

Appendix B:

Abbreviations, acronyms and glossary

Abbreviations We use the following abbreviations in this report:

Abbreviation	Full spelling
the Framework	Resource Management Framework

Acronyms We use the following acronyms in this report:

Acronym	Full spelling
ERV	Emergency Recovery Victoria
DJCS	Department of Justice and Community Safety
DRFA	Disaster Recovery Funding Arrangements
DTP	Department of Transport and Planning
DTF	Department of Treasury and Finance
VAGO	Victorian Auditor-General's Office

Glossary The following terms are included in or relevant to this report:

Term	Explanation
Level of assurance	<p>This is a measure of the confidence we have in our conclusions. The quality and quantity of evidence we obtain affects our level of assurance.</p> <p>We design our work programs with the information needs of our report users in mind. We consider if we need to provide them with reasonable assurance or if a lower level of assurance may be appropriate.</p>
Reasonable assurance	<p>We achieve reasonable assurance by obtaining and verifying direct evidence from a variety of internal and external sources about an agency's performance. This enables us to draw a conclusion against an objective with a high level of assurance. We call these performance audits.</p> <p>See our assurance services fact sheet for more information.</p>