

# Appendix D:

## Performance engagements and agencies included in this review

For this review we surveyed 55 agencies about 334 unresolved recommendations from 71 performance engagements. Figure D1 lists these engagements and agencies.

**Figure D1:** Performance engagements and agencies surveyed for this review

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Access to Emergency Healthcare</i>	25 June 2024	Department of Health
<i>Accessibility of Tram Services</i>	15 October 2020	Department of Transport and Planning
<i>Accessing Emergency Funding to Meet Urgent Claims</i>	24 November 2020	Department of Treasury and Finance
<i>Administration of Victorian Courts</i>	13 October 2021	Court Services Victoria
<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	20 June 2024	Department of Education Department of Energy, Environment and Climate Action Department of Families, Fairness and Housing Department of Health Department of Justice and Community Safety Department of Transport and Planning Department of Treasury and Finance
<i>Building a Capable and High-performing Public Service Workforce</i>	14 August 2024	Victorian Public Sector Commission
<i>Business Continuity During COVID-19</i>	23 February 2022	Department of Health Department of Justice and Community Safety
<i>Clinical Governance: Department of Health</i>	1 September 2021	Department of Health
<i>Compliance with the Asset Management Accountability Framework</i>	23 May 2019	Department of Justice and Community Safety Department of Treasury and Finance
<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	29 November 2023	Department of Government Services Department of Justice and Community Safety Department of Premier and Cabinet Department of Treasury and Finance
<i>Contractors and Consultants: Management</i>	18 June 2025	Department of Energy, Environment and Climate Action Department of Families, Fairness and Housing Department of Justice and Community Safety Department of Treasury and Finance
<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	22 June 2023	Department of Families, Fairness and Housing Department of Justice and Community Safety

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Council Libraries</i>	13 November 2019	Buloke Shire Council
<i>Cybersecurity: Cloud Computing Products</i>	16 August 2023	Department of Education Department of Government Services Department of Jobs, Skills, Industry and Regions Department of Premier and Cabinet Grampians Health Moorabool Shire Council Office of the Victorian Information Commissioner South East Water
<i>Developing Fishermans Bend</i>	26 June 2025	Department of Transport and Planning
<i>Domestic Building Insurance</i>	14 May 2025	Building and Plumbing Commission
<i>Domestic Building Oversight Part 2: Dispute Resolution</i>	19 June 2024	Building and Plumbing Commission
<i>Effectiveness of Arterial Road Congestion Initiatives</i>	20 June 2024	Department of Transport and Planning Victorian Infrastructure Delivery Authority
<i>Effectiveness of Rail Freight Support Programs</i>	27 June 2023	Department of Transport and Planning
<i>Effectiveness of the Tutor Learning Initiative</i>	19 June 2024	Department of Education
<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	15 November 2023	Austin Health Barwon Health Central Gippsland Health Department of Health
<i>Fair Presentation of Service Delivery Performance 2022</i>	22 March 2023	Department of Treasury and Finance
<i>Fair Presentation of Service Delivery Performance 2023</i>	30 November 2023	Department of Energy, Environment and Climate Action Department of Treasury and Finance
<i>Fair Presentation of Service Delivery Performance: 2024</i>	27 November 2024	Department of Treasury and Finance
<i>Guardianship and Decision-making for Vulnerable Adults</i>	29 May 2024	Department of Justice and Community Safety Office of the Public Advocate
<i>HealthShare Victoria Procurement</i>	19 June 2025	HealthShare Victoria
<i>ICT Disaster Recovery Planning</i>	29 November 2017	Department of Families, Fairness and Housing Department of Health
<i>ICT Provisioning in Schools</i>	6 April 2022	Department of Education
<i>Integrated Transport Planning</i>	4 August 2021	Department of Transport and Planning
<i>Kinship Care</i>	22 June 2022	Department of Families, Fairness and Housing
<i>Literacy and Numeracy Achievement Outcomes for Victorian Students</i>	1 May 2024	Department of Education
<i>Local Government Assets: Asset Management and Compliance</i>	23 May 2019	City of Darebin Colac Otway Shire Council Mildura Rural City Council

