



VAGO

Victorian Auditor-General's Office

Responses to Performance Engagement Recommendations: Annual Status Update 2026

May 2026

Independent assurance report to Parliament
2025–26:19

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Responses to
Performance Engagement
Recommendations:
Annual Status Update
2026

The Hon Shaun Leane MLC
President
Legislative Council
Parliament House
Melbourne

The Hon Maree Edwards MP
Speaker
Legislative Assembly
Parliament House
Melbourne

Dear Presiding Officers

Under the provisions of the *Audit Act 1994*, I transmit my report *Responses to Performance Engagement Recommendations: Annual Status Update 2026*.

Yours faithfully



Andrew Greaves
Auditor-General
13 May 2026

The Victorian Auditor-General's Office (VAGO) acknowledges the Traditional Custodians of the lands and waters throughout Victoria. We pay our respects to Aboriginal and Torres Strait Islander communities, their continuing culture, and to Elders past and present.

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Review snapshot

Are public sector agencies implementing our performance engagement recommendations in a timely way?

Why we did this review

Our performance engagements assess if government agencies are effectively and efficiently meeting their objectives, economically using resources, and complying with legislation.

They often identify opportunities for improvement, which we reflect in our recommendations. There is no legislative requirement for audited agencies to accept, complete or publicly report on our recommendations.

We do this annual review to monitor how agencies have addressed our recommendations. This makes agencies' responses and actions more transparent to Parliament and the community.

In this review, we look at all recommendations we made in the past 5 financial years. This year's review covers from 1 July 2020 to 30 June 2025. We also look at any recommendations we made before 1 July 2020 that are still unresolved.

Key background information



Source: VAGO.

What we concluded

Agencies accepted and completed most of the recommendations we made over the past 5 financial years.

Of the 1,085 recommendations from reports we tabled between 1 July 2020 and 30 June 2025, agencies:

- accepted 95 per cent (a slight decrease from 96 per cent in last year's review)
- completed 85 per cent of the accepted recommendations (an increase from 82 per cent in last year's review)
- took a median of 12 months to complete them (an increase from 11 months in last year's review)
- completed 35 per cent by their initial target completion date.

Agencies reported they had not resolved 15 per cent of accepted recommendations, compared with 18 per cent last year. Agencies should complete these recommendations to address the risks we identified in our reports.

1.

About this review

What we examined

Our review followed one line of inquiry:

1. Have agencies implemented performance engagement recommendations made between 1 January 2017 and 30 June 2025, including those that were accepted but unresolved at 30 June 2025?

To answer this question, we examined:

- all 76 agencies we made recommendations to in the 86 performance engagement reports we tabled between 1 July 2020 and 30 June 2025
- other agencies that still had unresolved recommendations made between 1 January 2017 and 30 June 2020.

Terms used in this report

Agency

In this report, an agency is any public sector organisation that meets the definition of a public body under the *Audit Act 1994*. This includes government departments, local councils, health and education services and other authorities.

Attestation

An attestation is a confirmation from a staff member on behalf of a surveyed agency that its response is accurate and complete to the best of their knowledge.

Engagement

An engagement is a performance audit or review.

Recommendation

A recommendation is a formal suggestion we provide to an agency after a performance audit or review. We publish recommendations in our reports. Recommendations usually focus on how an agency can improve its performance or address a risk.

Tabling date

The tabling date is the date we formally present a report to Parliament.

Background information

We do performance engagements to assess if Victorian public sector agencies, programs and services are operating effectively, efficiently and economically, and comply with relevant legislation.

At the end of an engagement we table a report in Parliament that outlines our findings and recommendations to agencies about how they can improve their performance.

We give agencies the opportunity to respond to our recommendations before we table our reports. We publish their responses in our reports. Agencies can accept each recommendation:

- in full
- in part
- in principle
- not at all.

Some agencies also provide an action plan that outlines how they will address each recommendation with target completion dates.

We do this review each year to survey agencies about their progress.

About this annual status update

This annual status update presents high-level information about all recommendations we made in the past 5 financial years (between 1 July 2020 and 30 June 2025). You can compare this information to our previous years' status updates. This allows us to track how many of our recommendations agencies are accepting and implementing over time.

We also look at any recommendations that have been unresolved for more than 5 financial years (before 1 July 2020). We continue to track these older unresolved recommendations to understand if agencies have addressed the risks we identified.

Each year, we survey all agencies with unresolved recommendations. We ask agencies to report the status of their recommendations as at the end of the previous calendar year (31 December 2025).

Consultation with agencies

When reaching our conclusions, we consulted with the reviewed agencies and considered their views.

Some agencies gave us written responses. You can read their full responses in Appendix A.

Following up on unresolved recommendations

For this review we followed up agencies with recommendations that were unresolved at the time of our last status update (31 December 2024). We asked these agencies:

- if they still accepted each unresolved recommendation
- if they had since completed the recommendation
- when they completed the recommendation or if they had updated the target completion date.

See Appendix E or the accompanying dashboard on our website for more information about the original recommendations.

How agencies track progress on unresolved recommendations

When an agency accepts a recommendation (whether in full, in part or in principle), it is telling us that it plans to implement the recommendation and address the risk or performance gap we identified.

We expect that agencies track their progress in implementing the recommendations they accept. It is good practice for agencies to update their audit and risk committees on the status of recommendations each quarter.

The *Standing Directions 2018*, under the *Financial Management Act 1994* (Vic), requires each public sector agency to have an audit and risk committee. The committee provides independent advice on:

- financial and performance reporting
- risk management
- internal controls
- legislative and policy compliance.

We give agencies the survey for this review at the beginning of the calendar year and ask them to provide a progress update as at the end of the previous calendar year. This means agencies can complete our survey with the same information they gave their audit and risk committee at the end of quarter 2.

How we track agencies' implementation of our recommendations

This recurring limited assurance review is the main way we collect information about whether audited agencies have accepted and implemented our recommendations. This gives us a broad overview of all agencies' performance.

We rely on agencies to give us accurate and truthful information about the status of their recommendations. We require the head of an agency, or someone authorised on their behalf, to sign an attestation confirming that the information they give us is accurate.

Another way we can track agencies' implementation of our recommendations is through follow-up reviews. These take a closer look at the recommendations from a specific performance engagement. We typically complete 2 follow-up reviews each year. We use the information we collect through this recurring review to identify which reports to follow up on.

We may choose to do a follow-up review if:

- the original engagement involved sensitive or high-risk topics, such as services for people experiencing disadvantage or complex project delivery
- the agency has told us they have not implemented our recommendations
- the agency has told us they have implemented our recommendations, but we think there are still risks or performance gaps that have not been addressed.

In a follow-up review, we request detailed evidence from agencies to show how they have:

- implemented the recommendations they previously accepted
- addressed any risks or performance gaps.

As part of a follow-up review, we also examine whether agencies gave us accurate information about the status of their recommendations in past years of this review.

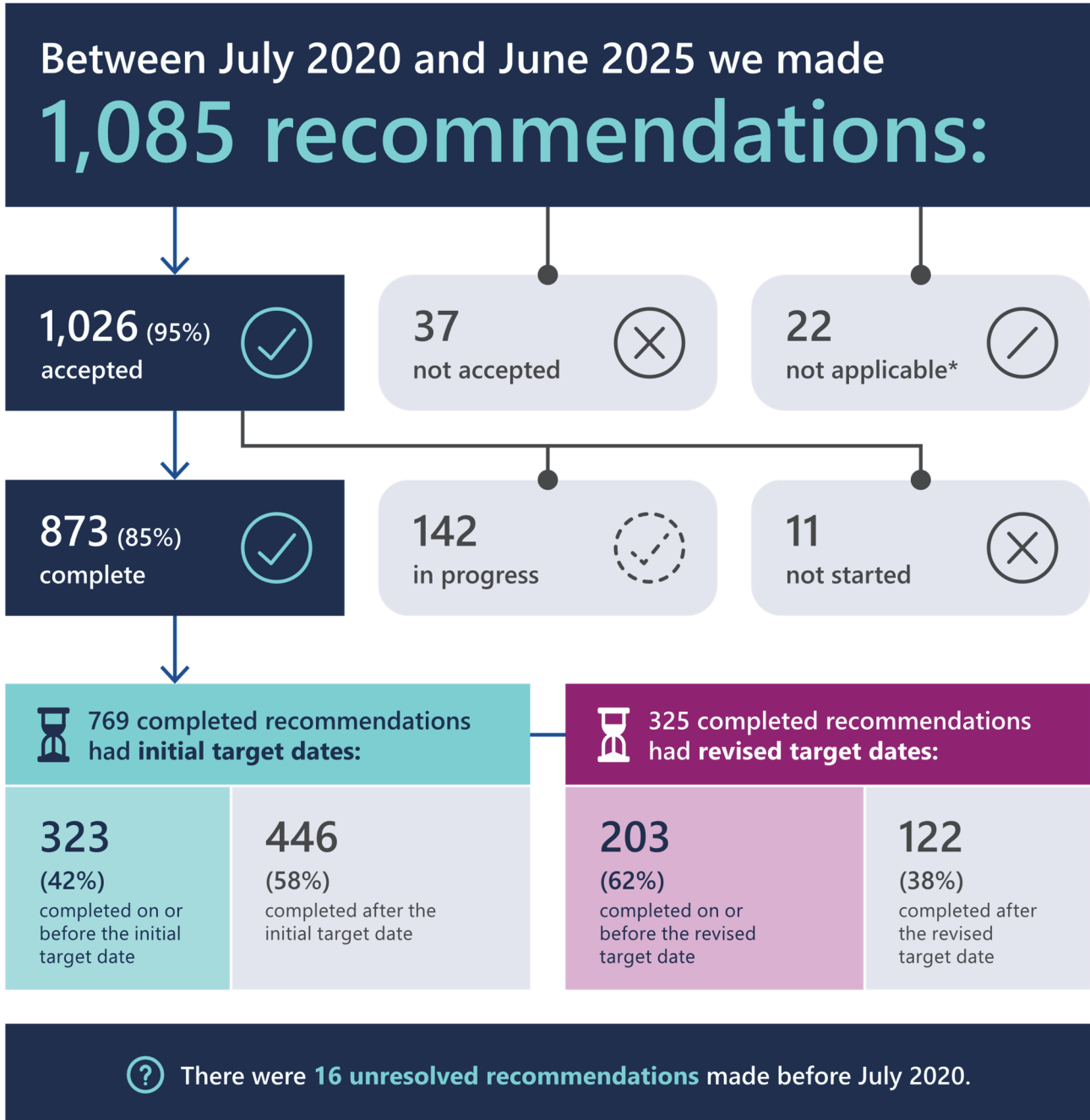
The Parliamentary Accounts and Estimates Committee (PAEC) also conducts follow-up inquiries into selected VAGO performance audits. PAEC's follow-up inquiries examine whether our recommendations have been fully implemented and identify any broader issues affecting implementation. PAEC's follow-up inquiries also consider any new issues that have emerged since the performance engagement reports were tabled.

For more information about the scope of this review and our methods, please see [Appendix C \(Scope and method\)](#).

Status of recommendations

Figure 1 shows the status of recommendations we made in the past 5 financial years as at 31 December 2025.

Figure 1: Status of recommendations we examined in this report



Source: VAGO.

2.

How agencies responded to our recommendations

Covered in this section:

- Agencies accepted and completed most of our recommendations
- Agencies completed most recommendations after their initial target completion date
- There are still 16 unresolved recommendations from before July 2020.

Agencies accepted and completed most of our recommendations

Acceptance status

Before we table a report, we ask the agencies we audited if they accept our recommendations.

