

Appendix A:

Submissions and comments

We have consulted with all surveyed agencies, and we considered their views when reaching our review conclusions. As required by the *Audit Act 1994*, we gave a draft copy of this report, or relevant extracts, to those agencies and asked for their submissions and comments.

Responsibility for the accuracy, fairness and balance of those comments rests solely with the relevant agency head.

Responses received

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Department of Energy, Environment and Climate Action	A-4
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Department of Transport and Planning	A-8
Environment Protection Authority Victoria	A-9
Victorian Managed Insurance Authority	A-10

25 July 2025

In reply please quote reference:

Ref: A8164331

Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31, 35 Collins Street
Melbourne, Victoria 3000



Darebin City Council
ABN 75 815 980 522

Dear Mr Greaves

Local Government Assets: Asset Management and Compliance – Responses to Performance Engagement Recommendations Annual Status Update 2025.

Thank you for your recent correspondence to the Mayor, Cr Kristine Olaris OAM regarding the proposed report *Responses to Performance Engagement Recommendations Annual Status Update 2025*.

We appreciate the opportunity to provide feedback ahead of the tabling of the report in Parliament and confirm that we have no further comments to make at this time.

Darebin is committed to the ongoing enhancement of its asset management systems and has made significant progress in delivering the recommendations outlined in the report. We are working diligently towards the final implementation of technology-related recommendations, in-line with Darebin's digital transformation project, due for completion in 2028.

Once again, we thank VAGO for the opportunity to be part of this important audit and reconfirm our commitment to the implementation of all audit actions over the coming years.

Yours sincerely



Anne Howard
Chief Executive Officer

Postal Address

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darebin.vic.gov.au



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relayservice.gov.au

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Soomalii
Español
اردو
Tiếng Việt



Department of Education

Secretary

2 Treasury Place
East Melbourne Victoria 3002
Telephone +61 3 9637 2000

COR25166070

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
[REDACTED]

Dear Mr Greaves

Proposed report for the limited assurance review: Responses to performance engagement recommendations - annual status update 2025

Thank you for your letter of 17 July 2025, and the opportunity to review and comment on the proposed report for this limited assurance review.

The Department of Education is committed to continuous improvement and addressing recommendations identified through VAGO's performance audits and limited assurance reviews. The department has reviewed the proposed report and has no comments.

Should you wish to discuss this further, please contact Shamiso Mtenje, Executive Director, Assurance, Knowledge and Executive Services on [REDACTED] or by email on [REDACTED].

Yours sincerely

[REDACTED]

Kate Rattigan
Acting Secretary
30/07/2025

Your details will be dealt with in accordance with the *Public Records Act 1973* and the *Privacy and Data Protection Act 2014*. Should you have any queries or wish to gain access to your personal information held by this department please contact our Privacy Officer at the above address





Department of Energy, Environment
and Climate Action

PO Box 500, East Melbourne,
Victoria 8002 Australia

SEC-250700269

Andrew Greaves
Auditor-General
Level 31 / 35 Collins Street
MELBOURNE VIC 3000
Via email: [REDACTED]

Dear Auditor-General

Proposed draft report – Responses to performance engagement recommendations: Annual status update 2025

Thank you for your invitation to comment on the Victorian Auditor-General's Office's (VAGO) proposed draft report for the performance engagement - *Responses to performance engagement recommendations: Annual status update 2025*.

The Department of Energy, Environment and Climate Action (DEECA) supports the need for transparency to Parliament and Victorians on how agencies have addressed recommendations from your engagement reports. DEECA welcomes your findings and will continue to apply best practice approaches to assure the accuracy of my attestation on the status of our recommendations.

I thank your staff for their work and look forward to a continued productive relationship with your office.

Yours sincerely

[REDACTED]

John Bradley
Secretary

30/07/2025





Secretary

Department of Families, Fairness and Housing

50 Lonsdale Street
Melbourne Victoria 3000
Telephone: 1300 475 170
GPO Box 1774
Melbourne Victoria 3001
www.dffh.vic.gov.au

BAC-CO-57203

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31 / 35 Collins Street
Melbourne VIC 3000

Dear Mr Greaves

Thank you for your letter dated 17 July 2025 providing the Department of Families, Fairness and Housing (the Department) with the opportunity to comment on the proposed report *Responses to Performance Engagement Recommendations Annual Status Update 2025*.

The Department remains committed to continuous improvement and continues to monitor the implementation of VAGO performance audit recommendations. The department has reviewed the report and has no further comment.

Yours sincerely



Peta McCammon
Secretary
29/07/2025





Department of Government Services

Level 5
1 Macarthur Street
East Melbourne Victoria 3002
Telephone: (03) 9651 5111
dgs.vic.gov.au

BSEC-250700629

Andrew Greaves
Auditor-General
Level 31, 35 Collins Street
Melbourne Victoria 3000

Dear Auditor-General

Thank you for your letter dated 17 July 2025, enclosing the proposed report for the *Limited Assurance Review proposed report: Responses to Performance Engagement Recommendations, Annual Status Update 2025*.

The Department of Government Services (DGS) appreciates the opportunity to participate in this review and assessment of its progress against the performance audit recommendations.

