

# Appendix A:

## Submissions and comments

We have consulted with all surveyed agencies, and we considered their views when reaching our review conclusions. As required by the *Audit Act 1994*, we gave a draft copy of this report, or relevant extracts, to those agencies and considered their submissions and comments.

Responsibility for the accuracy, fairness and balance of those comments rests solely with the relevant agency head.

### Responses received

Agency	Page
Court Services Victoria	A-2
Department of Education	A-3
Department of Energy, Environment and Climate Action	A-4
Department of Families, Fairness and Housing (including Homes Victoria)	A-5
Department of Health	A-6
Department of Jobs, Skills, Industry and Regions	A-7
Department of Transport and Planning	A-8
Department of Treasury and Finance	A-9



PO Box 13193  
Law Courts 8010

27 April 2026

Mr Andrew Greaves  
Auditor-General  
Victorian Auditor-General's Office  
Level 31, 35 Collins Street  
MELBOURNE VIC 3000

BY EMAIL: [REDACTED]

Dear Mr Greaves

Thank you for your letter of 20 April 2026 regarding the Victorian Auditor-General's Office's (VAGO) proposed report Responses to Performance Engagement Recommendations: Annual Update 2026 (the report) and for providing the opportunity to provide my feedback on the report.

Having reviewed the report, I can confirm that it reflects the information provided by Courts Services Victoria and that I have no issue with the content.

I appreciate you providing a copy of the PowerBI dashboard and note that VAGO intends to publish it on its website.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "R Niall".

**RICHARD NIALL**  
Chief Justice and Chair of the Courts Council

OFFICIAL Sensitive



## Department of Education

Secretary

2 Treasury Place  
East Melbourne Victoria 3002  
Telephone +61 3 9637 2000

COR260407222

Mr Andrew Greaves  
Auditor-General  
Victorian Auditor-General's Office  
Auditor-General@audit.vic.gov.au

  
Dear Mr Greaves

**Proposed report: Responses to performance engagement recommendations - annual status update 2026**

Thank you for your letter of 20 April 2026, and the opportunity to review and comment on the proposed report for this limited assurance review.

The Department of Education appreciates the opportunity to participate in this annual review and acknowledges the need for transparency to Parliament and the public on how agencies have addressed recommendations from your audit reports. The department is committed to addressing VAGO's recommendations and has a robust assurance program in place to support timely implementation of recommendations.

The department has reviewed the proposed report and has no comments.

Should your staff wish to discuss this further, please contact Shamiso Mtenje, Executive Director, Assurance, Knowledge and Executive Services on [REDACTED] or by email on [REDACTED].

Yours sincerely

**Tony Bates PSM**  
Secretary  
1 / 5 / 2026

Your details will be dealt with in accordance with the *Public Records Act 1973* and the *Privacy and Data Protection Act 2014*. Should you have any queries or wish to gain access to your personal information held by this department please contact our Privacy Officer at the above address





Department of Energy, Environment  
and Climate Action

PO Box 500, East Melbourne,  
Victoria 8002 Australia

SEC-260400215

Andrew Greaves  
Auditor-General of Victoria  
Victorian Auditor-General's Office  
Level 31, 35 Collins Street  
MELBOURNE VIC 3000

Dear Auditor-General

**Responses to Performance Engagement Recommendations: Annual Status Update 2026**

Thank you for your letter of 20 April 2026 to invite comment on the proposed report and dashboard for *Responses to Performance Engagement Recommendations: Annual Status Update 2026* limited assurance review.

The Department of Energy, Environment and Climate Action (DEECA) acknowledges the importance of providing transparent information to the Parliament and the public about how public entities are responding to and monitoring actions against your recommendations.

DEECA remains committed to continuously improving and strengthening our robust assurance function to support continued timely implementation of accepted VAGO performance engagement recommendations.

DEECA has reviewed the proposed report and dashboard and has no feedback or comment.

I thank your staff for their work and look forward to a continued productive relationship with your office.

Yours sincerely

**Kate Houghton PSM**  
Secretary

1/05/2026



Official - Sensitive



Secretary

Department of Families, Fairness and Housing

50 Lonsdale Street  
Melbourne Victoria 3000  
Telephone: 1300 475 170  
GPO Box 1774  
Melbourne Victoria 3001  
[www.dffh.vic.gov.au](http://www.dffh.vic.gov.au)

EOB-260400390

Mr Andrew Greaves  
Auditor-General  
Victorian Auditor-General's Office  
Level 31 / 35 Collins Street  
Melbourne VIC 3000

Dear Mr Greaves

Thank you for your letters dated 20 April 2026 providing the Department of Families, Fairness and Housing (the Department) and Homes Victoria with the opportunity to comment on the proposed report *Responses to Performance Engagement Recommendations Annual Status Update 2026*.