In this review we asked agencies if they had changed any responses to 'not accepted' or 'not applicable'. Common reasons for changes are:

- the recommendation is no longer relevant, for example:
 - the agency's circumstances have changed
 - the agency is doing other work that makes the recommendation no longer relevant
- the agency does not have the resources (time or money) to implement the recommendation.

Between 1 July 2020 and 30 June 2025, we made 1,085 recommendations. Agencies accepted 1,032 (95.1 per cent) of these recommendations when we tabled the reports.

At the time of this review, agencies told us they still accepted 1,026 (94.6 per cent) of the recommendations, as Figure 2 shows.

Figure 2: Acceptance status of recommendations at the time of this review

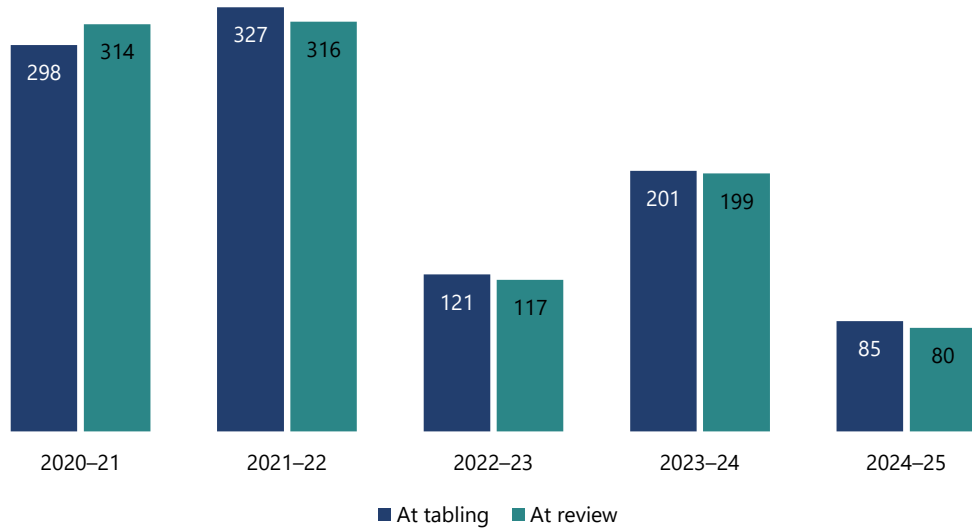


Source: VAGO.

Figure 3 shows the breakdown of recommendations that agencies:

- accepted when the report tabled
- still accepted when we surveyed them for this report.

Figure 3: Number of recommendations accepted at the time of tabling and at the time of this review



Source: VAGO.

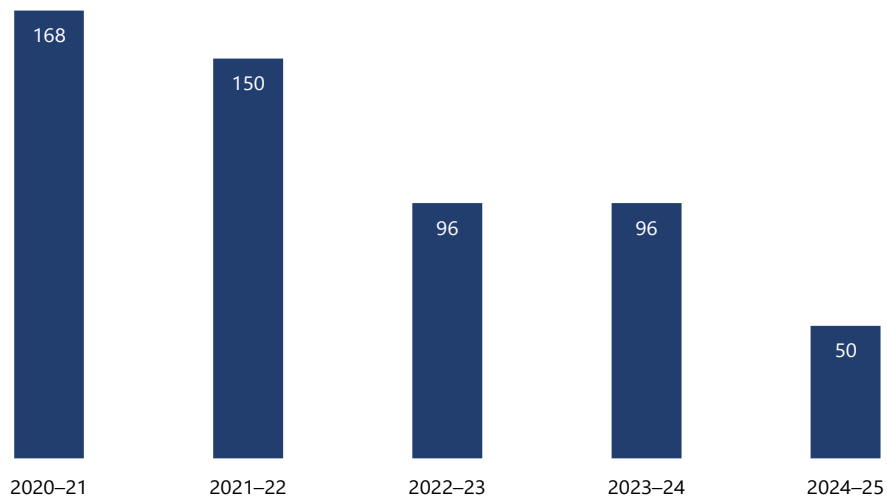
Reducing the number of recommendations we make

Agencies need to spend time and resources to implement our recommendations.

In recent years we have chosen to make fewer, more targeted recommendations in our reports. Our methodology uplift has renewed our risk-based approach to engagements. We identify our performance expectations from early planning and design our engagements to target areas posing the greatest risk to the activity's performance. This has supported recommendations focused on significant variations in performance that establish VAGO's performance expectations in a clear, unambiguous way.

Figure 4 shows the reduction in the number of unique recommendations we made in our reports between 2020–21 and 2024–25.

Figure 4: Number of unique recommendations made in our reports by financial year



Source: VAGO.

Note: 'Unique' means each recommendation is only counted once, even if it was made to multiple agencies.

Completion status

Of the 1,026 accepted recommendations from 1 July 2020 to 30 June 2025, agencies told us they have:

- completed 873 (85 per cent) of them
- not completed 153 (15 per cent) of them.

This review shows a slightly higher completion rate than last year's review. In last year's review agencies told us they had completed 82 per cent of accepted recommendations from the prior 5 financial years (1 July 2019 to 30 June 2024).

We categorise unresolved recommendations as either 'in progress' or 'not started'.

As Figure 5 shows, agencies told us that of the 153 unresolved recommendations:

- 142 were in progress
- 11 were not started.

Figure 5: Status of accepted recommendations included in this review by tabling year

	2020–21	2021–22	2022–23	2023–24	2024–25	Total
Complete	299	312	86	153	23	873
In progress	12	4	31	43	52	142
Not started	3	0	0	3	5	11

Source: VAGO.

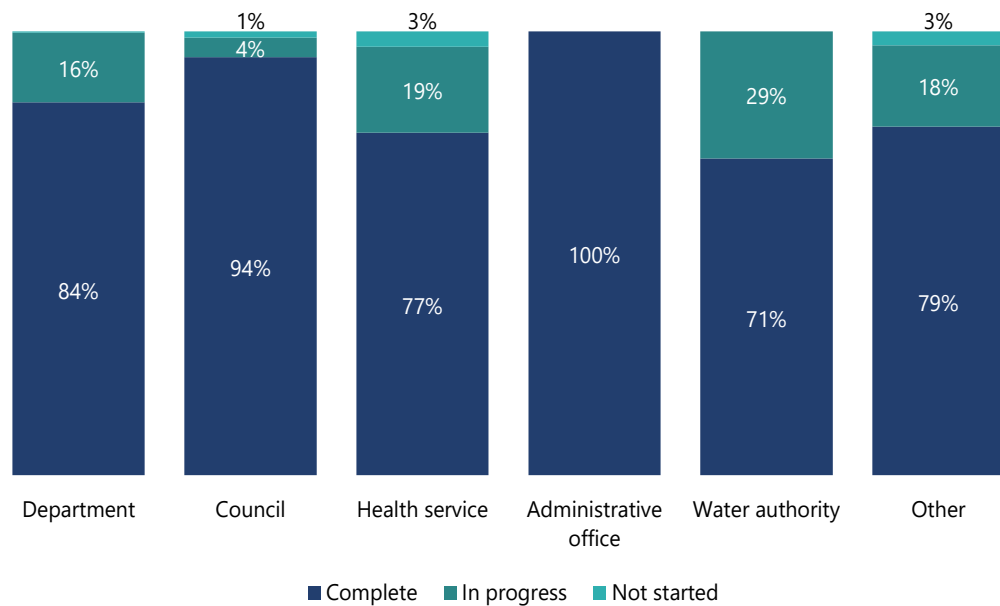
Completion status by type of agency

Figure 6 shows the percentage of accepted recommendations by agency type and completion status.

We categorised agencies into the following groups:

- department
- council
- health service
- TAFE/university
- administrative office
- water authority
- other (for example: Victoria Police, Country Fire Authority and Parks Victoria).

Figure 6: Accepted recommendations by agency type and completion status



Source: VAGO.

Note: Percentages have been rounded and may not add up to 100.

Note: TAFE/university is not shown because there were no agencies in the TAFE/university category.

Completion status by department

Of the 1,085 recommendations we made between 1 July 2020 and 30 June 2025, 654 (60 per cent) were to government departments.

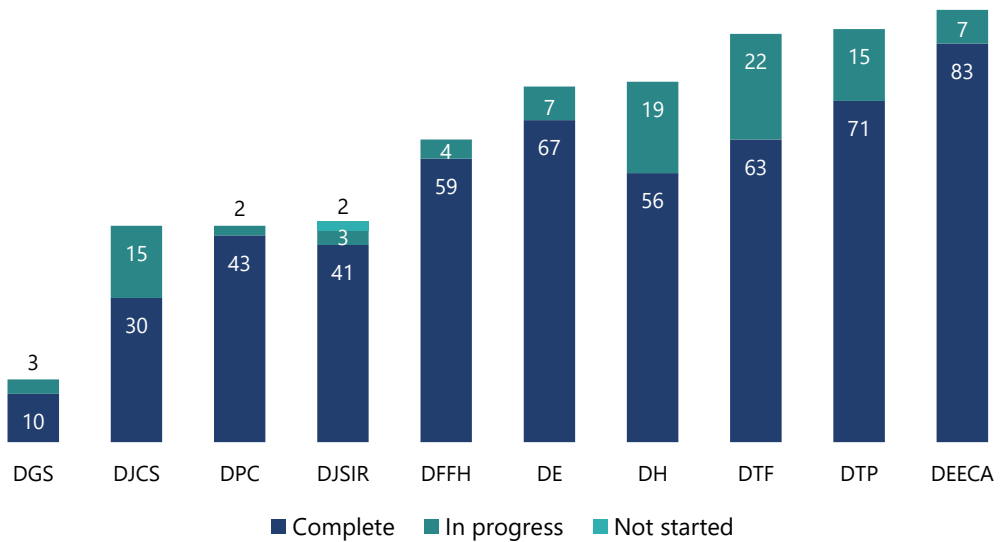
Departments accepted 622 (95 per cent) of these recommendations at the time of this review. They have completed 523 (84 per cent) of the accepted recommendations.

List of departments

- Department of Education (DE)
- Department of Energy, Environment and Climate Action (DEECA)
- Department of Families, Fairness and Housing (DFFH)
- Department of Government Services (DGS)
- Department of Health (DH)
- Department of Jobs, Skills, Industry and Regions (DJSIR)
- Department of Justice and Community Safety (DJCS)
- Department of Premier and Cabinet (DPC)
- Department of Transport and Planning (DTP)
- Department of Treasury and Finance (DTF).

Figure 7 shows the status of accepted recommendations by department.

Figure 7: Status of accepted recommendations by department



Source: VAGO.

Agencies completed most recommendations after their initial target completion date

Setting and revising completion dates

Our recommendations help agencies address the risks and issues we identify in our performance engagements.

When an agency first accepts a recommendation it can set a target completion date. It can revise this target date as many times as needed.

Although some recommendations are more complex than others, agencies should seek to complete recommendations:

- in a timely way
- in line with their own target completion dates.

Overall completion time

Agencies took a median of 12 months to complete recommendations tabled between 1 July 2020 and 30 June 2025. This is slightly longer than the median of 11 months in last year's report.

The shortest completion time in this year's review was zero months, which means the recommendations had already been completed when we tabled the reports.

