

Appendix D:

Performance engagements and agencies included in this review

For this review we surveyed 60 agencies about 456 unresolved recommendations from 78 performance engagements. Figure D1 lists these engagements and agencies.

Figure D1: Performance engagements and agencies included in this review

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Access to Emergency Healthcare</i>	25 June 2024	DH
<i>Accessibility of Tram Services</i>	15 October 2020	DTP
<i>Accessing Emergency Funding to Meet Urgent Claims</i>	24 November 2020	DTF
<i>Administration of Victorian Courts</i>	13 October 2021	Court Services Victoria
<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	20 June 2024	DE, DEECA, DFFH, DGS, DH, DJCS, DJSIR, DPC, DTF, DTP
<i>Business Continuity During COVID-19</i>	23 February 2022	DFFH, DH, DJCS, DJSIR, DPC, DTF
<i>Cenitex: Meeting Customer Needs for ICT Shared Services</i>	17 October 2019	DGS
<i>Clinical Governance: Department of Health</i>	1 September 2021	DH
<i>Collecting State-based Tax Revenue</i>	21 June 2023	DTF, State Revenue Office
<i>Community Health Program</i>	6 June 2018	DH
<i>Compliance with the Asset Management Accountability Framework</i>	23 May 2019	DJCS, DTF
<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	29 November 2023	DE, DEECA, DFFH, DGS, DH, DJCS, DJSIR, DPC, DTF, DTP
<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	22 June 2023	DJCS, DFFH
<i>Council Libraries</i>	13 November 2019	Buloke Shire Council
<i>Crime Data</i>	5 September 2018	Victoria Police
<i>Cybersecurity: Cloud Computing Products</i>	16 August 2023	DE, DH, DJSIR, DPC, Moorabool Shire Council, South East Water, DGS, Office of the Victorian Information Commissioner, Grampians Health
<i>Delivering Local Government Services</i>	19 September 2018	Moira Shire Council

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Domestic Building Oversight Part 1: Regulation</i>	1 November 2023	Victorian Building Authority
<i>Domestic Building Oversight Part 2: Dispute Resolution</i>	19 June 2024	Domestic Building Dispute Resolution Victoria
<i>Effectiveness of Arterial Road Congestion Initiatives</i>	20 June 2024	DTP, Victorian Infrastructure Delivery Authority
<i>Effectiveness of Rail Freight Support Programs</i>	27 June 2023	DTP
<i>Effectiveness of the Tutor Learning Initiative</i>	19 June 2024	DE
<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	15 November 2023	Austin Health, Barwon Health, Central Gippsland Health, DH
<i>Fair Presentation of Service Delivery Performance 2022</i>	22 March 2023	DTF
<i>Fair Presentation of Service Delivery Performance 2023</i>	30 November 2023	DEECA, DTF
<i>Fraud Control Over Local Government Grants</i>	11 May 2022	Hume City Council, Warrnambool City Council
<i>Freight Outcomes from Regional Rail Upgrades</i>	18 March 2020	V/Line
<i>Government Advertising</i>	6 April 2022	DPC, DTF
<i>Grants to the Migrant Workers Centre</i>	17 February 2021	DFFH
<i>Guardianship and Decision-making for Vulnerable Adults</i>	29 May 2024	DJCS, Office of the Public Advocate
<i>ICT Disaster Recovery Planning</i>	29 November 2017	DFFH, DH
<i>ICT Provisioning in Schools</i>	6 April 2022	DE
<i>Implementing a New Infringements Management System</i>	5 May 2021	DGS, DTF
<i>Integrated Transport Planning</i>	4 August 2021	DTP
<i>Kinship Care</i>	22 June 2022	DFFH
<i>Literacy and Numeracy Achievement Outcomes for Victorian Students</i>	1 May 2024	DE
<i>Local Government Assets: Asset Management and Compliance</i>	23 May 2019	City of Darebin, Colac Otway Shire Council, Mildura Rural City Council
<i>Local Government Insurance Risks</i>	25 July 2018	Municipal Association of Victoria
<i>Maintaining Local Roads</i>	17 March 2021	Gannawarra Shire Council, Maribyrnong City Council, Northern Grampians Shire Council, Yarra Ranges Council
<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	9 March 2023	DTP
<i>Major Projects Performance Reporting 2023</i>	30 November 2023	Court Services Victoria, DFFH, DH, DJCS, DJSIR, DTF, DTP, Victorian Infrastructure Delivery Authority, Suburban Rail Loop Authority
<i>Managing Body-Worn Cameras</i>	8 June 2022	Victoria Police

