, Fairness and Housing	Measuring and Reporting on Service Delivery	3	Yes – accept in full		In progress	31/03/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Health	Measuring and reporting on service delivery	3	Yes – accept in full		Complete		31/12/2024
Department of Premier and Cabinet	Measuring and Reporting on Service Delivery	3	Yes – accept in full		Complete		12/06/2024
Department of Transport and Planning	Measuring and Reporting on Service Delivery	3	Yes – accept in full		In progress	31/03/2025	
Department of Treasury and Finance	Measuring and Reporting on Service Delivery	3	Yes – accept in full		In progress	30/06/2027	
Department of Treasury and Finance	Measuring and Reporting on Service Delivery	4	Yes – accept in full		In progress	30/06/2027	
Department of Premier and Cabinet	Measuring and Reporting on Service Delivery	6	Yes – accept in full		Complete		4/12/2024
Department of Treasury and Finance	Measuring and Reporting on Service Delivery	6	Yes – accept in full		Complete		1/01/2024
Department of Treasury and Finance	Measuring and Reporting on Service Delivery	7	Yes – accept in full		Complete		16/01/2024
Department of Treasury and Finance	Measuring and Reporting on Service Delivery	8	Yes – accept in full		In progress	30/06/2027	
Department of Energy, Environment and Climate Action	Measuring and Reporting on Service Delivery	10	Yes – accept in full		Complete		31/05/2024
Department of Education	Measuring and Reporting on Service Delivery	11	Yes – accept in full		Complete		30/09/2024
Department of Energy, Environment and Climate Action	Measuring and Reporting on Service Delivery	11	Yes – accept in full		Complete		11/06/2024
Department of Treasury and Finance	Measuring and Reporting on Service Delivery	11	Yes – accept in full		Complete		16/01/2024

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Government Services	Implementing a New Infringements Management System	3	Not applicable	Recommendation moved to another agency due to machinery of government changes	Discontinued		
Department of Treasury and Finance	Implementing a New Infringements Management System	4	Yes – accept in full		Complete		30/09/2024
Department of Treasury and Finance	Implementing a New Infringements Management System	5	Yes – accept in full		Complete		30/09/2024
Department of Treasury and Finance	Implementing a New Infringements Management System	7	Yes – accept in full		Complete		30/09/2024
Department of Health	Reducing the harm caused by gambling	2	Yes – accept in full		In progress	1/07/2026	
Department of Health	Reducing the harm caused by gambling	6	Yes – accept in full		In progress	1/07/2026	
Department of Health	Reducing the harm caused by gambling	7	Yes – accept in full		In progress	1/07/2026	
Department of Health	Reducing the harm caused by gambling	8	Yes – accept in full		Complete		31/12/2024
Department of Justice and Community Safety	Reducing the harm caused by gambling	8	Yes – accept in full		Complete		1/07/2024
Department of Government Services	Service Victoria - Digital delivery of government services	5	Not applicable	Recommendation is no longer relevant	Discontinued		
Department of Government Services	Service Victoria - Digital delivery of government services	6	Not applicable	Recommendation is no longer relevant	Discontinued		