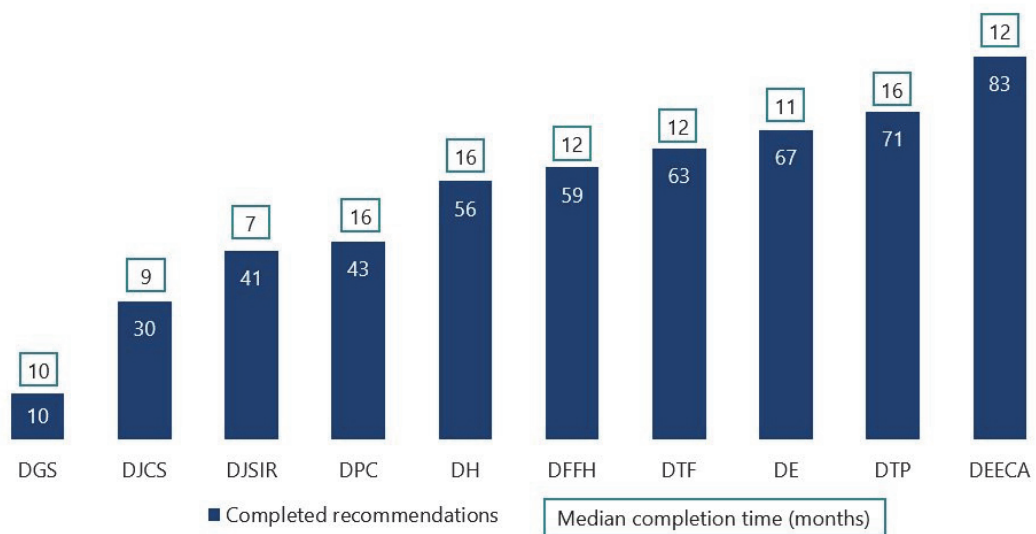
The longest completion time was 62 months from when we made the recommendation.

Completion time by department

Departments took a median of 12 months to complete their recommendations. As Figure 8 shows:

- DPC, DH and DTP had the longest median completion time at 16 months
- DJSIR had the shortest median completion time at 7 months
- DEECA completed the most recommendations (83) at a median time of 12 months.

Figure 8: Number of completed recommendations and median completion time by department



Source: VAGO.

Initial target completion dates

Of the 1,026 accepted recommendations, agencies set an initial target completion date for 918 (89 per cent).

The median initial target date was 8 months after tabling.

Agencies completed:

- 323 recommendations (35 per cent) by the initial target date
- 446 recommendations (49 per cent) after the initial target date.

The longest delay in completing a recommendation was 52 months after the initial target date.

Revised completion dates

Agencies revised the initial target completion date for 432 recommendations in this year's review (47 per cent of recommendations with an initial target date).

The median revision was a 13-month extension from the initial target date, or 25 months from the tabling date.

Of the 432 recommendations with a revised date, agencies:

- extended the target completion date for 385 (89 per cent)
- brought forward the target completion date for 47 (11 per cent).

In this year's survey, agencies told us they had completed 325 of the 432 recommendations with revised dates. However, some agencies did not meet their revised completion dates.

Of the 281 completed recommendations with extended target dates, agencies still completed 113 (40 per cent) after the revised date. The median additional delay was 105 days.

While preparing this year's report, we identified an error in the methodology used to calculate revised completion dates in our 2025 report. Because of this error, our 2025 report contains some incorrect numbers. Please see Appendix F for the corrected numbers.

Completion dates for unresolved recommendations

Agencies set an initial target completion date for 149 (97 per cent) of the 153 unresolved recommendations.

They went on to revise the target completion date for 107 of these 149 recommendations (72 per cent).

The median revision was a 23-month extension from the initial target completion date.

There are still 16 unresolved recommendations from before July 2020

Older recommendations

We asked agencies for updates on 31 unresolved recommendations we made before July 2020.

Of these recommendations, 16 are still unresolved as at 31 December 2025.

These 16 recommendations relate to 7 agencies across 11 engagements, as Figure 9 shows.

These older recommendations have been unresolved for a median of 84 months (7 years).

We urge the responsible agencies to resolve these recommendations. This will help them address the risks we found and make necessary improvements.

Figure 9: Engagements tabled before July 2020 with unresolved recommendations (in order of tabling date)

Engagement title	Tabling date	Unresolved recommendations	Current responsible agency
<i>Managing Public Sector Records</i>	8 March 2017	4	DGS
<i>Protecting Victoria's Coastal Assets</i>	29 March 2018	2	Mornington Peninsula Shire Council
<i>Local Government Insurance Risks</i>	25 July 2018	1	Municipal Association of Victoria
<i>Managing Rehabilitation Services in Youth Detention</i>	8 August 2018	1	DJCS
<i>Compliance with the Asset Management Accountability Framework</i>	23 May 2019	1	DJCS
<i>Local Government Assets: Asset Management and Compliance</i>	23 May 2019	1	City of Darebin
<i>Reporting on Local Government Performance*</i>	23 May 2019	1	DGS
<i>Security of Government Buildings</i>	29 May 2019	1	DGS
<i>Security of Patients' Hospital Data</i>	29 May 2019	2	Barwon Health
<i>Council Libraries</i>	13 November 2019	1	Buloke Shire Council
<i>Ravenhall Prison: Rehabilitating and Reintegrating Prisoners</i>	19 March 2020	1	DJCS

Source: VAGO.

Note: *DGS previously reported this recommendation as 'complete' in our 2024 review. It subsequently told us it is still in progress. As a result, we have included it in this year's report.

About these older recommendations

The most long-standing unresolved recommendations are from the *Managing Public Sector Records* report tabled in March 2017. DGS told us it plans to complete them by 1 July 2027.

These 4 recommendations, which we originally addressed to DPC, did not have an initial target completion date.

Mornington Peninsula Shire Council told us it plans to complete the remaining recommendations from the *Protecting Victoria's Coastal Assets* report by 31 December 2027.

One of these recommendations had an initial target completion date of 30 June 2018. The other did not have an initial target completion date.

See Appendix E for more information about the recommendations listed in Figure 9.

3.

Appendices

There are 6 appendices covering responses from reviewed agencies and information about how we perform our work.

Appendix A: Submissions and comments

Appendix B: Abbreviations, acronyms and glossary

Appendix C: Review scope and method

Appendix D: Performance engagements and agencies included in this review

Appendix E: Agency responses to our survey

Appendix F: Correction of errors in our 2025 report

Appendix A:

Submissions and comments

We have consulted with all surveyed agencies, and we considered their views when reaching our review conclusions. As required by the *Audit Act 1994*, we gave a draft copy of this report, or relevant extracts, to those agencies and considered their submissions and comments.

Responsibility for the accuracy, fairness and balance of those comments rests solely with the relevant agency head.

Responses received

Agency	Page
Court Services Victoria	A-2
Department of Education	A-3
Department of Energy, Environment and Climate Action	A-4
Department of Families, Fairness and Housing (including Homes Victoria)	A-5
Department of Health	A-6
Department of Jobs, Skills, Industry and Regions	A-7
Department of Transport and Planning	A-8
Department of Treasury and Finance	A-9



PO Box 13193
Law Courts 8010

27 April 2026

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31, 35 Collins Street
MELBOURNE VIC 3000

BY EMAIL: [REDACTED]

Dear Mr Greaves

Thank you for your letter of 20 April 2026 regarding the Victorian Auditor-General's Office's (VAGO) proposed report Responses to Performance Engagement Recommendations: Annual Update 2026 (the report) and for providing the opportunity to provide my feedback on the report.

Having reviewed the report, I can confirm that it reflects the information provided by Courts Services Victoria and that I have no issue with the content.

I appreciate you providing a copy of the PowerBI dashboard and note that VAGO intends to publish it on its website.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "R Niall".

RICHARD NIALL
Chief Justice and Chair of the Courts Council

OFFICIAL Sensitive



Department of Education

Secretary

2 Treasury Place
East Melbourne Victoria 3002
Telephone +61 3 9637 2000

COR260407222

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Auditor-General@audit.vic.gov.au


Dear Mr Greaves

Proposed report: Responses to performance engagement recommendations - annual status update 2026

Thank you for your letter of 20 April 2026, and the opportunity to review and comment on the proposed report for this limited assurance review.

The Department of Education appreciates the opportunity to participate in this annual review and acknowledges the need for transparency to Parliament and the public on how agencies have addressed recommendations from your audit reports. The department is committed to addressing VAGO's recommendations and has a robust assurance program in place to support timely implementation of recommendations.

The department has reviewed the proposed report and has no comments.

Should your staff wish to discuss this further, please contact Shamiso Mtenje, Executive Director, Assurance, Knowledge and Executive Services on [REDACTED] or by email on [REDACTED].

Yours sincerely

Tony Bates PSM
Secretary
1 / 5 / 2026

Your details will be dealt with in accordance with the *Public Records Act 1973* and the *Privacy and Data Protection Act 2014*. Should you have any queries or wish to gain access to your personal information held by this department please contact our Privacy Officer at the above address





Department of Energy, Environment
and Climate Action

PO Box 500, East Melbourne,
Victoria 8002 Australia

SEC-260400215

Andrew Greaves
Auditor-General of Victoria
Victorian Auditor-General's Office
Level 31, 35 Collins Street
MELBOURNE VIC 3000

Dear Auditor-General

Responses to Performance Engagement Recommendations: Annual Status Update 2026

Thank you for your letter of 20 April 2026 to invite comment on the proposed report and dashboard for *Responses to Performance Engagement Recommendations: Annual Status Update 2026* limited assurance review.

The Department of Energy, Environment and Climate Action (DEECA) acknowledges the importance of providing transparent information to the Parliament and the public about how public entities are responding to and monitoring actions against your recommendations.

DEECA remains committed to continuously improving and strengthening our robust assurance function to support continued timely implementation of accepted VAGO performance engagement recommendations.

DEECA has reviewed the proposed report and dashboard and has no feedback or comment.

I thank your staff for their work and look forward to a continued productive relationship with your office.

Yours sincerely

Kate Houghton PSM
Secretary

1/05/2026



Official - Sensitive



Secretary

Department of Families, Fairness and Housing

50 Lonsdale Street
Melbourne Victoria 3000
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GPO Box 1774
Melbourne Victoria 3001
www.dffh.vic.gov.au

EOB-260400390

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31 / 35 Collins Street
Melbourne VIC 3000

Dear Mr Greaves

Thank you for your letters dated 20 April 2026 providing the Department of Families, Fairness and Housing (the Department) and Homes Victoria with the opportunity to comment on the proposed report *Responses to Performance Engagement Recommendations Annual Status Update 2026*.

The Department remains committed to continuous improvement and continues to monitor the implementation of VAGO performance audit recommendations. The department has reviewed the report and has no further comment.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Peta McCammon'.

Peta McCammon PSM
Secretary
01/05/2026



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Secretary

Department of Health

50 Lonsdale Street
Melbourne Victoria 3000
Telephone: 1300 650 172
GPO Box 4057
Melbourne Victoria 3001
www.health.vic.gov.au
DX 210081

SCO-260400384

Mr Andrew Greaves
Auditor-General

Via e-mail: [REDACTED]

Dear Mr Greaves

**VAGO Proposed Report: Response to Performance Engagement Recommendations:
Annual Status Update 2026**

Thank you for your letter of 20 April 2026 and the opportunity to review and comment on the Proposed Report for the annual limited assurance review, *Responses to Performance Engagement Recommendations – Annual Status Update 2026*.

The department has reviewed the Proposed Report and confirms that the information relating to the Department of Health is factually accurate.

The department acknowledges that some recommendations have taken longer than anticipated to close. This has primarily reflected machinery-of-government changes affecting certain functions, as well as the complexity of a number of recommendations requiring external engagement and alignment with broader reform activity.

