

Appendix E:

Targets met every year

Figure E1: Targets met every year between 2020–21 and 2024–25

Department	Output	Performance measure
DEECA	Fire and Emergency Management	Assessment of model of cover completed to assess resource requirements and availability
		Bridges or crossings on the strategic fire access road network replaced or upgraded
		Fires contained at first attack to suppress fires before they become established, minimising impact
		Fires contained at less than five hectares to suppress fires before they become established, minimising impact
		Readiness and response plans completed prior to the upcoming fire season
		Statewide bushfire risk is maintained at or below the target
		Strategic fire access roads improved
	Effective Water Management and Supply	Compliance with the salinity management actions agreed in the Murray–Darling Basin Agreement
		Waterway licenses and permits processed within statutory timeframes
	Energy	Renewable Certificate Purchasing Initiative projects that contribute to meeting the Renewable Energy Target liability associated with designated government sites annual electricity usage
DFFH	Child Protection and Family Services	Children and young people in care who have had two or less placements in the past 12 months (not including time at home in parental care)
	Family Violence Service Delivery	Number of calls responded to by the statewide telephone helpline for men regarding family violence
		Number of case management responses provided to perpetrators of family violence including those that require individualised support
		Total assessments undertaken at the Support and Safety Hubs
	Concessions to Pensioners and Beneficiaries	Number of Utility Relief Grants granted to households
DH	Emergency Services	Emergency Category 1 treated immediately
	Ambulance Services	Proportion of adult patients suspected of having a stroke who were transported to a stroke unit with thrombolysis facilities within 60 minutes
	Admitted Services	<i>Staphylococcus aureus</i> bacteraemias (SAB) infections per 10,000 patient days
		Urgent (Category 1) planned surgery patients admitted within 30 days
DJCS	Youth Justice and Custodial Services	Annual daily average number of young people in custody – males (15 years plus)

Department	Output	Performance measure
		Annual daily average number of young people in custody – males (under 15 years) and female
		Average daily number of Aboriginal children and young people (10–17 years) in custody
		Average daily custodial centre utilisation rate of total centre capacity – males (15 years plus)
		Average daily custodial centre utilisation rate of total centre capacity – males (under 15 years) and female
	Prisoner Supervision and Support	Proportion of eligible prisoners in employment
		Proportion of prisoner risk assessments completed within set timeframes
	Emergency Management Capability	Emergency response times meeting benchmarks – road accident rescue response (Victoria State Emergency Service)
		Emergency response times meeting benchmarks – emergency medical response (Fire Rescue Victoria)
	Policing and Community Safety	Proportion of successful prosecution outcomes
	DJSIR Training, Higher Education and Workforce Development	Proportion of VET completers who achieved their main reason for training
		Proportion of VET completers who are satisfied with their training
		Proportion of VET completers with an improved employment status after training
DPC	Executive Government advice and services	Office of the Governor: Support the Governor's community engagement activities by arranging all internal and external events in a timely manner
		Relevant communication activity compliant with government advertising and communication guidelines
		Timely delivery of state events and functions
DTF	Commercial and Infrastructure Advice	Advice provided to Government on board appointments at least three months prior to upcoming board vacancies
		Credit agencies agree that the presentation and information provided support annual assessment
		Number of HVHR project assurance plans in place
		Provision of PNFC/PFC financial estimates and actuals, along with commentary and analysis, for the state Budget papers and financial reports
DTP	Road Operations – Road Network Performance	Average incident response time within agreed timeframes: metropolitan
		Road projects completed within agreed scope and standards: metropolitan
		Road projects completed within agreed scope and standards: regional
	Train Services – Statewide	Calls to the public transport call centre answered within 30 seconds
	Tram Services	Number of tram routes upgraded
	Road Operations – Road Safety	Road safety initiatives completed
		Road safety projects completed within agreed scope and standards

Department	Output	Performance measure
	Road Operations – Registration and Licensing	Road vehicle and driver regulation: user satisfaction with vehicle registration and driver licensing
	Bus Services – Regional	Scheduled services delivered: regional bus
	Bus Services – Metropolitan	Service punctuality for: metropolitan bus services
	Train Services – Regional	Scheduled services not delayed by infrastructure faults: regional train network
	Train Services – Metropolitan	Service punctuality for: metropolitan train services

Note: VET stands for vocational education and training. HVHR stands for High-Value High-Risk. PNFC stands for public non-financial corporation. PFC stands for public financial corporation. There are 3 selected measures in the Child Protection and Family Services output that are shown as met every year in our performance measure dashboard. However, these measures are not included here due to changes in how these performance measures have been classified. For further detail, see Figure 13.

Source: VAGO.