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Gannawarra Shire Council	Maintaining Local Roads	1	Yes – accept in full		Complete		30/03/2024
Yarra Ranges Council	Maintaining Local Roads	1	Yes – accept in full		In progress	1/07/2027	
Maribyrnong City Council	Maintaining Local Roads	2	Yes – accept in full		Complete		20/12/2024
Gannawarra Shire Council	Maintaining Local Roads	3	Yes – accept in full		In progress	30/06/2026	
Northern Grampians Shire Council	Maintaining Local Roads	3	Yes – partially accept		Complete		30/06/2024
Yarra Ranges Council	Maintaining Local Roads	3	Yes – accept in full		Complete		1/11/2024
Gannawarra Shire Council	Maintaining Local Roads	5	Yes – accept in full		In progress	30/06/2026	
Maribyrnong City Council	Maintaining Local Roads	5	Yes – accept in full		In progress	30/06/2025	
Northern Grampians Shire Council	Maintaining Local Roads	5	Yes – accept in full		In progress	30/06/2026	
Yarra Ranges Council	Maintaining Local Roads	5	Yes – accept in full		In progress	1/12/2026	
Yarra Ranges Council	Maintaining Local Roads	6	Yes – accept in full		Complete		9/01/2022
Gannawarra Shire Council	Maintaining Local Roads	7	Yes – accept in full		In progress	30/06/2026	
Yarra Ranges Council	Maintaining Local Roads	7	Yes – accept in full		In progress	1/10/2025	
Gannawarra Shire Council	Maintaining Local Roads	8	Yes – accept in full		In progress	22/12/2027	
Maribyrnong City Council	Maintaining Local Roads	8	Yes – accept in full		In progress	30/06/2025	
Yarra Ranges Council	Maintaining Local Roads	8	Yes – accept in full		In progress	30/06/2026	
Gannawarra Shire Council	Maintaining Local Roads	9	Yes – accept in full		In progress	30/06/2026	
Maribyrnong City Council	Maintaining Local Roads	9	Yes – accept in full		In progress	30/06/2025	
Yarra Ranges Council	Maintaining Local Roads	9	Yes – accept in full		In progress	30/06/2026	
Gannawarra Shire Council	Maintaining Local Roads	12	Yes – accept in full		In progress	30/10/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Yarra Ranges Council	Maintaining Local Roads	12	Yes – accept in full		Complete		7/12/2024
Department of Families, Fairness and Housing	Grants to the Migrant Workers Centre	2	Yes – accept in full		Complete		30/06/2024
Frankston City Council	Sexual Harassment in Local Government	3	Yes – accept in full		Complete		2/05/2024
Latrobe City Council	Sexual Harassment in Local Government	3	Yes – accept in full		Complete		16/11/2023
Latrobe City Council	Sexual Harassment in Local Government	7	Yes – accept in full		Complete		30/04/2024
Ararat Rural City Council	Sexual Harassment in Local Government	9	Yes – accept in full		Complete		1/07/2024
Latrobe City Council	Sexual Harassment in Local Government	10	Yes – partially accept		Complete		31/12/2024
Latrobe City Council	Sexual Harassment in Local Government	11	Yes – accept in full		In progress	31/12/2025	
Department of Education	Systems and Support for Principal Performance	1	Yes – accept in full		Complete		27/02/2024
Department of Education	Systems and Support for Principal Performance	2	Yes – accept in full		Complete		29/02/2024
Department of Treasury and Finance	Accessing Emergency Funding to Meet Urgent Claims	1	Yes – accept in full		Complete		1/07/2021
Department of Treasury and Finance	Accessing Emergency Funding to Meet Urgent Claims	2	Yes – accept in full		In progress	30/06/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Treasury and Finance	Accessing Emergency Funding to Meet Urgent Claims	4	Yes – accept in full		Complete		1/04/2024
Department of Transport and Planning	Accessibility of tram services	2	Yes – partially accept		In progress	30/06/2025	
Department of Energy, Environment and Climate Action	Reducing Bushfire Risks	1	Yes – accept in full		In progress	30/06/2025	
Department of Energy, Environment and Climate Action	Reducing Bushfire Risks	6	Yes – accept in full		In progress	30/05/2025	
Department of Energy, Environment and Climate Action	Reducing Bushfire Risks	12	Yes – accept in full		In progress	30/06/2025	
Department of Energy, Environment and Climate Action	Reducing Bushfire Risks	14	Yes – accept in full		Complete		5/12/2024
Department of Families, Fairness and Housing	Victoria's Homelessness Response	2	Yes – accept in full		Complete		1/07/2024
Department of Energy, Environment and Climate Action	Rehabilitating Mines	7	Yes – partially accept		Complete		30/09/2024
Department of Energy, Environment and Climate Action	Rehabilitating Mines	8	Yes – partially accept		Complete		30/09/2024
Victorian Public Sector Commission	Personnel Security: Due Diligence Over Public Service Employees	3	Yes – accept in full		In progress	30/07/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Government Services	Personnel Security: Due Diligence Over Public Service Employees	8	Yes – accept in full		In progress	30/06/2025	
Department of Government Services	Personnel Security: Due Diligence Over Public Service Employees	9	Yes – accept in full		In progress	30/06/2025	
Department of Treasury and Finance	Personnel Security: Due Diligence Over Public Service Employees	13	Yes – accept in full		Complete		7/03/2024
Department of Justice and Community Safety	Ravenhall Prison: Rehabilitating and Reintegrating Prisoners	2	Yes – accept in full		In progress	30/06/2025	
Department of Justice and Community Safety	Ravenhall Prison: Rehabilitating and Reintegrating Prisoners	3	Yes – accept in full		Complete		30/06/2024
V/Line	Freight Outcomes from Regional Rail Upgrades	2	No	Recommendation Discontinued moved to another agency due to machinery of government changes			
Buloke Shire Council	Council Libraries	4	Yes – accept in full		In progress	30/03/2025	
Department of Government Services	Cenitex: Meeting Customer Needs for ICT Shared Services	8	Not applicable	Recommendation Discontinued is no longer relevant			
St Vincent's Hospital	Managing Private Medical Practice in Public Hospitals	9	Yes – accept in full		Complete		31/03/2024
Sustainability Victoria	Recovering and reprocessing resources from waste	10	Yes – partially accept		Complete		31/08/2025