If you require further information please contact Mr Ben Skinner, Director, Audit, Risk and Integrity, at [REDACTED].

Yours sincerely

Jenny Atta PSM

Secretary

30/04/2026



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Department of Jobs, Skills, Industry and Regions

GPO Box 4509
Melbourne, Victoria 3001 Australia
Telephone: +61 3 9651 9999

Ref: CSEC-2-26-28414

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31, 35 Collins Street
MELBOURNE VICTORIA 3000

Dear Mr Greaves

**PROPOSED REPORT: RESPONSES TO PERFORMANCE ENGAGEMENT
RECOMMENDATIONS: ANNUAL STATUS UPDATE 2026**

Thank you for your letter dated 20 April 2026, regarding the proposed report for the Responses to Performance Engagement Recommendations: Annual Status Update 2026 engagement.

The Department of Jobs, Skills, Industry and Regions is comfortable with the report and has no feedback.

I thank your team for their engagement and collaborative efforts with the department. If you require further information, please contact Karan Gill, Chief Audit Officer at [REDACTED].

Yours sincerely

A handwritten signature in black ink, appearing to read 'Matt Carrick'.

Matt Carrick
Secretary

01/05/2026





Department of Transport and Planning

GPO Box 2392
Melbourne, Victoria 3001 Australia

Ref: BSEC-1-26-1244

Mr Andrew Greaves
Auditor-General of Victoria
Victorian Auditor-General's Office
Level 31, 35 Collins Street
MELBOURNE VIC 3000

Dear Mr Greaves

Victorian Auditor-General's Office - Responses to performance engagement recommendations: annual status update 2026 - Proposed report

Thank you for your letter of 20 April 2026 inviting the Department of Transport and Planning (the Department) to respond to the proposed report (the Report) for the *Responses to performance engagement recommendations: annual status update 2026* limited assurance review.

The Department acknowledges the importance of providing Parliament and the public with information about the extent to which it is responding to and monitoring actions against recommendations. The Department is committed to the timely completion of accepted recommendations.

I welcome your office's intent to make fewer, more targeted recommendations and note this change may result in increased completion time, due to the complexity and probable cross agency collaboration required.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jeroen Weimar'.

Jeroen Weimar
Secretary

Date: 29 April 2026





Department of Treasury and Finance

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CSEC-260400150

Mr Andrew Greaves
Auditor-General
Victorian Auditor-General's Office
Level 31, 35 Collins Street
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Email: [REDACTED]

Dear Auditor-General

PROPOSED REPORT: RESPONSES TO PERFORMANCE ENGAGEMENT ANNUAL UPDATE 2026

Thank you for your letter dated 20 April 2026 enclosing the proposed report Responses to Performance Engagements Annual Update 2026 for review and comment.

I thank you for the opportunity to be engaged throughout this process. The Department has no issues to raise.

Yours sincerely

Chris Barrett
Secretary

1 / 5 / 2026

CC: [REDACTED]



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Appendix B:

Abbreviations, acronyms and glossary

Acronyms

We use the following acronyms in this report:

Acronym	Full spelling
DE	Department of Education
DEECA	Department of Energy, Environment and Climate Action
DFFH	Department of Families, Fairness and Housing
DGS	Department of Government Services
DH	Department of Health
DJSIR	Department of Jobs, Skills, Industry and Regions
DJCS	Department of Justice and Community Safety
DTP	Department of Transport and Planning
DPC	Department of Premier and Cabinet
DTF	Department of Treasury and Finance
PAEC	Parliamentary Accounts and Estimates Committee
VAGO	Victorian Auditor-General's Office

Glossary

The following terms are included in or relevant to this report

Term	Explanation
Level of assurance	<p>This is a measure of the confidence we have in our conclusions. The quality and quantity of evidence we obtain affects our level of assurance.</p> <p>We design our work programs with the information needs of our report users in mind. We consider if we need to provide them with reasonable assurance or if a lower level of assurance may be appropriate.</p>
Limited assurance	<p>We obtain less assurance when we rely primarily on an agency's representations and other evidence generated by that agency. However, we aim to have enough confidence in our conclusion for it to be meaningful. We call these types of engagements assurance reviews and typically express our opinions in negative terms. For example, 'nothing has come to our attention to indicate there is a problem.'</p> <p>See our assurance services fact sheet for more information.</p>
Reasonable assurance	<p>We achieve reasonable assurance by obtaining and verifying direct evidence from a variety of internal and external sources about an agency's performance. This enables us to draw a conclusion against an objective with a high level of assurance. We call these performance audits.</p> <p>See our assurance services fact sheet for more information.</p>

Appendix C:

Review scope and method

Scope of this review

Our review objective This review assessed if agencies implemented our performance engagement recommendations in a timely way.

What we examined During this review we surveyed 55 agencies (see Appendix D) that had 334 unresolved recommendations from 71 performance engagement reports tabled before 30 June 2025 (see Figure C1).

We asked:

- if they still accepted each unresolved recommendation
- if they had since completed the recommendation
- when they completed the recommendation or if they had updated the target completion date.

All 55 agencies attested that their responses to our survey were accurate and complete as at 31 December 2025.

Figure C1: Unresolved recommendations in this review tabled before 30 June 2025

	2016–17	2017–18	2018–19	2019–20	2020–21	2021–22	2022–23	2023–24	2024–25	Total
Unresolved recommendations	4	8	14	5	33	19	50	110	91	334

Source: VAGO.

Why we conducted this review Our performance engagements identify opportunities for public sector agencies to improve how they work.

We do this by identifying risks, weaknesses and poor performance, as well as by sharing examples of better practice. We then make recommendations on how agencies can address areas for improvement.

Audited agencies are not legislatively required to accept, complete or publicly report on our recommendations. As a result, we do this annual review to monitor how the agencies we audit address our findings.

This makes agencies' responses to our recommendations more transparent to Parliament and the community.

Aspects of performance examined

Our mandate for performance audits and reviews includes the assessment of economy, effectiveness, efficiency and compliance (often referred to as the '3Es + C').

In this review we focused on the following aspects:

Economy	Effectiveness	Efficiency	Compliance
○	●	○	○

Key:

- Primary focus
- Secondary focus
- Not assessed

Conducting this review

Assessing performance

To form a conclusion against our objective we used the following lines of inquiry and associated evaluation criteria.

Line of inquiry

Criteria

1. Have agencies implemented performance engagement recommendations made between 1 January 2017 and 30 June 2025, including those that were accepted but unresolved at 30 June 2025?	<p>1.1 Agencies attest to their progress in addressing unresolved recommendations, including:</p> <ul style="list-style-type: none"> • the implementation status of each recommendation • date completed or date due to be completed. <p>1.2 Agencies complete recommendations by their initial or revised target dates.</p>
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Our methods

We asked all agencies to complete a survey about the status of unresolved recommendations tabled before 30 June 2025.

In total, the survey responses covered 334 recommendations from 71 performance engagements involving 55 agencies (see Appendix D).

All agencies self-attested that their survey responses were accurate and complete as at 31 December 2025.

Level of assurance

In an assurance review, we primarily rely on the agency's representations and internally generated information to form our conclusions. By contrast, in a performance audit, we typically gather evidence from an array of internal and external sources, which we analyse and substantiate using various methods. Therefore, an assurance review obtains a lower level of assurance than a performance audit (meaning we have slightly less confidence in the accuracy of our conclusion).

Compliance

We conducted our review in accordance with the *Audit Act 1994* and ASAE 3500 *Performance Engagements* to obtain limited assurance to provide a basis for our conclusion.

We complied with the independence and other relevant ethical requirements related to assurance engagements.

Cost and time The full cost of the review and preparation of this report was \$146,000.
The duration of the review was 4 months from initiation to tabling.

Appendix D:

Performance engagements and agencies included in this review

For this review we surveyed 55 agencies about 334 unresolved recommendations from 71 performance engagements. Figure D1 lists these engagements and agencies.

Figure D1: Performance engagements and agencies surveyed for this review

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Access to Emergency Healthcare</i>	25 June 2024	Department of Health
<i>Accessibility of Tram Services</i>	15 October 2020	Department of Transport and Planning
<i>Accessing Emergency Funding to Meet Urgent Claims</i>	24 November 2020	Department of Treasury and Finance
<i>Administration of Victorian Courts</i>	13 October 2021	Court Services Victoria
<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	20 June 2024	Department of Education Department of Energy, Environment and Climate Action Department of Families, Fairness and Housing Department of Health Department of Justice and Community Safety Department of Transport and Planning Department of Treasury and Finance
<i>Building a Capable and High-performing Public Service Workforce</i>	14 August 2024	Victorian Public Sector Commission
<i>Business Continuity During COVID-19</i>	23 February 2022	Department of Health Department of Justice and Community Safety
<i>Clinical Governance: Department of Health</i>	1 September 2021	Department of Health
<i>Compliance with the Asset Management Accountability Framework</i>	23 May 2019	Department of Justice and Community Safety Department of Treasury and Finance
<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	29 November 2023	Department of Government Services Department of Justice and Community Safety Department of Premier and Cabinet Department of Treasury and Finance
<i>Contractors and Consultants: Management</i>	18 June 2025	Department of Energy, Environment and Climate Action Department of Families, Fairness and Housing Department of Justice and Community Safety Department of Treasury and Finance
<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	22 June 2023	Department of Families, Fairness and Housing Department of Justice and Community Safety

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Council Libraries</i>	13 November 2019	Buloke Shire Council
<i>Cybersecurity: Cloud Computing Products</i>	16 August 2023	Department of Education Department of Government Services Department of Jobs, Skills, Industry and Regions Department of Premier and Cabinet Grampians Health Moorabool Shire Council Office of the Victorian Information Commissioner South East Water
<i>Developing Fishermans Bend</i>	26 June 2025	Department of Transport and Planning
<i>Domestic Building Insurance</i>	14 May 2025	Building and Plumbing Commission
<i>Domestic Building Oversight Part 2: Dispute Resolution</i>	19 June 2024	Building and Plumbing Commission
<i>Effectiveness of Arterial Road Congestion Initiatives</i>	20 June 2024	Department of Transport and Planning Victorian Infrastructure Delivery Authority
<i>Effectiveness of Rail Freight Support Programs</i>	27 June 2023	Department of Transport and Planning
<i>Effectiveness of the Tutor Learning Initiative</i>	19 June 2024	Department of Education
<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	15 November 2023	Austin Health Barwon Health Central Gippsland Health Department of Health
<i>Fair Presentation of Service Delivery Performance 2022</i>	22 March 2023	Department of Treasury and Finance
<i>Fair Presentation of Service Delivery Performance 2023</i>	30 November 2023	Department of Energy, Environment and Climate Action Department of Treasury and Finance
<i>Fair Presentation of Service Delivery Performance: 2024</i>	27 November 2024	Department of Treasury and Finance
<i>Guardianship and Decision-making for Vulnerable Adults</i>	29 May 2024	Department of Justice and Community Safety Office of the Public Advocate
<i>HealthShare Victoria Procurement</i>	19 June 2025	HealthShare Victoria
<i>ICT Disaster Recovery Planning</i>	29 November 2017	Department of Families, Fairness and Housing Department of Health
<i>ICT Provisioning in Schools</i>	6 April 2022	Department of Education
<i>Integrated Transport Planning</i>	4 August 2021	Department of Transport and Planning
<i>Kinship Care</i>	22 June 2022	Department of Families, Fairness and Housing
<i>Literacy and Numeracy Achievement Outcomes for Victorian Students</i>	1 May 2024	Department of Education
<i>Local Government Assets: Asset Management and Compliance</i>	23 May 2019	City of Darebin Colac Otway Shire Council Mildura Rural City Council