The Department remains committed to continuous improvement and continues to monitor the implementation of VAGO performance audit recommendations. The department has reviewed the report and has no further comment.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'P. McCammon'.

**Peta McCammon PSM**  
Secretary  
01/05/2026



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Secretary

Department of Health

50 Lonsdale Street  
Melbourne Victoria 3000  
Telephone: 1300 650 172  
GPO Box 4057  
Melbourne Victoria 3001  
[www.health.vic.gov.au](http://www.health.vic.gov.au)  
DX 210081

SCO-260400384

Mr Andrew Greaves  
Auditor-General

Via e-mail: [REDACTED]

Dear Mr Greaves

**VAGO Proposed Report: Response to Performance Engagement Recommendations:  
Annual Status Update 2026**

Thank you for your letter of 20 April 2026 and the opportunity to review and comment on the Proposed Report for the annual limited assurance review, *Responses to Performance Engagement Recommendations – Annual Status Update 2026*.

The department has reviewed the Proposed Report and confirms that the information relating to the Department of Health is factually accurate.

The department acknowledges that some recommendations have taken longer than anticipated to close. This has primarily reflected machinery-of-government changes affecting certain functions, as well as the complexity of a number of recommendations requiring external engagement and alignment with broader reform activity.

If you require further information please contact Mr Ben Skinner, Director, Audit, Risk and Integrity, at [REDACTED].

Yours sincerely

**Jenny Atta PSM**

Secretary

30/04/2026



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Department of Jobs, Skills, Industry and Regions

GPO Box 4509  
Melbourne, Victoria 3001 Australia  
Telephone: +61 3 9651 9999

Ref: CSEC-2-26-28414

Mr Andrew Greaves  
Auditor-General  
Victorian Auditor-General's Office  
Level 31, 35 Collins Street  
MELBOURNE VICTORIA 3000

Dear Mr Greaves

**PROPOSED REPORT: RESPONSES TO PERFORMANCE ENGAGEMENT  
RECOMMENDATIONS: ANNUAL STATUS UPDATE 2026**

Thank you for your letter dated 20 April 2026, regarding the proposed report for the Responses to Performance Engagement Recommendations: Annual Status Update 2026 engagement.

The Department of Jobs, Skills, Industry and Regions is comfortable with the report and has no feedback.

I thank your team for their engagement and collaborative efforts with the department. If you require further information, please contact Karan Gill, Chief Audit Officer at [REDACTED].

Yours sincerely

A handwritten signature in black ink, appearing to read 'Matt Carrick'.

**Matt Carrick**  
Secretary

01/05/2026





## Department of Transport and Planning

GPO Box 2392  
Melbourne, Victoria 3001 Australia

Ref: BSEC-1-26-1244

Mr Andrew Greaves  
Auditor-General of Victoria  
Victorian Auditor-General's Office  
Level 31, 35 Collins Street  
MELBOURNE VIC 3000

Dear Mr Greaves

### **Victorian Auditor-General's Office - Responses to performance engagement recommendations: annual status update 2026 - Proposed report**

Thank you for your letter of 20 April 2026 inviting the Department of Transport and Planning (the Department) to respond to the proposed report (the Report) for the *Responses to performance engagement recommendations: annual status update 2026* limited assurance review.

The Department acknowledges the importance of providing Parliament and the public with information about the extent to which it is responding to and monitoring actions against recommendations. The Department is committed to the timely completion of accepted recommendations.

I welcome your office's intent to make fewer, more targeted recommendations and note this change may result in increased completion time, due to the complexity and probable cross agency collaboration required.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jeroen Weimar'.

**Jeroen Weimar**  
Secretary

Date: 29 April 2026





Department of Treasury and Finance

1 Treasury Place  
Melbourne Victoria 3002 Australia  
Telephone: +61 3 9651 5111  
dtf.vic.gov.au

CSEC-260400150

Mr Andrew Greaves  
Auditor-General  
Victorian Auditor-General's Office  
Level 31, 35 Collins Street  
MELBOURNE VIC 3000

Email: [REDACTED]

Dear Auditor-General

**PROPOSED REPORT: RESPONSES TO PERFORMANCE ENGAGEMENT ANNUAL UPDATE 2026**

Thank you for your letter dated 20 April 2026 enclosing the proposed report Responses to Performance Engagements Annual Update 2026 for review and comment.

I thank you for the opportunity to be engaged throughout this process. The Department has no issues to raise.

Yours sincerely

Chris Barrett  
**Secretary**

1 / 5 / 2026

CC: [REDACTED]



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