Since its establishment 1 January 2023, the department has worked to address several aging recommendations that were previously issued to other agencies and discontinue those recommendations no longer relevant. As shown in your review, DGS has addressed a substantial number of recommendations with only eight recommendations remaining. The scale and complexity of the remaining recommendations have impacted on the timeframes and the dates for these have been revised.

The department is committed to addressing VAGO's recommendations and has a robust assurance program in place to support the continued timely implementation of recommendations.

Yours sincerely



Jo de Morton
Secretary

12/08/2025

OFFICIAL: Sensitive



Department of Treasury and Finance

1 Treasury Place
Melbourne Victoria 3002 Australia
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dtf.vic.gov.au

D25/79976

Mr Andrew Greaves
Auditor-General
Level 31, 35 Collins Street
MELBOURNE VIC 3000

[Redacted]
Dear Auditor General 

RESPONSES TO PERFORMANCE ENGAGEMENT RECOMMENDATIONS ANNUAL STATUS UPDATE 2025

Thank you for your letter dated 17 July 2025, enclosing the proposed Limited Assurance Review: *Responses to performance engagement recommendations: Annual Status Update*.

The Department of Treasury and Finance acknowledges the importance of this review and appreciates the opportunity to participate.

The Department has reviewed the proposed report and has no feedback or comment.

If you require further information, please contact Ms Simone Millen, Director Risk and Audit Services, Department of Government Services by email at [Redacted].

Yours sincerely

[Redacted signature block]

Chris Barrett
Secretary

29 / 07 / 2025





Department of Transport and Planning

GPO Box 2392
Melbourne, Victoria 3001 Australia

Ref: BSEC-1-25-2883

Mr Andrew Greaves
Auditor-General of Victoria
Victorian Auditor-General's Office
Level 31, 35 Collins Street
MELBOURNE VIC 3000

Dear Mr Greaves

Victorian Auditor-General's Office - Responses to performance engagement recommendations: annual status update 2025 - Proposed report

Thank you for your letter of 17 July 2025 and for providing the Department of Transport and Planning (the Department) with an opportunity to respond to the proposed report (the Report) for the *Responses to performance engagement recommendations: annual status update 2025* limited assurance review.

I welcome the Report's findings and note that the Department has established best practice assurance processes for the management of your office's recommendations.

The Department acknowledges the importance of providing Parliament and the public with information about the extent to which public entities, including the Department, are responding to and monitoring actions against recommendations.

The Department is committed to the timely completion of accepted recommendations, recognising that complex recommendations require a longer completion period.

The Department has no further comment on the report.

Yours sincerely



Jeroen Weimar
Secretary

Date: 30 July 2025



EPA ref: BR3199

Andrew Greaves
Auditor-General
via email: [REDACTED]



Dear Auditor-General

Response to VAGO Performance Engagement Recommendations: Annual Status Update 2025

Thank you for your letter of 17 July 2025 about the Victorian Auditor-General's Office (VAGO) proposed report: Responses to Performance Engagement Recommendations Annual Status Update 2025.

Environment Protection Authority Victoria (EPA) thanks VAGO for the opportunity to provide comment on the proposed report ahead of tabling in Parliament.

We confirm we have no feedback or additional comments to provide.

We look forward to continuing to work with VAGO on future engagements.

If your office would like any further information, they may contact Dru Marsh, Acting Chief Quality Officer at [REDACTED] or on [REDACTED].

Yours sincerely



Joss Crawford
Interim Chief Executive Officer

31 July 2025

epa.vic.gov.au
Environment Protection Authority Victoria
GPO Box 4395, Melbourne VIC 3001
1300 372 842



DX210082



31 July 2025

Mr Andrew Greaves
Auditor-General

Email: [REDACTED]

Dear Mr Greaves,

Re: Limited assurance review - Proposed report for your review and commentary Responses to Performance Engagement Recommendations Annual Status Update 2025

Thank you for your letter dated 17 July 2025, enclosing the draft report *Responses to Performance Engagement Recommendations Annual Status Update 2025*, as part of VAGO's Limited Assurance Review.

VMIA acknowledges the information in the report for the *Managing State-Significant Risk* audit reflects its current status.

We refer to the agreed management action for recommendation 4:

"VMIA will work with the secretariat for the State Significant Risk IDC and the Department of Treasury and Finance to improve reporting to the Assistant Treasurer on the maturity of State Significant risks, where required."

We understand that you are aware that the State Significant Risk IDC has been discontinued in favour of other approaches to better leverage existing mechanisms and forums of government. We will support this work as required.

If you require further clarification, please contact Andrew Davies, Chief Executive Officer, at [REDACTED]

Yours sincerely

[REDACTED]

Elana Rubin
Chairperson, VMIA Board

CC: Andrew Davies, Chief Executive Officer, VMIA.

VMIA is the Victorian
Government's insurer
and risk adviser

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Insurance Authority



Victorian Managed Insurance Authority (VMIA) acknowledges the Traditional Custodians of the land on which we do business and we pay our respects to Elders past and present. We acknowledge the important contribution that Aboriginal and Torres Strait Islander peoples make in creating a thriving Victoria.