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Local Government Insurance Risks</i>	25 July 2018	Municipal Association of Victoria
<i>Maintaining Local Roads</i>	17 March 2021	Gannawarra Shire Council Maribyrnong City Council Northern Grampians Shire Council Yarra Ranges Council
<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	9 March 2023	Department of Transport and Planning
<i>Major Projects Performance Reporting 2023</i>	30 November 2023	Department of Transport and Planning Suburban Rail Loop Authority Victorian Infrastructure Delivery Authority
<i>Major Projects Performance Reporting 2024</i>	19 February 2025	Court Services Victoria Department of Energy, Environment and Climate Action Department of Families, Fairness and Housing Department of Jobs, Skills, Industry and Regions Department of Justice and Community Safety Department of Transport and Planning Department of Treasury and Finance Geelong Performing Arts Centre Trust Homes Victoria Kardinia Park Stadium Trust Melbourne Arts Precinct Corporation Melbourne Water North East Link State Tolling Corporation South East Water Suburban Rail Loop Authority Victorian Infrastructure Delivery Authority Victorian Rail Track (VicTrack)
<i>Managing Disruptions Affecting Victoria's Public Transport Network</i>	5 March 2025	Department of Transport and Planning
<i>Managing Public Sector Records</i>	8 March 2017	Department of Government Services
<i>Managing Rehabilitation Services in Youth Detention</i>	8 August 2018	Department of Justice and Community Safety
<i>Managing State-significant Risks</i>	27 June 2024	Department of Treasury and Finance Victorian Managed Insurance Authority
<i>Managing the Environmental Impacts of Domestic Wastewater</i>	19 September 2018	Mornington Peninsula Shire Council
<i>Measuring and Reporting on Service Delivery</i>	26 May 2021	Department of Families, Fairness and Housing Department of Transport and Planning Department of Treasury and Finance
<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	20 June 2024	Department of Transport and Planning Victorian Infrastructure Delivery Authority
<i>Offsetting Native Vegetation Loss on Private Land</i>	11 May 2022	Yarra Ranges Council

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Personnel Security: Due Diligence Over Public Service Employees</i>	21 May 2020	Department of Government Services Victorian Public Sector Commission
<i>Planning Social Housing</i>	19 June 2024	Homes Victoria
<i>Principal Health and Wellbeing</i>	22 June 2023	Department of Education
<i>Protecting the Biosecurity of Agricultural Plant Species</i>	16 October 2024	Department of Energy, Environment and Climate Action
<i>Protecting Victoria's Biodiversity</i>	13 October 2021	Department of Energy, Environment and Climate Action
<i>Protecting Victoria's Coastal Assets</i>	29 March 2018	East Gippsland Shire Council Great Ocean Road Coast and Parks Authority Mornington Peninsula Shire Council
<i>Quality of Victoria's Critical Data Assets</i>	14 May 2025	Department of Education Department of Energy, Environment and Climate Action Department of Families, Fairness and Housing Department of Government Services Department of Health Department of Jobs, Skills, Industry and Regions Department of Justice and Community Safety Department of Premier and Cabinet Department of Transport and Planning Department of Treasury and Finance Victoria Police
<i>Ravenhall Prison: Rehabilitating and Reintegrating Prisoners</i>	19 March 2020	Department of Justice and Community Safety
<i>Recycling Resources from Waste</i>	3 April 2025	Department of Energy, Environment and Climate Action Sustainability Victoria
<i>Reducing Bushfire Risks</i>	14 October 2020	Department of Energy, Environment and Climate Action
<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	6 December 2023	Victoria Police
<i>Reducing the Harm Caused by Gambling</i>	18 March 2021	Department of Health
<i>Reducing the Illegal Disposal of Asbestos</i>	16 November 2023	Environment Protection Authority Victoria
<i>Regulating Food Safety</i>	20 June 2023	City of Casey City of Kingston Department of Health Hepburn Shire Council
<i>Regulating Private Pool and Spa Safety</i>	22 February 2023	City of Greater Bendigo Mornington Peninsula Shire Council Surf Coast Shire Council
<i>Reporting on Local Government Performance</i>	23 May 2019	Department of Government Services
<i>Safety and Cost Effectiveness of Private Prisons</i>	29 March 2018	Department of Justice and Community Safety

Engagement title	Tabling date	Agencies with unresolved recommendations at the beginning of this review
<i>Security of Government Buildings</i>	29 May 2019	Department of Government Services Department of Justice and Community Safety
<i>Security of Patients' Hospital Data</i>	29 May 2019	Barwon Health
<i>Sexual Harassment in Local Government</i>	9 December 2020	Latrobe City Council
<i>Staff Wellbeing in Fire Rescue Victoria</i>	28 November 2024	Fire Rescue Victoria
<i>State Trustees' Financial Administration Services</i>	2 April 2025	State Trustees
<i>Supporting Sexual and Reproductive Health</i>	17 May 2023	Department of Health
<i>The Effectiveness of Victoria Police's Staff Allocation</i>	1 September 2022	Victoria Police
<i>Victoria's Alcohol and Other Drug Treatment Data</i>	6 October 2022	Department of Health
<i>Work-related Violence in Government Schools</i>	28 May 2025	Department of Education

Source: VAGO.

Appendix E:

Agency responses to our survey

Agencies self-attested to the accuracy and completeness of their survey responses as at 31 December 2025.

Our survey sought information on the status of unresolved recommendations from performance engagements tabled before 30 June 2025.

In total, the survey responses included 334 recommendations from 71 engagements that involved 55 agencies. Figure E1 contains the relevant agency's survey response for these recommendations.

To view agencies' responses to all recommendations tabled between July 2020 and June 2025, visit this report's dashboard at www.audit.vic.gov.au.