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Managing Private Medical Practice in Public Hospitals</i>	20 June 2019	St Vincent's Hospital
<i>Managing Public Sector Records</i>	8 March 2017	DGS
<i>Managing Rehabilitation Services in Youth Detention</i>	8 August 2018	DJCS
<i>Managing State-significant Risks</i>	27 June 2024	DTF, Victorian Managed Insurance Authority
<i>Managing the Environmental Impacts of Domestic Wastewater</i>	19 September 2018	Mornington Peninsula Shire Council
<i>Measuring and Reporting on Service Delivery</i>	26 May 2021	DE, DEECA, DFFH, DTF, DH, DPC, DTP
<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	20 June 2024	DTP, Victorian Infrastructure Delivery Authority
<i>Offsetting Native Vegetation Loss on Private Land</i>	11 May 2022	DEECA, Yarra Ranges Council
<i>Personnel Security: Due Diligence Over Public Service Employees</i>	21 May 2020	DGS, DTF, Victorian Public Sector Commission
<i>Planning Social Housing</i>	19 June 2024	Homes Victoria
<i>Principal Health and Wellbeing</i>	22 June 2023	DE
<i>Protecting Victoria's Biodiversity</i>	13 October 2021	DEECA
<i>Protecting Victoria's Coastal Assets</i>	29 March 2018	East Gippsland Shire Council, Great Ocean Road Coast and Parks Authority, Mornington Peninsula Shire Council
<i>Quality of Major Transport Infrastructure Project Business Cases</i>	21 September 2022	DTF
<i>Ravenhall Prison: Rehabilitating and Reintegrating Prisoners</i>	19 March 2020	DJCS
<i>Recovering and Reprocessing Resources from Waste</i>	6 June 2019	Sustainability Victoria
<i>Reducing Bushfire Risks</i>	14 October 2020	DEECA
<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	6 December 2023	Victoria Police
<i>Reducing the Harm Caused by Gambling</i>	18 March 2021	DH, DJCS
<i>Reducing the Illegal Disposal of Asbestos</i>	16 November 2023	Environment Protection Authority Victoria, WorkSafe Victoria
<i>Regulating Food Safety</i>	20 June 2023	City of Casey, City of Greater Geelong, City of Kingston, DH, Hepburn Shire Council, Manningham City Council
<i>Regulating Private Pool and Spa Safety</i>	22 February 2023	City of Greater Bendigo, Frankston City Council, Melton City Council, Mornington Peninsula Shire Council, Surf Coast Shire Council
<i>Rehabilitating Mines</i>	5 August 2020	DEECA
<i>Safety and Cost Effectiveness of Private Prisons</i>	29 March 2018	DJCS

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Security and Privacy of Surveillance Technologies in Public Places</i>	19 September 2018	Whitehorse City Council
<i>Security of Government Buildings</i>	29 May 2019	DGS, DJCS
<i>Security of Patients' Hospital Data</i>	29 May 2019	Barwon Health
<i>Service Victoria – Digital Delivery of Government Services</i>	18 March 2021	DGS
<i>Sexual Harassment in Local Government</i>	9 December 2020	Ararat Rural City Council, Frankston City Council, Latrobe City Council
<i>Supporting Sexual and Reproductive Health</i>	17 May 2023	DH
<i>Supporting Students with Disability</i>	21 June 2023	DE
<i>Systems and Support for Principal Performance</i>	9 December 2020	DE
<i>The Effectiveness of Victoria Police's Staff Allocation</i>	1 September 2022	Victoria Police
<i>Victoria's Alcohol and Other Drug Treatment Data</i>	6 October 2022	DH
<i>Victoria's Homelessness Response</i>	17 September 2020	DFFH
<i>Withdrawal from 2026 Commonwealth Games</i>	20 March 2024	DPC, DTF

Source: VAGO.