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Local Government Insurance Risks</i>	25 July 2018	Municipal Association of Victoria
<i>Maintaining Local Roads</i>	17 March 2021	Gannawarra Shire Council Maribyrnong City Council Northern Grampians Shire Council Yarra Ranges Council
<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	9 March 2023	Department of Transport and Planning
<i>Major Projects Performance Reporting 2023</i>	30 November 2023	Department of Transport and Planning Suburban Rail Loop Authority Victorian Infrastructure Delivery Authority
<i>Major Projects Performance Reporting 2024</i>	19 February 2025	Court Services Victoria Department of Energy, Environment and Climate Action Department of Families, Fairness and Housing Department of Jobs, Skills, Industry and Regions Department of Justice and Community Safety Department of Transport and Planning Department of Treasury and Finance Geelong Performing Arts Centre Trust Homes Victoria Kardinia Park Stadium Trust Melbourne Arts Precinct Corporation Melbourne Water North East Link State Tolling Corporation South East Water Suburban Rail Loop Authority Victorian Infrastructure Delivery Authority Victorian Rail Track (VicTrack)
<i>Managing Disruptions Affecting Victoria's Public Transport Network</i>	5 March 2025	Department of Transport and Planning
<i>Managing Public Sector Records</i>	8 March 2017	Department of Government Services
<i>Managing Rehabilitation Services in Youth Detention</i>	8 August 2018	Department of Justice and Community Safety
<i>Managing State-significant Risks</i>	27 June 2024	Department of Treasury and Finance Victorian Managed Insurance Authority
<i>Managing the Environmental Impacts of Domestic Wastewater</i>	19 September 2018	Mornington Peninsula Shire Council
<i>Measuring and Reporting on Service Delivery</i>	26 May 2021	Department of Families, Fairness and Housing Department of Transport and Planning Department of Treasury and Finance
<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	20 June 2024	Department of Transport and Planning Victorian Infrastructure Delivery Authority
<i>Offsetting Native Vegetation Loss on Private Land</i>	11 May 2022	Yarra Ranges Council

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Personnel Security: Due Diligence Over Public Service Employees</i>	21 May 2020	Department of Government Services Victorian Public Sector Commission
<i>Planning Social Housing</i>	19 June 2024	Homes Victoria
<i>Principal Health and Wellbeing</i>	22 June 2023	Department of Education
<i>Protecting the Biosecurity of Agricultural Plant Species</i>	16 October 2024	Department of Energy, Environment and Climate Action
<i>Protecting Victoria's Biodiversity</i>	13 October 2021	Department of Energy, Environment and Climate Action
<i>Protecting Victoria's Coastal Assets</i>	29 March 2018	East Gippsland Shire Council Great Ocean Road Coast and Parks Authority Mornington Peninsula Shire Council
<i>Quality of Victoria's Critical Data Assets</i>	14 May 2025	Department of Education Department of Energy, Environment and Climate Action Department of Families, Fairness and Housing Department of Government Services Department of Health Department of Jobs, Skills, Industry and Regions Department of Justice and Community Safety Department of Premier and Cabinet Department of Transport and Planning Department of Treasury and Finance Victoria Police
<i>Ravenhall Prison: Rehabilitating and Reintegrating Prisoners</i>	19 March 2020	Department of Justice and Community Safety
<i>Recycling Resources from Waste</i>	3 April 2025	Department of Energy, Environment and Climate Action Sustainability Victoria
<i>Reducing Bushfire Risks</i>	14 October 2020	Department of Energy, Environment and Climate Action
<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	6 December 2023	Victoria Police
<i>Reducing the Harm Caused by Gambling</i>	18 March 2021	Department of Health
<i>Reducing the Illegal Disposal of Asbestos</i>	16 November 2023	Environment Protection Authority Victoria
<i>Regulating Food Safety</i>	20 June 2023	City of Casey City of Kingston Department of Health Hepburn Shire Council
<i>Regulating Private Pool and Spa Safety</i>	22 February 2023	City of Greater Bendigo Mornington Peninsula Shire Council Surf Coast Shire Council
<i>Reporting on Local Government Performance</i>	23 May 2019	Department of Government Services
<i>Safety and Cost Effectiveness of Private Prisons</i>	29 March 2018	Department of Justice and Community Safety

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Security of Government Buildings</i>	29 May 2019	Department of Government Services Department of Justice and Community Safety
<i>Security of Patients' Hospital Data</i>	29 May 2019	Barwon Health
<i>Sexual Harassment in Local Government</i>	9 December 2020	Latrobe City Council
<i>Staff Wellbeing in Fire Rescue Victoria</i>	28 November 2024	Fire Rescue Victoria
<i>State Trustees' Financial Administration Services</i>	2 April 2025	State Trustees
<i>Supporting Sexual and Reproductive Health</i>	17 May 2023	Department of Health
<i>The Effectiveness of Victoria Police's Staff Allocation</i>	1 September 2022	Victoria Police
<i>Victoria's Alcohol and Other Drug Treatment Data</i>	6 October 2022	Department of Health
<i>Work-related Violence in Government Schools</i>	28 May 2025	Department of Education

Source: VAGO.