Figure E1: Agencies' 2026 survey responses for unresolved recommendations

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Austin Health	<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	3	Yes		In progress	31/3/2026	
Barwon Health	<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	3	Yes		Complete		1/8/2025
Barwon Health	<i>Security of Patients' Hospital Data</i>	12	Yes		In progress	30/6/2026	
Barwon Health	<i>Security of Patients' Hospital Data</i>	6	Yes		In progress	30/6/2027	
Building and Plumbing Commission	<i>Domestic Building Insurance</i>	1	Yes		In progress	19/2/2026	
Building and Plumbing Commission	<i>Domestic Building Insurance</i>	2	Yes		Complete		31/12/2025
Building and Plumbing Commission	<i>Domestic Building Insurance</i>	3	Yes		In progress	30/6/2026	
Building and Plumbing Commission	<i>Domestic Building Insurance</i>	4	Yes		In progress	31/12/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Building and Plumbing Commission	<i>Domestic Building Oversight Part 2: Dispute Resolution</i>	5	Yes		Complete		31/3/2025
Buloke Shire Council	<i>Council Libraries</i>	4	Yes		In progress	30/6/2026	
Central Gippsland Health	<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	3	Yes		In progress	31/12/2026	
City of Casey	<i>Regulating Food Safety</i>	1	Yes		In progress	30/6/2026	
City of Casey	<i>Regulating Food Safety</i>	3	Yes		In progress	30/6/2026	
City of Darebin	<i>Local Government Assets: Asset Management and Compliance</i>	4	Yes		In progress	30/6/2028	
City of Greater Bendigo	<i>Regulating Private Pool and Spa Safety</i>	4	Yes		Complete		28/3/2025
City of Kingston	<i>Regulating Food Safety</i>	1	Yes		Complete		4/2/2025
Colac Otway Shire Council	<i>Local Government Assets: Asset Management and Compliance</i>	2	Yes		Complete		30/3/2025
Colac Otway Shire Council	<i>Local Government Assets: Asset Management and Compliance</i>	3	Yes		Complete		30/3/2025
Court Services Victoria	<i>Administration of Victorian Courts</i>	13	Yes		In progress	30/6/2026	
Court Services Victoria	<i>Major Projects Performance Reporting 2024</i>	1	Yes		Complete		1/12/2025
Court Services Victoria	<i>Major Projects Performance Reporting 2024</i>	3	Yes		Complete		1/12/2025
Department of Education	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	2	Yes		Complete		30/6/2025
Department of Education	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	5	Yes		Complete		30/6/2025
Department of Education	<i>Cybersecurity: Cloud Computing Products</i>	4	Yes		In progress	31/3/2026	
Department of Education	<i>Effectiveness of the Tutor Learning Initiative</i>	1	Yes		Complete		31/3/2025
Department of Education	<i>Effectiveness of the Tutor Learning Initiative</i>	3	Yes		In progress	30/1/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Education	<i>ICT Provisioning in Schools</i>	2	Yes		Complete		8/12/2025
Department of Education	<i>ICT Provisioning in Schools</i>	3	Yes		Complete		8/12/2025
Department of Education	<i>Literacy and Numeracy Achievement Outcomes for Victorian Students</i>	1	Yes		Complete		31/3/2025
Department of Education	<i>Literacy and Numeracy Achievement Outcomes for Victorian Students</i>	3	Yes		In progress	30/6/2026	
Department of Education	<i>Principal Health and Wellbeing</i>	2	Yes		Complete		12/3/2025
Department of Education	<i>Principal Health and Wellbeing</i>	3	Yes		Complete		30/6/2025
Department of Education	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	31/12/2026	
Department of Education	<i>Work-related Violence in Government Schools</i>	1	Yes		In progress	30/11/2026	
Department of Education	<i>Work-related Violence in Government Schools</i>	2	Yes		In progress	30/6/2026	
Department of Education	<i>Work-related Violence in Government Schools</i>	3	Yes		Complete		24/10/2025
Department of Education	<i>Work-related Violence in Government Schools</i>	4	Yes		In progress	30/6/2026	
Department of Energy, Environment and Climate Action	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	1	Yes		Complete		29/6/2025
Department of Energy, Environment and Climate Action	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	2	Yes		Complete		10/3/2025
Department of Energy, Environment and Climate Action	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	5	Yes		Complete		6/4/2025
Department of Energy, Environment and Climate Action	<i>Contractors and Consultants: Management</i>	3	Yes		In progress	30/5/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Energy, Environment and Climate Action	<i>Fair Presentation of Service Delivery Performance 2023</i>	6	Yes		Complete		31/5/2025
Department of Energy, Environment and Climate Action	<i>Major Projects Performance Reporting 2024</i>	1	Yes		Complete		26/10/2025
Department of Energy, Environment and Climate Action	<i>Protecting the Biosecurity of Agricultural Plant Species</i>	1	Yes		Complete		25/9/2025
Department of Energy, Environment and Climate Action	<i>Protecting the Biosecurity of Agricultural Plant Species</i>	2	Yes		Complete		25/9/2025
Department of Energy, Environment and Climate Action	<i>Protecting the Biosecurity of Agricultural Plant Species</i>	3	Yes		In progress	30/9/2026	
Department of Energy, Environment and Climate Action	<i>Protecting the Biosecurity of Agricultural Plant Species</i>	4	Yes		In progress	30/9/2026	
Department of Energy, Environment and Climate Action	<i>Protecting Victoria's Biodiversity</i>	8	Yes		Complete		7/7/2025
Department of Energy, Environment and Climate Action	<i>Protecting Victoria's Biodiversity</i>	9	Yes		Complete		7/7/2025
Department of Energy, Environment and Climate Action	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	31/10/2026	
Department of Energy, Environment	<i>Recycling Resources from Waste</i>	1	Yes		In progress	30/11/2027	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Energy, Environment and Climate Action	<i>Recycling Resources from Waste</i>	2	Yes		In progress	1/6/2028	
Department of Energy, Environment and Climate Action	<i>Recycling Resources from Waste</i>	3	Yes		In progress	1/4/2028	
Department of Energy, Environment and Climate Action	<i>Reducing Bushfire Risks</i>	1	Yes		Complete		17/12/2025
Department of Energy, Environment and Climate Action	<i>Reducing Bushfire Risks</i>	12	Yes		Complete		9/11/2025
Department of Energy, Environment and Climate Action	<i>Reducing Bushfire Risks</i>	6	Yes		Complete		12/9/2025
Department of Families, Fairness and Housing	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	2	Yes		Complete		30/11/2025
Department of Families, Fairness and Housing	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	5	Not applicable	Agency does not have the resources (time or budget) to implement recommendation	Discontinued	30/6/2025	
Department of Families, Fairness and Housing	<i>Contractors and Consultants: Management</i>	3	Yes		In progress	30/6/2026	
Department of Families, Fairness and Housing	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	14	Yes		In progress	31/12/2026	
Department of Families, Fairness and Housing	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	15	Yes		In progress	31/12/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Families, Fairness and Housing	<i>ICT Disaster Recovery Planning</i>	11	Yes		Complete		18/6/2025
Department of Families, Fairness and Housing	<i>Kinship Care</i>	11	Yes		Complete		30/11/2025
Department of Families, Fairness and Housing	<i>Kinship Care</i>	9	Yes		Complete		30/11/2025
Department of Families, Fairness and Housing	<i>Major Projects Performance Reporting 2024</i>	1	Yes		Complete		30/6/2025
Department of Families, Fairness and Housing	<i>Major Projects Performance Reporting 2024</i>	3	Yes		Complete		30/6/2025
Department of Families, Fairness and Housing	<i>Measuring and Reporting on Service Delivery</i>	3	Not applicable	Other	Discontinued	31/3/2025	
Department of Families, Fairness and Housing	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	30/6/2026	
Department of Government Services	<i>Contractors and Consultants in the Victorian Public Service: Spending*</i>	4	Yes		In progress	30/1/2026	
Department of Government Services	<i>Cybersecurity: Cloud Computing Products</i>	1	Yes		In progress	30/5/2026	
Department of Government Services	<i>Managing Public Sector Records</i>	1	Yes		In progress	1/7/2027	
Department of Government Services	<i>Managing Public Sector Records</i>	2	Yes		In progress	1/7/2027	
Department of Government Services	<i>Managing Public Sector Records</i>	3	Yes		In progress	1/7/2027	
Department of Government Services	<i>Managing Public Sector Records</i>	4	Yes		In progress	1/7/2027	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Government Services	<i>Personnel Security: Due Diligence Over Public Service Employees</i>	8	Yes		Complete		22/9/2025
Department of Government Services	<i>Personnel Security: Due Diligence Over Public Service Employees</i>	9	Yes		Complete		22/9/2025
Department of Government Services	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	30/6/2026	
Department of Government Services	<i>Reporting on Local Government Performance*</i>	4	Yes		In progress	31/12/2027	
Department of Government Services	<i>Security of Government Buildings</i>	2	Yes		In progress	30/7/2026	
Department of Health	<i>Access to Emergency Healthcare</i>	1	Yes		In progress	30/6/2027	
Department of Health	<i>Access to Emergency Healthcare</i>	2	Yes		In progress	30/6/2027	
Department of Health	<i>Access to Emergency Healthcare</i>	3	Yes		In progress	30/6/2027	
Department of Health	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	2	Yes		Complete		30/6/2025
Department of Health	<i>Business Continuity During COVID-19</i>	4	Yes		Complete		31/3/2025
Department of Health	<i>Business Continuity During COVID-19</i>	5	Yes		Complete		30/6/2025
Department of Health	<i>Clinical Governance: Department of Health</i>	12	Yes		In progress	31/12/2026	
Department of Health	<i>Clinical Governance: Department of Health</i>	14	Yes		Complete		31/3/2025
Department of Health	<i>Clinical Governance: Department of Health</i>	17	Yes		Complete		31/3/2025
Department of Health	<i>Clinical Governance: Department of Health</i>	2	Yes		Complete		31/3/2025
Department of Health	<i>Clinical Governance: Department of Health</i>	3	Yes		Complete		31/3/2025
Department of Health	<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	1	Yes		In progress	30/6/2026	
Department of Health	<i>Employee Health and Wellbeing in Victorian Public Hospitals</i>	2	Yes		In progress	30/6/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Health	<i>ICT Disaster Recovery Planning</i>	11	Yes		Complete		30/6/2025
Department of Health	<i>ICT Disaster Recovery Planning</i>	3	Yes		Complete		30/6/2025
Department of Health	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	30/6/2026	
Department of Health	<i>Reducing the Harm Caused by Gambling</i>	2	Yes		In progress	1/7/2028	
Department of Health	<i>Reducing the Harm Caused by Gambling</i>	6	Yes		In progress	1/7/2028	
Department of Health	<i>Reducing the Harm Caused by Gambling</i>	7	Yes		In progress	1/7/2028	
Department of Health	<i>Regulating Food Safety</i>	10	Yes		In progress	30/6/2026	
Department of Health	<i>Regulating Food Safety</i>	4	Yes		Complete		31/3/2025
Department of Health	<i>Regulating Food Safety</i>	5	Yes		In progress	30/6/2026	
Department of Health	<i>Regulating Food Safety</i>	7	Yes		In progress	30/6/2026	
Department of Health	<i>Regulating Food Safety</i>	8	Yes		In progress	30/6/2026	
Department of Health	<i>Regulating Food Safety</i>	9	Yes		In progress	30/6/2026	
Department of Health	<i>Supporting Sexual and Reproductive Health</i>	1	Yes		Complete		30/6/2025
Department of Health	<i>Supporting Sexual and Reproductive Health</i>	2	Yes		Complete		30/6/2025
Department of Health	<i>Supporting Sexual and Reproductive Health</i>	3	Yes		Complete		30/6/2025
Department of Health	<i>Victoria's Alcohol and Other Drug Treatment Data</i>	1	Yes		In progress	30/6/2028	
Department of Health	<i>Victoria's Alcohol and Other Drug Treatment Data</i>	2	Yes		In progress	30/6/2028	
Department of Health	<i>Victoria's Alcohol and Other Drug Treatment Data</i>	3	Yes		In progress	30/6/2028	
Department of Health	<i>Victoria's Alcohol and Other Drug Treatment Data</i>	4	Yes		In progress	30/6/2028	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Jobs, Skills, Industry and Regions	<i>Cybersecurity: Cloud Computing Products</i>	4	Yes		In progress	30/6/2026	
Department of Jobs, Skills, Industry and Regions	<i>Cybersecurity: Cloud Computing Products</i>	5	Yes		In progress	30/6/2026	
Department of Jobs, Skills, Industry and Regions	<i>Cybersecurity: Cloud Computing Products</i>	6	Yes		In progress	30/6/2026	
Department of Jobs, Skills, Industry and Regions	<i>Major Projects Performance Reporting 2024</i>	1	Yes		Not started	31/7/2026	
Department of Jobs, Skills, Industry and Regions	<i>Major Projects Performance Reporting 2024</i>	3	Yes		Not started	31/7/2026	
Department of Jobs, Skills, Industry and Regions	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		Complete		18/12/2025
Department of Justice and Community Safety	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	1	Yes		Complete		19/3/2025
Department of Justice and Community Safety	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	2	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	3	Yes		In progress	1/5/2026	
Department of Justice and Community Safety	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	4	Yes		In progress	30/4/2026	
Department of Justice and Community Safety	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	5	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Business Continuity During COVID-19</i>	5	Yes		Complete		30/6/2025

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Justice and Community Safety	<i>Compliance with the Asset Management Accountability Framework</i>	1	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	4	Yes		Complete		1/7/2025
Department of Justice and Community Safety	<i>Contractors and Consultants: Management</i>	3	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	1	Yes		Complete		31/12/2025
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	10	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	11	Yes		In progress	31/10/2026	
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	12	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	13	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	2	Yes		In progress	31/12/2026	
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	4	Yes		Complete		2/6/2025
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	5	Yes		In progress	31/10/2027	
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	7	Yes		In progress	31/10/2027	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	8	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Correctional Services for People with Intellectual Disability or an Acquired Brain Injury</i>	9	Yes		In progress	30/10/2026	
Department of Justice and Community Safety	<i>Guardianship and Decision-making for Vulnerable Adults</i>	7	Yes		Complete		30/7/2025
Department of Justice and Community Safety	<i>Guardianship and Decision-making for Vulnerable Adults</i>	9	Yes		Complete		1/5/2025
Department of Justice and Community Safety	<i>Major Projects Performance Reporting 2024</i>	1	Yes		Complete		31/12/2025
Department of Justice and Community Safety	<i>Major Projects Performance Reporting 2024</i>	3	Yes		Complete		31/12/2025
Department of Justice and Community Safety	<i>Managing Rehabilitation Services in Youth Detention</i>	5	Yes		In progress	30/1/2026	
Department of Justice and Community Safety	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	1/7/2026	
Department of Justice and Community Safety	<i>Ravenhall Prison: Rehabilitating and Reintegrating Prisoners</i>	2	Yes		In progress	30/6/2026	
Department of Justice and Community Safety	<i>Safety and Cost Effectiveness of Private Prisons</i>	5	Yes		Complete		28/2/2025
Department of Justice and Community Safety	<i>Security of Government Buildings</i>	10	Yes		Complete		30/6/2025
Department of Premier and Cabinet	<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	4	Yes		Complete		12/6/2025