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Government Services	Security of Government Buildings	2	Yes – accept in full		In progress	30/06/2026	
Department of Justice and Community Safety	Security of Government Buildings	9	No	Recommendation is no longer a priority	Discontinued		
Department of Justice and Community Safety	Security of Government Buildings	10	Yes – accept in full		In progress	30/06/2025	
Barwon Health	Security of Patients' Hospital Data	6	Yes – partially accept		In progress	30/06/2026	
Barwon Health	Security of Patients' Hospital Data	12	Yes – accept in full		In progress	30/09/2025	
Department of Justice and Community Safety	Compliance with the Asset Management Accountability Framework	1	Yes – accept in full		In progress	30/06/2025	
Department of Treasury and Finance	Compliance with the Asset Management Accountability Framework	10	Yes – accept in full		In progress	30/06/2025	
Colac Otway Shire Council	Local Government Assets: Asset Management and Compliance	2	Yes – accept in full		In progress	30/03/2025	
Colac Otway Shire Council	Local Government Assets: Asset Management and Compliance	3	Yes – accept in full		In progress	30/03/2025	
City of Darebin	Local Government Assets: Asset Management and Compliance	4	Yes – accept in full		In progress	30/06/2028	
Mildura Rural City Council	Local Government Assets: Asset Management and Compliance	6	Yes – accept in full		In progress	31/03/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Mildura Rural City Council	Local Government Assets: Asset Management and Compliance	7	Yes – accept in full		Complete		30/11/2024
Moira Shire Council	Delivering Local Government Services	1	Yes – accept in full		Complete		27/11/2024
Mornington Peninsula Shire Council	Managing the Environmental Impacts of Domestic Wastewater	3	Yes – accept in full		In progress	30/06/2025	
Whitehorse City Council	Security and Privacy of Surveillance Technologies in Public Places	4	Yes – accept in full		Complete		28/06/2024
Whitehorse City Council	Security and Privacy of Surveillance Technologies in Public Places	8	Yes – accept in full		Complete		30/08/2024
Whitehorse City Council	Security and Privacy of Surveillance Technologies in Public Places	11	Yes – accept in full		Complete		28/06/2024
Victoria Police	Crime Data	1	Yes – accept in full		Complete		10/01/2024
Victoria Police	Crime Data	2	Yes – accept in full		Complete		2/04/2024
Victoria Police	Crime Data	6	Yes – accept in full		Complete		22/01/2024
Department of Justice and Community Safety	Managing Rehabilitation Services in Youth Detention	5	Yes – accept in full		In progress	1/07/2025	
Department of Justice and Community Safety	Managing Rehabilitation Services in Youth Detention	9	Yes – accept in full		Complete		1/07/2024
Municipal Association of Victoria	Local Government Insurance Risks	16	Yes – accept in full		In progress	31/12/2025	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Health	Community Health Program	4	Yes – accept in full		Complete		1/01/2024
East Gippsland Shire Council	Protecting Victoria's Coastal Assets	4	Yes – accept in full		Complete		31/07/2024
Mornington Peninsula Shire Council	Protecting Victoria's Coastal Assets	4	Yes – accept in full		In progress	30/06/2025	
East Gippsland Shire Council	Protecting Victoria's Coastal Assets	5	Yes – accept in full		Complete		31/07/2024
Great Ocean Road Coast and Parks Authority	Protecting Victoria's Coastal Assets	5	Yes – accept in full		In progress	31/12/2027	
Mornington Peninsula Shire Council	Protecting Victoria's Coastal Assets	5	Yes – accept in full		In progress	30/06/2025	
East Gippsland Shire Council	Protecting Victoria's Coastal Assets	6	Yes – accept in full		In progress	31/12/2026	
Department of Justice and Community Safety	Safety and Cost Effectiveness of Private Prisons	5	Yes – accept in full		In progress	28/02/2025	
Department of Health	ICT Disaster Recovery Planning	3	Yes – accept in full		In progress	30/06/2025	
Department of Families, Fairness and Housing	ICT Disaster Recovery Planning	11	Yes – accept in full		In progress	30/06/2025	
Department of Health	ICT Disaster Recovery Planning	11	Yes – accept in full		In progress	30/06/2025	
Department of Government Services	Managing Public Sector Records	1	Yes – accept in full		In progress	1/07/2027	
Department of Government Services	Managing Public Sector Records	2	Yes – accept in full		In progress	1/07/2027	
Department of Government Services	Managing Public Sector Records	3	Yes – partially accept		In progress	1/07/2027	

Agency	Engagement title	Rec number	Current acceptance status	If no or N/A, why?	Status	Current target completion date	Date completed
Department of Government Services	Managing Public Sector Records	4	Yes – partially accept		In progress	1/07/2027	

Source: VAGO.

Auditor-General’s reports tabled in 2025–26

Report title	Tabled
<i>Delivering Savings Under the COVID Debt Repayment Plan</i> (2025–26: 1)	July 2025
<i>Planned Surgery in Victoria</i> (2025–26: 2)	August 2025
<i>Financial Management of Local Councils</i> (2025–26: 3)	August 2025
<i>Responses to Performance Engagement Recommendations: Annual Status Update 2025</i> (2025–26: 4)	September 2025

All reports are available for download in PDF and HTML format on our website at <https://www.audit.vic.gov.au>

Our role and contact details

The Auditor-General's role

For information about the Auditor-General's role and VAGO's work, please see our online fact sheet [About VAGO](#).

Our assurance services

Our online fact sheet [Our assurance services](#) details the nature and levels of assurance that we provide to Parliament and public sector agencies through our work program.

Contact details

Victorian Auditor-General's Office
Level 31, 35 Collins Street
Melbourne Vic 3000
AUSTRALIA

Phone +61 3 8601 7000
Email enquiries@audit.vic.gov.au