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Premier and Cabinet	<i>Cybersecurity: Cloud Computing Products</i>	4	Yes		In progress	30/6/2026	
Department of Premier and Cabinet	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	30/6/2026	
Department of Transport and Planning	<i>Accessibility of Tram Services</i>	2	Yes		In progress	30/6/2027	
Department of Transport and Planning	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	2	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Developing Fishermans Bend</i>	1	Yes		In progress	31/12/2026	
Department of Transport and Planning	<i>Developing Fishermans Bend</i>	2	Yes		In progress	30/6/2026	
Department of Transport and Planning	<i>Developing Fishermans Bend</i>	3	Yes		In progress	30/6/2026	
Department of Transport and Planning	<i>Developing Fishermans Bend</i>	4	Yes		In progress	31/12/2026	
Department of Transport and Planning	<i>Effectiveness of Arterial Road Congestion Initiatives</i>	1	Yes		Complete		31/10/2025
Department of Transport and Planning	<i>Effectiveness of Arterial Road Congestion Initiatives</i>	2	Yes		In progress	30/4/2026	
Department of Transport and Planning	<i>Effectiveness of Arterial Road Congestion Initiatives</i>	3	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Effectiveness of Arterial Road Congestion Initiatives</i>	6	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Effectiveness of Arterial Road Congestion Initiatives</i>	7	Yes		In progress	28/2/2026	
Department of Transport and Planning	<i>Effectiveness of Rail Freight Support Programs</i>	3	Yes		In progress	31/12/2027	
Department of Transport and Planning	<i>Effectiveness of Rail Freight Support Programs</i>	4	Yes		In progress	31/7/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Transport and Planning	<i>Effectiveness of Rail Freight Support Programs</i>	5	Yes		In progress	31/7/2028	
Department of Transport and Planning	<i>Integrated Transport Planning</i>	1	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Integrated Transport Planning</i>	7	Yes		Complete		6/6/2025
Department of Transport and Planning	<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	1	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	2	Yes		In progress	30/6/2026	
Department of Transport and Planning	<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	3	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	4	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	6	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	8	Yes		Complete		22/12/2025
Department of Transport and Planning	<i>Maintaining Railway Assets Across Metropolitan Melbourne</i>	9	Yes		In progress	30/9/2026	
Department of Transport and Planning	<i>Major Projects Performance Reporting 2023</i>	1	Yes		Complete		22/8/2025
Department of Transport and Planning	<i>Major Projects Performance Reporting 2024</i>	1	No	Other	Discontinued		
Department of Transport and Planning	<i>Major Projects Performance Reporting 2024</i>	3	No	Other	Discontinued		
Department of Transport and Planning	<i>Managing Disruptions Affecting Victoria's Public Transport Network</i>	1	Yes		In progress	31/10/2027	
Department of Transport and Planning	<i>Measuring and Reporting on Service Delivery</i>	1	Yes		In progress	30/6/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Transport and Planning	<i>Measuring and Reporting on Service Delivery</i>	2	Yes		Complete		22/8/2025
Department of Transport and Planning	<i>Measuring and Reporting on Service Delivery</i>	3	Yes		Complete		22/8/2025
Department of Transport and Planning	<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	1	Yes		Complete		30/11/2025
Department of Transport and Planning	<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	2	Yes		Complete		30/11/2025
Department of Transport and Planning	<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	3	Yes		Complete		30/11/2025
Department of Transport and Planning	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	31/12/2026	
Department of Treasury and Finance	<i>Accessing Emergency Funding to Meet Urgent Claims</i>	2	Yes		Complete		27/8/2025
Department of Treasury and Finance	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	1	Yes		Complete		31/10/2025
Department of Treasury and Finance	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	2	Yes		Complete		13/1/2025
Department of Treasury and Finance	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	3	Yes		Complete		31/10/2025
Department of Treasury and Finance	<i>Assuring the Integrity of the Victorian Government's Procurement Activities</i>	5	Yes		Complete		18/6/2025
Department of Treasury and Finance	<i>Compliance with the Asset Management Accountability Framework</i>	10	Yes		Complete		1/7/2025
Department of Treasury and Finance	<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	1	Yes		Complete		22/1/2025
Department of Treasury and Finance	<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	2	Yes		Complete		30/3/2025

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Treasury and Finance	<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	3	Yes		Complete		22/1/2025
Department of Treasury and Finance	<i>Contractors and Consultants in the Victorian Public Service: Spending</i>	4	Yes		Complete		22/1/2025
Department of Treasury and Finance	<i>Contractors and Consultants: Management</i>	1	Yes		Complete		27/8/2025
Department of Treasury and Finance	<i>Contractors and Consultants: Management</i>	2	Yes		Complete		27/8/2025
Department of Treasury and Finance	<i>Fair Presentation of Service Delivery Performance 2022</i>	1	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Fair Presentation of Service Delivery Performance 2023</i>	1	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Fair Presentation of Service Delivery Performance 2023</i>	2	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Fair Presentation of Service Delivery Performance 2023</i>	3	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Fair Presentation of Service Delivery Performance 2023</i>	4	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Fair Presentation of Service Delivery Performance: 2024</i>	1	Yes		Complete		20/5/2025
Department of Treasury and Finance	<i>Fair Presentation of Service Delivery Performance: 2024</i>	2	Yes		Complete		31/7/2025
Department of Treasury and Finance	<i>Fair Presentation of Service Delivery Performance: 2024</i>	3	Yes		In progress	1/12/2026	
Department of Treasury and Finance	<i>Major Projects Performance Reporting 2024</i>	1	Yes		In progress	30/6/2025	
Department of Treasury and Finance	<i>Major Projects Performance Reporting 2024</i>	2	Yes		In progress	30/6/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Department of Treasury and Finance	<i>Major Projects Performance Reporting 2024</i>	3	Yes		In progress	31/3/2026	
Department of Treasury and Finance	<i>Major Projects Performance Reporting 2024</i>	4	Yes		In progress	1/4/2026	
Department of Treasury and Finance	<i>Major Projects Performance Reporting 2024</i>	5	Yes		In progress	1/4/2026	
Department of Treasury and Finance	<i>Major Projects Performance Reporting 2024</i>	6	Yes		In progress	1/4/2026	
Department of Treasury and Finance	<i>Managing State-significant Risks</i>	1	Yes		In progress	1/7/2027	
Department of Treasury and Finance	<i>Managing State-significant Risks</i>	2	Yes		In progress	1/7/2027	
Department of Treasury and Finance	<i>Managing State-significant Risks</i>	3	Yes		In progress	30/6/2026	
Department of Treasury and Finance	<i>Managing State-significant Risks</i>	5	Yes		In progress	30/3/2026	
Department of Treasury and Finance	<i>Measuring and Reporting on Service Delivery</i>	1	Yes		In progress	30/6/2026	
Department of Treasury and Finance	<i>Measuring and Reporting on Service Delivery</i>	2	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Measuring and Reporting on Service Delivery</i>	3	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Measuring and Reporting on Service Delivery</i>	4	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Measuring and Reporting on Service Delivery</i>	8	Yes		In progress	30/6/2027	
Department of Treasury and Finance	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	30/6/2026	
East Gippsland Shire Council	<i>Protecting Victoria's Coastal Assets</i>	6	Yes		Complete		21/10/2025

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Environment Protection Authority Victoria	<i>Reducing the Illegal Disposal of Asbestos</i>	1	Yes		Complete		30/8/2025
Environment Protection Authority Victoria	<i>Reducing the Illegal Disposal of Asbestos</i>	5	Yes		Complete		29/5/2025
Environment Protection Authority Victoria	<i>Reducing the Illegal Disposal of Asbestos</i>	6	Yes		Complete		7/3/2025
Environment Protection Authority Victoria	<i>Reducing the Illegal Disposal of Asbestos</i>	7	Yes		Complete		4/3/2025
Fire Rescue Victoria	<i>Staff Wellbeing in Fire Rescue Victoria</i>	1	Yes		Complete		11/11/2025
Fire Rescue Victoria	<i>Staff Wellbeing in Fire Rescue Victoria</i>	2	Yes		In progress	30/6/2026	
Fire Rescue Victoria	<i>Staff Wellbeing in Fire Rescue Victoria</i>	3	Yes		In progress	31/12/2026	
Fire Rescue Victoria	<i>Staff Wellbeing in Fire Rescue Victoria</i>	4	Yes		In progress	31/12/2026	
Fire Rescue Victoria	<i>Staff Wellbeing in Fire Rescue Victoria</i>	5	Yes		In progress	9/2/2026	
Fire Rescue Victoria	<i>Staff Wellbeing in Fire Rescue Victoria</i>	6	Yes		In progress	30/6/2026	
Gannawarra Shire Council	<i>Maintaining Local Roads</i>	12	Yes		Complete		1/7/2025
Gannawarra Shire Council	<i>Maintaining Local Roads</i>	3	No	Recommendation is no longer relevant.	Discontinued		
Gannawarra Shire Council	<i>Maintaining Local Roads</i>	5	Yes		Not started	30/6/2027	
Gannawarra Shire Council	<i>Maintaining Local Roads</i>	7	Yes		In progress	30/6/2026	
Gannawarra Shire Council	<i>Maintaining Local Roads</i>	8	Yes		Not started	30/7/2027	
Gannawarra Shire Council	<i>Maintaining Local Roads</i>	9	Yes		Not started	30/7/2027	
Geelong Performing Arts Centre Trust	<i>Major Projects Performance Reporting 2024</i>	1	Yes		In progress	30/6/2027	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Grampians Health	<i>Cybersecurity: Cloud Computing Products</i>	4	Yes		In progress	31/12/2026	
Grampians Health	<i>Cybersecurity: Cloud Computing Products</i>	5	Yes		In progress	30/4/2026	
Grampians Health	<i>Cybersecurity: Cloud Computing Products</i>	6	Yes		In progress	31/12/2026	
Grampians Health	<i>Cybersecurity: Cloud Computing Products</i>	7	Yes		In progress	31/12/2026	
Great Ocean Road Coast and Parks Authority	<i>Protecting Victoria's Coastal Assets</i>	5	Yes		Complete		31/12/2025
HealthShare Victoria	<i>HealthShare Victoria Procurement</i>	1	Yes		In progress	31/12/2027	
HealthShare Victoria	<i>HealthShare Victoria Procurement</i>	2	Yes		In progress	30/9/2027	
HealthShare Victoria	<i>HealthShare Victoria Procurement</i>	3	Yes		Not started	30/9/2027	
HealthShare Victoria	<i>HealthShare Victoria Procurement</i>	4	Yes		In progress	30/4/2026	
HealthShare Victoria	<i>HealthShare Victoria Procurement</i>	5	Yes		In progress	30/4/2026	
HealthShare Victoria	<i>HealthShare Victoria Procurement</i>	6	Yes		Not started	31/7/2026	
HealthShare Victoria	<i>HealthShare Victoria Procurement</i>	7	Yes		In progress	31/12/2026	
Hepburn Shire Council	<i>Regulating Food Safety</i>	3	Yes		In progress	12/1/2026	
Homes Victoria	<i>Major Projects Performance Reporting 2024</i>	1	Yes		Complete		30/6/2025
Homes Victoria	<i>Planning Social Housing</i>	1	Yes		Complete		19/11/2025
Homes Victoria	<i>Planning Social Housing</i>	2	Yes		Complete		30/5/2025
Homes Victoria	<i>Planning Social Housing</i>	3	Yes		Complete		30/6/2025
Homes Victoria	<i>Planning Social Housing</i>	4	Yes		Complete		19/11/2025
Kardinia Park Stadium Trust	<i>Major Projects Performance Reporting 2024</i>	1	Not applicable	Recommendation is no longer relevant	Discontinued		
Latrobe City Council	<i>Sexual Harassment in Local Government</i>	11	Yes		Complete		19/11/2024
Maribyrnong City Council	<i>Maintaining Local Roads</i>	5	Yes		Complete		1/12/2025

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Maribyrnong City Council	<i>Maintaining Local Roads</i>	8	Yes		Complete		1/12/2025
Maribyrnong City Council	<i>Maintaining Local Roads</i>	9	Yes		Complete		1/12/2025
Melbourne Arts Precinct Corporation	<i>Major Projects Performance Reporting 2024</i>	1	Yes		In progress	30/5/2026	
Melbourne Arts Precinct Corporation	<i>Major Projects Performance Reporting 2024</i>	3	Yes		In progress	30/5/2026	
Melbourne Water	<i>Major Projects Performance Reporting 2024</i>	1	Yes		In progress	30/6/2026	
Melbourne Water	<i>Major Projects Performance Reporting 2024</i>	3	Yes		In progress	30/6/2026	
Mildura Rural City Council	<i>Local Government Assets: Asset Management and Compliance</i>	6	Yes		Complete		31/3/2025
Moorabool Shire Council	<i>Cybersecurity: Cloud Computing Products</i>	4	Yes		In progress	30/6/2026	
Moorabool Shire Council	<i>Cybersecurity: Cloud Computing Products</i>	7	Yes		Complete		31/3/2025
Mornington Peninsula Shire Council	<i>Managing the Environmental Impacts of Domestic Wastewater</i>	3	Yes		Complete		31/5/2025
Mornington Peninsula Shire Council	<i>Protecting Victoria's Coastal Assets</i>	4	Yes		In progress	31/12/2027	
Mornington Peninsula Shire Council	<i>Protecting Victoria's Coastal Assets</i>	5	Yes		In progress	31/12/2027	
Mornington Peninsula Shire Council	<i>Regulating Private Pool and Spa Safety</i>	1	Yes		Complete		31/5/2025
Mornington Peninsula Shire Council	<i>Regulating Private Pool and Spa Safety</i>	2	Yes		Complete		31/5/2025
Mornington Peninsula Shire Council	<i>Regulating Private Pool and Spa Safety</i>	4	Yes		Complete		31/5/2025
Municipal Association of Victoria	<i>Local Government Insurance Risks</i>	16	Yes		In progress	31/12/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
North East Link State Tolling Corporation	Major Projects Performance Reporting 2024	1	Yes		Not started	30/6/2027	
North East Link State Tolling Corporation	Major Projects Performance Reporting 2024	3	Not applicable	Other	Discontinued		
Northern Grampians Shire Council	Maintaining Local Roads	5	Yes		In progress	30/6/2027	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	10	Yes		In progress	30/6/2026	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	12	Yes		Not started	30/6/2027	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	13	Yes		In progress	30/6/2027	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	3	Yes		In progress	31/5/2026	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	4	Yes		Complete		30/6/2025
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	5	Yes		In progress	30/6/2026	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	6	Yes		Not started	31/12/2026	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	7	Yes		Complete		3/7/2025
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	8	Yes		Not started	30/6/2027	
Office of the Public Advocate	Guardianship and Decision-making for Vulnerable Adults	9	Yes		Complete		30/6/2025
Office of the Victorian Information Commissioner	Cybersecurity: Cloud Computing Products	1	Yes		In progress	30/6/2026	
Office of the Victorian	Cybersecurity: Cloud Computing Products	3	Yes		In progress	28/2/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Information Commissioner							
Office of the Victorian Information Commissioner	<i>Cybersecurity: Cloud Computing Products</i>	4	Yes		Complete		28/4/2025
Office of the Victorian Information Commissioner	<i>Cybersecurity: Cloud Computing Products</i>	5	Yes		In progress	28/2/2026	
Office of the Victorian Information Commissioner	<i>Cybersecurity: Cloud Computing Products</i>	6	Yes		Complete		2/4/2025
Office of the Victorian Information Commissioner	<i>Cybersecurity: Cloud Computing Products</i>	7	Not applicable	Other	Discontinued	31/3/2025	
South East Water	<i>Cybersecurity: Cloud Computing Products</i>	4	Yes		Complete		1/12/2025
South East Water	<i>Cybersecurity: Cloud Computing Products</i>	5	Yes		Complete		13/5/2025
South East Water	<i>Major Projects Performance Reporting 2024</i>	1	Yes		Complete		30/6/2025
South East Water	<i>Major Projects Performance Reporting 2024</i>	3	Yes		Complete		18/9/2025
State Trustees	<i>State Trustees' Financial Administration Services</i>	1	Yes		Complete		30/6/2025
State Trustees	<i>State Trustees' Financial Administration Services</i>	2	Yes		Complete		30/6/2025
State Trustees	<i>State Trustees' Financial Administration Services</i>	3	Yes		Complete		31/12/2025
Suburban Rail Loop Authority	<i>Major Projects Performance Reporting 2023</i>	1	Yes		Complete		3/4/2025
Suburban Rail Loop Authority	<i>Major Projects Performance Reporting 2024</i>	1	No	Other	Discontinued		
Suburban Rail Loop Authority	<i>Major Projects Performance Reporting 2024</i>	3	No	Other	Discontinued		
Surf Coast Shire Council	<i>Regulating Private Pool and Spa Safety</i>	2	Yes		In progress	30/6/2026	

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Surf Coast Shire Council	<i>Regulating Private Pool and Spa Safety</i>	3	Yes		Complete		30/12/2025
Sustainability Victoria	<i>Recycling Resources from Waste</i>	1	Yes		In progress	31/12/2027	
Victoria Police	<i>Quality of Victoria's Critical Data Assets</i>	1	Yes		In progress	31/12/2026	
Victoria Police	<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	2	Yes		Complete		24/7/2025
Victoria Police	<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	3	Yes		Complete		1/9/2025
Victoria Police	<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	4	Yes		Complete		8/12/2025
Victoria Police	<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	5	Yes		Complete		24/9/2024
Victoria Police	<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	6	Yes		Complete		30/6/2025
Victoria Police	<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	7	Yes		Complete		26/2/2025
Victoria Police	<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	8	Yes		In progress	30/6/2027	
Victoria Police	<i>Reducing the Harm Caused by Drugs on Victorian Roads</i>	9	Yes		Complete		21/11/2025
Victoria Police	<i>The Effectiveness of Victoria Police's Staff Allocation</i>	4	Yes		In progress	31/12/2026	
Victorian Infrastructure Delivery Authority	<i>Effectiveness of Arterial Road Congestion Initiatives</i>	1	Yes		Complete		22/5/2025
Victorian Infrastructure Delivery Authority	<i>Major Projects Performance Reporting 2023</i>	1	Yes		Complete		22/8/2025
Victorian Infrastructure Delivery Authority	<i>Major Projects Performance Reporting 2024</i>	1	No	Other	Discontinued		

Agency	Engagement title	Rec number	Current acceptance status	If no or not applicable, why?	Status	Current target completion date	Date completed
Victorian Infrastructure Delivery Authority	<i>Major Projects Performance Reporting 2024</i>	3	No	Other	Discontinued		
Victorian Infrastructure Delivery Authority	<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	2	Yes		Complete		31/12/2025
Victorian Infrastructure Delivery Authority	<i>Metro Tunnel Project: Phase 3 – Systems Integration, Testing and Commissioning</i>	3	Yes		Complete		31/12/2025
Victorian Managed Insurance Authority	<i>Managing State-significant Risks</i>	4	Yes		Complete		31/12/2025
Victorian Public Sector Commission	<i>Building a Capable and High-performing Public Service Workforce</i>	1	No	Recommendation is no longer relevant.	Discontinued		
Victorian Public Sector Commission	<i>Personnel Security: Due Diligence Over Public Service Employees</i>	3	Yes		Complete		31/7/2025
Victorian Rail Track (VicTrack)	<i>Major Projects Performance Reporting 2024</i>	1	Not applicable	Recommendation is no longer relevant	Discontinued		
Victorian Rail Track (VicTrack)	<i>Major Projects Performance Reporting 2024</i>	3	Not applicable	Recommendation is no longer relevant	Discontinued		
Yarra Ranges Council	<i>Maintaining Local Roads</i>	1	Yes		Complete		31/12/2025
Yarra Ranges Council	<i>Maintaining Local Roads</i>	5	Yes		Complete		31/12/2025
Yarra Ranges Council	<i>Maintaining Local Roads</i>	7	Yes		Complete		1/3/2025
Yarra Ranges Council	<i>Maintaining Local Roads</i>	8	Yes		Complete		31/12/2025
Yarra Ranges Council	<i>Maintaining Local Roads</i>	9	Yes		Complete		31/12/2025
Yarra Ranges Council	<i>Offsetting Native Vegetation Loss on Private Land</i>	5	Yes		In progress	30/6/2027	
Yarra Ranges Council	<i>Offsetting Native Vegetation Loss on Private Land</i>	7	Yes		In progress	30/6/2027	

Source: VAGO.

Note: *DGS previously reported this recommendation as 'complete' in a previous review. It subsequently told us it is still in progress. As a result, we have included it in this year's report.

Appendix F:

Correction of errors in our 2025 report

This section corrects errors in our previous review, *Responses to Performance Engagement Recommendations: Annual Status Update 2025*. This report is part of an ongoing series of annual reviews. It reflects the most current and complete information available at the time of publication.

Correction of errors

While preparing this year's report, we identified an error in the methodology we used to calculate some numbers reported in *Responses to Performance Engagement Recommendations: Annual Status Update 2025*.

Because of this error, our 2025 report contains some incorrect numbers. These errors do not impact our overall findings or conclusion. They do not name or relate to individual agencies.

We have now fixed the methodological error. The 2025 report remains available as tabled, but readers should refer to this appendix when interpreting the affected sections.

The identified errors and corrected numbers are detailed below in Figure F1 and Figure F2.

Correction of errors on page 4

Figure F1: Correction of errors on page 4 of our 2025 report

Description	Incorrect number	Correct number
The number of completed recommendations with revised target dates	257	331
The number of recommendations completed on or before the revised target date	146*	190*
The number of recommendations completed after the revised target date	111*	141*

Source: VAGO.

Note: *Percentages remain the same.

Correction of errors on page 10

Figure F2: Correction of errors on page 10 of our 2025 report

Description	Incorrect number	Correct number
The number of recommendations agencies revised the initial target completion date for	406 (38 per cent of recommendations with an initial target date)	480 (45 per cent of recommendations with an initial target date)
The number of recommendations with a revised date that agencies extended the target completion date for	361*	428*
The number of recommendations with a revised date that agencies brought forward the target completion date for	45*	52*
The number of completed recommendations with revised target dates	257	331
The number of completed recommendations with extended dates	217	284
The number of completed recommendations with extended dates that agencies completed after the revised date	102 (47 per cent)	130 (46 per cent)
The median length of the additional delay	70 days	92 days

Source: VAGO.

Notes: *Percentages remain the same.

The sentence 'The median revision was a 12-month extension from the initial date, or 22 months from the tabling date' contains an error that cannot be corrected. It should be disregarded.

Auditor-General's reports tabled in 2025–26

Report title	Tabled
<i>Delivering Savings Under the COVID Debt Repayment Plan</i> (2025–26: 1)	July 2025
<i>Planned Surgery in Victoria</i> (2025–26: 2)	August 2025
<i>Financial Management of Local Councils</i> (2025–26: 3)	August 2025
<i>Responses to Performance Engagement Recommendations: Annual Status Update 2025</i> (2025–26: 4)	September 2025
<i>Relief and Recovery Funding for the 2022 Floods</i> (2025–26: 5)	October 2025
<i>Cybersecurity of IT Servers</i> (2025–26: 6)	October 2025
<i>Accessibility of Tram Services: Follow-up</i> (2025–26: 7)	November 2025
<i>Auditor-General's Report on the Annual Financial Report of the State of Victoria: 2024–25</i> (2025–26: 8)	November 2025
<i>Service Delivery Performance 2025</i> (2025–26: 9)	December 2025
<i>Managing the Transition to Renewable Energy</i> (2025–26: 10)	December 2025
<i>Ravenhall Correctional Centre: Rehabilitating and Reintegrating Prisoners – Part 2</i> (2025–26: 11)	February 2026
<i>Major Projects Performance Reporting 2025</i> (2025–26: 12)	March 2026
<i>Modernising myki</i> (2025–26: 13)	March 2026
<i>Timely Payments Performance</i> (2025–26: 14)	March 2026
<i>Results of 2024–25 Audits: Local Government</i> (2025–26: 15)	March 2026
<i>Supporting the Transition from Native Timber Harvesting</i> (2025–26: 16)	April 2026
<i>Enhanced Maternal and Child Health Program Performance</i> (2025–26: 17)	April 2026
<i>Free TAFE</i> (2025–26: 18)	May 2026
<i>Responses to Performance Engagement Recommendations: Annual Status Update 2026</i> (2025–26: 19)	May 2026

All reports are available for download in PDF and HTML format on our website at www.audit.vic.gov.au.

Our role and contact details

The Auditor-General's role

For information about the Auditor-General's role and VAGO's work, please see our online fact sheet [About VAGO](#).

Our assurance services

Our online fact sheet [Our assurance services](#) details the nature and levels of assurance that we provide to Parliament and public sector agencies through our work program.

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